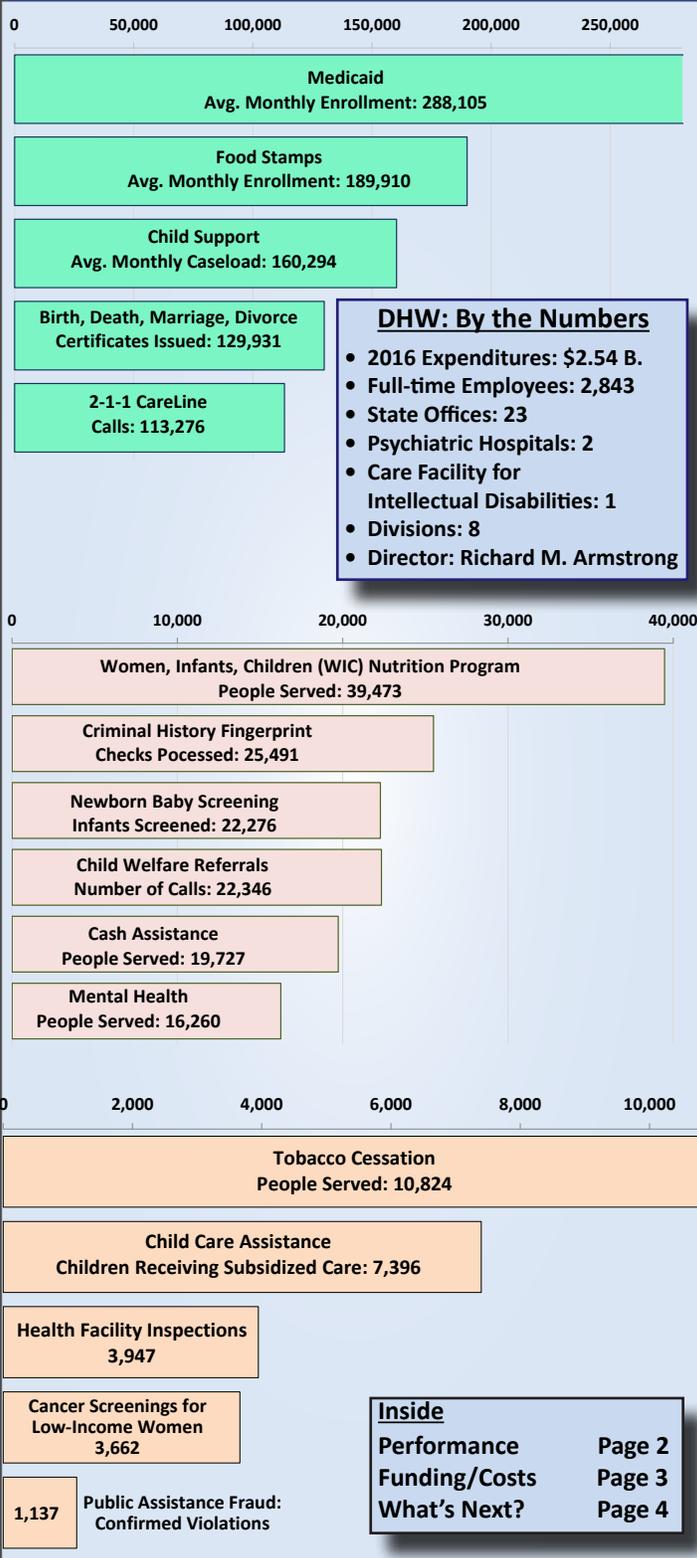




*Promoting and protecting the health and
safety of all Idahoans*

A Report to our Citizens

July 1, 2015 - June 30, 2016



DHW: By the Numbers

- 2016 Expenditures: \$2.54 B.
- Full-time Employees: 2,843
- State Offices: 23
- Psychiatric Hospitals: 2
- Care Facility for Intellectual Disabilities: 1
- Divisions: 8
- Director: Richard M. Armstrong

Improving Lives of Idahoans

The Idaho Department of Health and Welfare (DHW) offers programs that deal with complex social, economic and individual issues. These programs are designed to promote self-sufficiency and strengthen families during crisis. Last year, DHW served more than 400,000 Idahoans. Here are just some of the highlights of improvements we've made to better serve Idaho families:

LiveBetterIdaho.org: Individuals and families facing crisis, poverty, or poor health often need connections to community resources that can help them eat better, budget wiser, and connect deeper to available supports.

