



## Scenarios: Alerts and Staff Notes tabs

In WISPR's training environment (UAT) complete the following Notes:

### Staff Note:

1. Bob (Your Last Name) calls. Cheryl has just given birth and the family will be in Utah for 6 weeks because the baby was born with a heart defect and needs to be monitored by a neonatal cardiac specialist (doctor that specializes in newborns with heart problems). You create a note documenting the conversation.
2. Molly (Your Last Name) has not come in for her appointment. You try to call the number that is listed and get a message that the mailbox is full. Document your attempt by using the staff note.

### Alert:

1. When Cheryl brings Josiah in for his first appointment she mentions that he may have a latex allergy. Create an alert for this allergy.
2. When Molly calls to confirm her next appointment, she lets you know that her income has changed with getting a job. She is wondering if she needs to bring documentation since Micah's certification is still valid for 5 more months. You want to alert staff that they must reassess income at the next appointment. Create an alert to let other staff know the situation and actions to be taken at the next appointment.

*Note: These scenarios are for practice. Please see your supervisor for details on where to document information specific to your clinic.*