



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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February 7, 2007

Jill Anderson, Administrator
Post Falls Dialysis Unit
1300 East Mullan Suite 1400
Post Falls, ID 83854

FILE COPY

Provider #: 132508

Dear Ms. Anderson:

On **January 11, 2007**, a Complaint Investigation was conducted at Post Falls Dialysis Unit. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00002195

Allegation: A registered nurse was not present at the facility when patients were dialyzing. Dialysis technicians were not competent.

Findings: An unannounced visit was made to the dialysis facility on 1/10 and 1/11/07. Records of 6 traveling patients were reviewed. Staffing schedules were reviewed. Quality Improvement reports were reviewed. Staff and patients were interviewed.

Staffing schedules documented a registered nurse was present at all times during the month of December 2006. All 6 patient records contained documentation by a registered nurse during each of their runs. Four dialysis technicians and two nurses were interviewed. All stated a registered nurse was present at all times when patients were dialyzing. Five patients were interviewed. All stated a nurse was present at all times and there was plenty of staff to care for them. The patient records for all of the treatments reviewed documented dialysis was initiated without incident and no complications during the runs had occurred.

The patients all stated staff were well trained and proficient at their jobs. Technicians all completed a training program consisting of a minimum of 2 weeks in a classroom and an additional 10 weeks of classroom and hands on training. Documentation of training and skills competency was maintained.

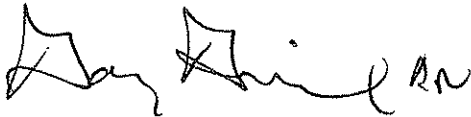
The facility tracked incidents and issues through its quality improvement program. No incidents were present related to the patients whose records were reviewed.

Conclusion: Unsubstantiated. Lack of sufficient evidence.

No staffing issues were identified. No deficiencies were cited.

As none of the complaints were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,



GARY GULES
Health Facility Surveyor
Non-Long Term Care



SYLVIA CRESWELL
Supervisor
Non-Long Term Care

GG/mlw

Enclosures