LiveBetterIdaho.org is a consumer focused website that aims to improve people's connection to help empower life changes, better choices, and new opportunities. It provides connections to community resources that allow coaching and mentoring in the areas of financial independence, banking, nutrition, educational planning, work and training opportunities, and housing. It is a one-stop shop that can truly help Idahoans live better.



TSE: Whether it is a car accident, heart attack or stroke, every second can count in saving a life and ensuring the best possible outcome for a patient. That is why Idaho developed a Time Sensitive Emergency (TSE) program.

From the moment 911 is called, it is critical that all care providers use proven, best practices that are coordinated between each response phase. This includes EMS care and transport, hospital emergency and acute care, and rehabilitation. To ensure best practices are followed at each step of a response, Idaho is recognizing the proficiency of agencies and hospitals through official designations. Congratulations to providers from throughout the state who have worked hard to earn official TSE designations for the best practices they follow to treat trauma, stroke and heart attack. These include providers from Arco, Orofino, Coeur d'Alene, Meridian, Idaho Falls, Driggs and Boise. Learn more at www.TSE.idaho.gov

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Values:

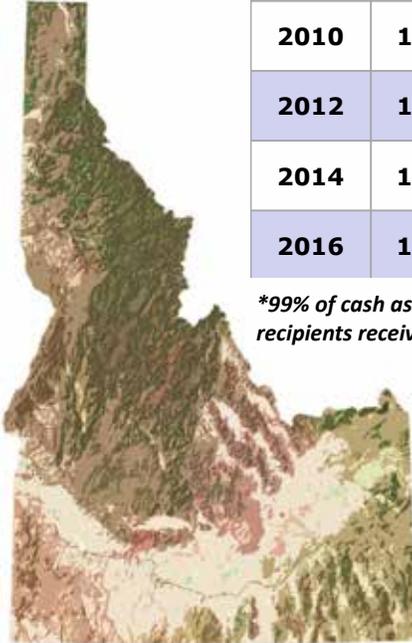
Integrity, high quality customer service and compassion are the foundation for all DHW activities. Focusing on these values will lead to success.

Public Assistance Trends 2006-2016

Counts are taken annually on June 30th. Percentages reflect the percent of Idaho's total population.

Year	Total Population	Cash Assistance	Medicaid	Food Stamps	Child Care	Unduplicated Total
2006	1,429,096	15,893 1.1%	171,795 12.0%	91,032 6.4%	8,100 0.6%	196,802 13.8%
2008	1,499,402	16,004 1.1%	189,396 12.6%	104,057 6.9%	6,717 0.4%	215,317 14.4%
2010	1,545,801	18,107 1.2%	217,539 14.1%	204,994 13.3%	5,812 0.4%	304,414 19.7%
2012	1,584,985	17,885 1.1%	239,472 15.1%	232,081 14.6%	6,306 0.4%	322,288 20.3%
2014	1,612,136	18,479 1.1%	272,363 16.9%	209,070 13.0%	7,230 0.4%	332,338 20.6%
2016	1,654,930	20,241* 1.2%	306,428 18.5%	181,345 11.0%	7,285 0.4%	352,166 21.3%

*99% of cash assistance recipients are elderly, disabled, blind, or children being raised by relatives. Four of five recipients received an average monthly payment of \$53.



Over 20 percent of Idaho citizens received public support in the form of medical care, nutrition, child care or cash assistance during 2016. Most participants are children, people with disabilities or the elderly.

Medicaid experienced a 12 percent increase of participants over the last two years, primarily due to insurance requirements of the Affordable Care Act. During that same time period, Food Stamp enrollment dropped by 13 percent, fueled by low unemployment as the Idaho economy continues to improve and recover.

Say YES to Children's Mental Health

The Youth Empowerment Services (YES) project is designing a new system of care for Idaho children and youth with a Serious Emotional Disturbance (SED). SEDs include behavioral and emotional disorders severe enough to limit or interfere with a child's ability to function with their family, in their school or community.

The YES project is a cross-system collaboration with the Idaho Departments of Juvenile Corrections, Education and Health & Welfare to build a new children's mental health system of care.

The initiative works with youth, their families and providers to improve the access and array of available services, filling in the care gaps of the current system. It is designed around community based care that is family-centered

and focused on improved outcomes.

YES is a new approach to treatment planning that develops an individualized care plan specific to each child to address the needs and strengths of the child and their family.



