

Appendix F: 2012 Consumer Survey Results

Demographics by Health District

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Race																
Black	1	3.6			1	5.3	2	4.9			1	5.6	3	25.0	1	
White	25	89.3	3	100	17	89.5	37	90.2	10	71.4	16	88.9	7	58.3	4	
Native American	1	3.6							2	14.3						
Multiple	1	3.6			1	5.3	2	4.9	2	14.3	1	5.6	2	16.7		
Not Answered			1		3		4		2		1					

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Hispanic Ethnicity																
Not Answered	6		1		3		5		7		4		4		2	
Non-Hispanic	21	95.5	2	66.7	15	78.9	34	85.0	7	77.8	12	80.0	6	75.0	3	
Hispanic	1	4.5	1	33.3	4	21.1	6	15.0	2	22.2	3	20.0	2	25.0		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Native Language																
Not Answered	2						3		1		1				1	
English	26	100	3	75.0	20	90.9	39	92.9	13	86.7	18	100	12	100	3	
Other language							1	2.4							1	
Spanish			1	25.0	2	9.1	2	4.8	2	13.3						

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Gender																
Male	19	70.4	4	100	19	86.4	38	86.4	12	80.0	14	73.7	12	100	2	
Female	8	29.6			3	13.6	6	13.6	2	13.3	5	26.3			3	
Not Answered	1						1		1							
Trans M-F									1	6.7						

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Education																
High school diploma/GED	5	18.5			11	50.0	8	18.2	5	31.3	4	21.1	1	8.3	2	
Some college	14	51.9	3	75.0	7	31.8	20	45.5	6	37.5	10	52.6	7	58.3	2	
Undergraduate degree	1	3.7	1	25.0	1	4.5	8	18.2	2	12.5	2	10.5	2	16.7	1	
Not Answered	1						1									
Less than 12th grade	6	22.2			1	4.5	6	13.6	2	12.5	2	10.5	2	16.7		
Postgraduate school/degree	1	3.7			2	9.1	2	4.5	1	6.3	1	5.3				

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Employment																
Employed full time	6	22.2			7	33.3	12	27.9	3	18.8	6	33.3	4	33.3	1	
Unemployed	5	18.5	1	25.0	3	14.3	2	4.7	4	25.0	8	44.4	3	25.0	1	
On disability	11	40.7	3	75.0	7	33.3	18	41.9	2	12.5	4	22.2	2	16.7	2	
Retired	3	11.1					1	2.3	1	6.3			1	8.3	1	
Not Answered	1				1		2				1					
Employed part time	2	7.4			4	19.0	8	18.6	5	31.3			2	16.7		
Other employment							2	4.7	1	6.3						

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Income																
Less than \$10,000	15	55.6	2	66.7	8	36.4	12	27.3	8	50.0	8	44.4	5	45.5	2	
\$10,001 to \$20,000	9	33.3	1	33.3	8	36.4	18	40.9	5	31.3	6	33.3	5	45.5	1	
\$20,001 to \$30,000	2	7.4			2	9.1	6	13.6	2	12.5	2	11.1			1	
\$30,001 to \$50,000	1	3.7			2	9.1	4	9.1			2	11.1			1	
Not Answered	1		1				1				1		1			
\$50,000 and above					2	9.1	4	9.1	1	6.3			1	9.1		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
What type of health insurance do you have?																
Medicaid	5	19.2			1	4.5	6	13.3			2	10.5			2	
Medicare	2	7.7	3	75.0	2	9.1	9	20.0			1	5.3	2	16.7	1	
Medicare + Supplemental	3	11.5			2	9.1	3	6.7			1	5.3			1	
Employer Sponsored	1	3.8			2	9.1	6	13.3	4	25.0	3	15.8	2	16.7	1	
Not Answered	2															
None	10	38.5	1	25.0	8	36.4	12	26.7	9	56.3	10	52.6	7	58.3		
Medicaid + Medicare	4	15.4			4	18.2	5	11.1	3	18.8	2	10.5	1	8.3		
Private	1	3.8			3	13.6	4	8.9								

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Approximate age																
Cannot determine							2		1						1	
18-25											2	10.5			1	
46-55	4	14.3	3	75.0	12	54.5	22	51.2	6	40.0	3	15.8	4	33.3	2	
56+	7	25.0			2	9.1	14	32.6	1	6.7	1	5.3	3	25.0	1	
26-35	3	10.7			1	4.5	3	7.0	5	33.3	6	31.6	2	16.7		
36-45	14	50.0	1	25.0	7	31.8	4	9.3	3	20.0	7	36.8	3	25.0		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Are you currently seeing an HIV medical provider?																
Not answered	1		1												1	
Yes	27	100	3	100	22	100	45	100	16	100	19	100	12	100	4	

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Are you currently enrolled in ADAP or Medical Case Management?																
Yes	15	55.6	2	50.0	18	81.8	33	76.7	11	68.8	12	63.2	11	91.7	4	
No	3	11.1			3	13.6	4	9.3	2	12.5	1	5.3			1	
Not answered	1						2									
Don't know	9	33.3	2	50.0	1	4.5	6	14.0	3	18.8	6	31.6	1	8.3		

