



IDAHO DEPARTMENT OF
HEALTH & WELFARE

JAMES E. RISCH – Governor
RICHARD M. ARMSTRONG – Director

DEBRA RANSOM, R.N., R.H.I.T., Chief
BUREAU OF FACILITY STANDARDS
3232 Elder Street
P.O. Box 83720
Boise, ID 83720-0036
PHONE 208-334-6626
FAX 208-364-1888

December 14, 2006

Dana Garcia Camacho
Table Rock Dialysis Center
5610 Westgate Street, Suite B
Boise, ID 83706

FILE COPY

Provider #: 132502

Dear Ms. Garcia Camacho:

On October 26, 2006 a Complaint Investigation was conducted at Table Rock Dialysis Center. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00001988

Allegation: The facility did not have sufficient staff, both registered nurses (RNs) and dialysis technicians, to meet patient needs.

Findings: An unannounced visit was made to the dialysis facility on 10/24-10/26/06. Clinical records, staffing schedules, and facility policies were reviewed. Staff and patients were interviewed.

The Regional Director, interviewed on 10/25/06 at 9:20 AM, stated the staffing goal for the facility was a ratio of 1 technician for each 4 patients and 1 RN for each 12 patients. A review of as-worked staffing schedules for 9/25/06 through 10/10/06, documented staff shortages for both technicians and nurses for at least 7 days. The Facility Administrator (FA), interviewed on 10/26/06 at 4 PM, acknowledged there had been staffing shortages and stated she was in the process of hiring more technicians and nurses.

Incidents had occurred where a patient received treatment using another patient's dialyzer as well as medications which were not administered as ordered. These incidents correlated with staffing shortages.

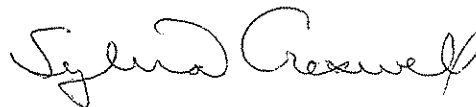
Conclusion: The complaint was substantiated. Deficiencies were cited at 42 CFR Part 405.2162 for the facility's failure to maintain adequate staffing levels.

Based on the findings of the complaint investigation, deficiencies were cited and included on the survey report. No response is necessary to this complaint report, as it will be addressed in the Plan of Correction.

If you have questions or concerns regarding our investigation, please contact us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us in the course of our investigation.

Sincerely,

GARY GUILLES
Health Facility Surveyor
Non-Long Term Care



SYLVIA CRESWELL
Supervisor
Non-Long Term Care

GG/mlw