It identifies, recommends and arranges for all medically necessary services and supports, coordinating services with multiple providers. YES monitors each child's outcomes, with a focus on adapting plans to meet treatment goals.

To help fund the expanding array of services to more children, Idaho is seeking legislative approval to leverage federal funding by making more children eligible for Medicaid. Currently, Medicaid's income eligibility for children is up to 185% of poverty, which is \$37,300 for a family of three. DHW is seeking approval to expand income limits to 300% of poverty for children with an SED, or \$60,480 for family of three. This will both ensure all children have access to care, while leveraging an estimated \$3 million in federal funds to help pay for medical costs.

YES is a multi-year project that is laying the foundation today to improve community based mental health services for an estimated 9,000 Idaho children. Learn more at:

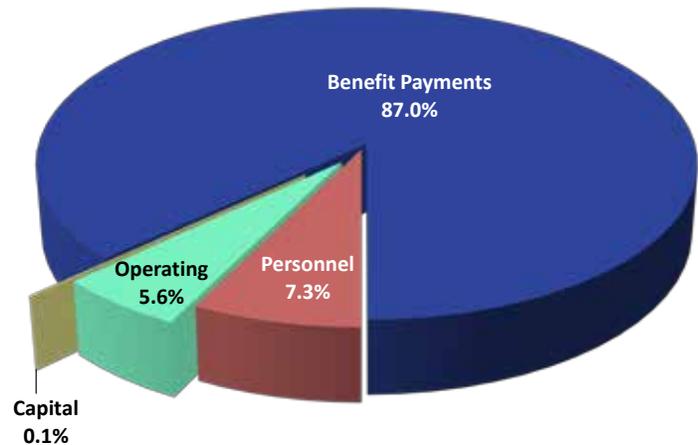
www.YES.Idaho.gov

Vision:

Provide leadership for development and implementation of a sustainable, integrated health and human services system.

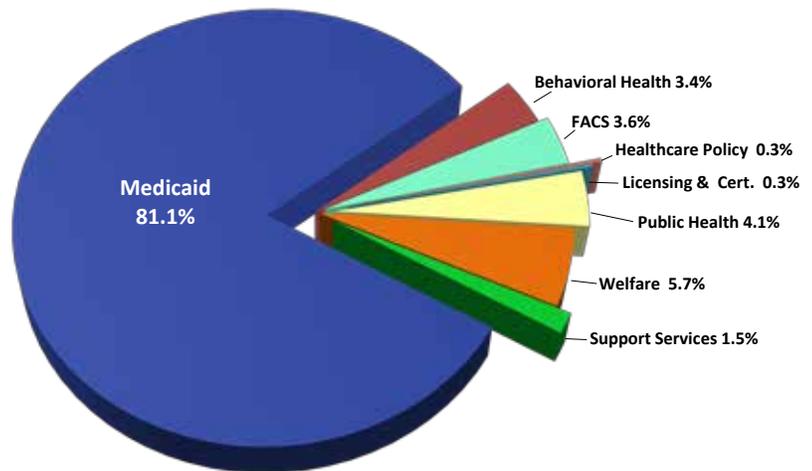
State Fiscal Year 2016 DHW Expenditures

Personnel Costs	\$186,809,700
Operating Expense	\$142,124,800
Capital Outlay	\$1,604,200
Benefit Payments	<u>\$2,211,322,700</u>
Total	\$2,541,861,400
Full Time Workers	2,843



State Fiscal Year 2016 DHW Expenditures by Program

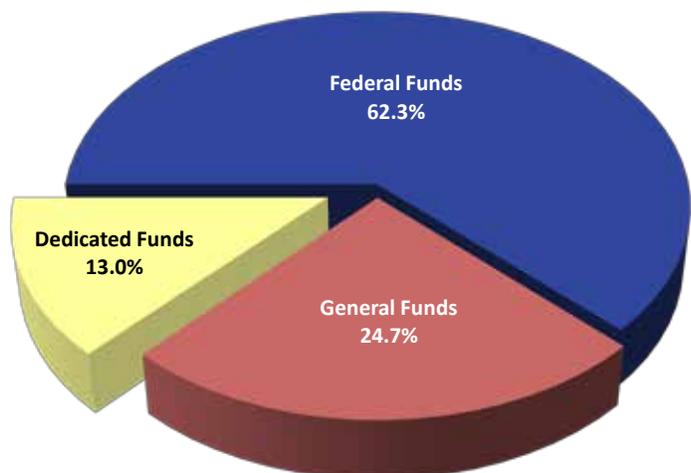
Behavioral Health	\$86,962,300
Family & Comm. Services	\$92,229,300
Healthcare Policy	\$6,129,400
Licensing & Certification	\$6,186,200
Medicaid	\$2,062,325,800
Public Health	\$103,449,400
Welfare	\$145,554,600
Support Services	<u>\$39,024,400</u>
Total	\$2,541,861,400



State Fiscal Year 2016 DHW Sources of Funding

Federal Funds	\$1,581,985,400
State Funds	\$628,445,900
Dedicated Funds*	<u>\$331,430,100</u>
Total	\$2,541,861,400

*Dedicated includes funds such as drug rebates in Medicaid, car registration fees for Emergency Medical Services, or the assessment of insurers to pay for children's immunizations.



Moving Forward: What's Next?

Idaho Medicaid Leads Efforts to Improve Healthcare

With rising costs and increasing barriers to healthcare services, Idaho Medicaid is on the forefront of transforming healthcare delivery from volume in a fee for service system, to a value based system that promotes positive outcomes and quality services.

Through Medicaid's Healthy Connections Program, nearly 277,000 individuals are participating in the Primary Care Medical Home model of healthcare delivery. It connects participants to a primary care provider team responsible for coordinating and providing access to medical care based on each individual's health needs.

The program's goals are to:

- Improve access to care
- Coordinate care between multiple providers

- Encourage patients to be involved in their healthcare decisions
- Encourage preventive activities
- Improve overall health outcomes.



Preliminary feedback from patients and their care providers indicates more are choosing the patient centered approach to primary care, resulting in more satisfied patients and providers. The Healthy Connections Program has primary care providers in all regions of the state.

In cooperation with other Idaho healthcare stakeholders, Medicaid is exploring other initiatives to improve Idaho's healthcare delivery system, such as community-based accountable care using Provider-based Managed Care (PBMC).

PBMCs are groups of health care providers who come together to give coordinated, quality care to their patients. Their goal is to ensure that patients get the right care at the right time, while avoiding unnecessary services and preventing errors. When an ACO succeeds in delivering quality care and spending health care dollars more wisely, it will share in the savings with the Medicaid program.

Idaho Medicaid is focused on being an innovative leader in efforts to improve Idaho's future healthcare delivery system.

Idaho Launches Suicide Prevention Program

Idaho consistently ranks in the top 10 states for number of completed suicides per capita. Recognizing this, the Idaho legislature showed its support by appropriating nearly \$1 million ongoing and staff to establish a Suicide Prevention Program in our state.

The program focuses on youth prevention and intervention, funding for the Idaho Suicide Prevention Hotline, and public awareness and outreach campaigns, as well as advancing the Idaho Suicide Prevention State Plan.

The campaigns will emphasize messages of hope, recovery and to help people understand that everyone has a role to play in preventing suicide. Education for youth, healthcare providers, and community stakeholders will also be an important component of the program. To learn more, please call 208-334-4953.

Keeping Idaho's Children Safe

It takes a lot of dedicated people to keep Idaho's children safe — social workers, foster families, the courts and law enforcement. During 2016, Child and Family Services (CFS) received 22,346 reports regarding allegations of neglect or abuse, with almost 9,000 assigned to social workers for safety assessments. Children should remain in their homes whenever it is safe, however, when safety cannot be ensured a child may be placed in foster care. On any given day, there are approximately 1,400 children in Idaho foster care.

For struggling families with children in foster care, Idaho's 228 social workers focus on reducing trauma to the child while working toward reunification with their family or permanency through guardianship or adoption. Last year, 72% of children who were in foster care were reunified with their parents.

Foster families are the cornerstone of a successful child welfare system. Since 2013, CFS has been gathering feedback from foster parents. CFS has clearly heard there is a need to value foster parents in their roles by listening and taking action. CFS is taking action by focusing on improved communication with foster parents, along with more training and support for them. Ideally, CFS is striving to promote a culture that encourages ongoing feedback with foster families to inform and improve Idaho's overall system.

Keeping Idaho's children safe is everyone's responsibility. For more information about becoming a foster or adoptive parent, or how you can help, please call the Idaho CareLine by dialing 2-1-1 or visit www.Fostercare.dhw.idaho.gov.

We want to hear from you! Do you like this report?
What would you like to see next year? Please let us know, citizensreport@dhw.idaho.gov.