Health Information by Health District

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Approximate age HIV+																
Cannot determine	1		1		2		4		3		2		3		2	
18-25	3	11.1	1	33.3	4	20.0	3	7.3	1	7.7	6	35.3	3	33.3	1	
26-35	13	48.1	1	33.3	9	45.0	12	29.3	7	53.8	7	41.2	2	22.2	1	
46-55	5	18.5	1	33.3	2	10.0	8	19.5	2	15.4	1	5.9	1	11.1	1	
36-45	6	22.2			4	20.0	16	39.0	1	7.7	2	11.8	2	22.2		
56+					1	5.0	2	4.9					1	11.1		
Under 18									2	15.4	1	5.9				

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Approximate years since HIV+ test																
Cannot determine	1		1		2		3		2		2		3		2	
5 - 10	4	14.8			3	15.0	14	33.3	4	28.6	5	29.4	2	22.2	1	
15+	14	51.9	1	33.3	9	45.0	18	42.9	3	21.4	3	17.6	3	33.3	2	
<5	4	14.8	1	33.3	3	15.0	3	7.1	4	28.6	7	41.2	2	22.2		
11-15	5	18.5	1	33.3	5	25.0	7	16.7	3	21.4	2	11.8	2	22.2		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Have you ever had any symptoms related to HIV?																
Not answered	1						1		2				1		2	
Yes	11	40.7	2	50.0	13	59.1	30	68.2	7	50.0	11	57.9	8	72.7	2	
Don't know	5	18.5	1	25.0	2	9.1	3	6.8	1	7.1	4	21.1	1	9.1	1	
No	11	40.7	1	25.0	7	31.8	11	25.0	6	42.9	4	21.1	2	18.2		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Are you currently on drugs to treat HIV?																
Not answered	1								1				1		1	
Yes	25	92.6	4	100	22	100	44	97.8	13	86.7	18	94.7	10	90.9	2	
No	2	7.4					1	2.2	2	13.3	1	5.3	1	9.1	2	

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Has a doctor ever diagnosed you with AIDS?																
Not answered	3		1						1		1		1		1	
Yes	10	40.0	1	33.3	11	50.0	14	31.1	5	33.3	6	33.3	6	54.5	1	
No	14	56.0	2	66.7	10	45.5	28	62.2	9	60.0	12	66.7	5	45.5	3	
Don't know	1	4.0			1	4.5	3	6.7	1	6.7						

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
How long after testing positive did you start receiving HIV medical care services?																
Not Answered	1				1		1		1		1		1		2	
Within a month	10	37.0	1	25.0	13	61.9	23	52.3	5	33.3	12	66.7	8	72.7	1	
1-6 months	9	33.3	1	25.0	4	19.0	11	25.0	3	20.0	3	16.7			1	
More than 6 months	3	11.1	1	25.0	1	4.8			1	6.7					1	
More than 1 year	5	18.5	1	25.0	3	14.3	10	22.7	6	40.0	3	16.7	3	27.3		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
In the last year, how often did you see your doctor about HIV?																
Not Answered	2													1	1	
3-4 times	11	42.3	2	50.0	9	40.9	21	46.7	6	37.5	9	47.4	4	36.4	2	
More than 4 times	10	38.5	2	50.0	7	31.8	8	17.8	1	6.3	6	31.6	5	45.5	2	
1-2 times	5	19.2			6	27.3	16	35.6	9	56.3	4	21.1	2	18.2		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Does MCM explain their role in regards to your care plan?																
Not answered	8		1		3		5		2		1		1		2	
Yes	18	90.0	3	100	18	94.7	35	87.5	12	85.7	14	77.8	11	100	2	
No	2	10.0			1	5.3	5	12.5	2	14.3	4	22.2			1	

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Understand importance of taking HIV medications every day in the same way?																
Not answered	5						3		1				1		1	
Yes	23	100	4	100	22	100	41	97.6	11	73.3	19	100	11	100	3	
No							1	2.4	4	26.7					1	

Health Information multiple response questions by Health District

How do you think you got HIV?

	Health District					
	Panhandle HD		North Central HD		Southwest HD	
	Count	%	Count	%	Count	%
Having unprotected sex with men	16	59.3	3	75.0	15	68.2
Having unprotected sex with women	2	7.4	1	25.0	2	9.1
Sharing needles or works	3	11.1	1	25.0	4	18.2
Born with HIV	0	0	0	0	0	0
Blood products of transfusion/ other blood contact	1	3.7	0	0	0	0
Hemophilia/Coagulation disorder	0	0	0	0	0	0
Don't know	6	22.2	2	50.0	1	4.5
Other	1	3.7	0	0	2	9.1

	Health District					
	Central HD		South Central HD		Southeast HD	
	Count	%	Count	%	Count	%
Having unprotected sex with men	26	57.8	6	37.5	15	78.9
Having unprotected sex with women	3	6.7	2	12.5	4	21.1
Sharing needles or works	1	2.2	2	12.5	3	15.8
Born with HIV	0	0	0	0	0	0
Blood products of transfusion/ other blood contact	5	11.1	2	12.5	0	0
Hemophilia/Coagulation disorder	0	0	0	0	0	0
Don't know	8	17.8	6	37.5	1	5.3
Other	4	8.9	1	6.3	0	0

	Health District			
	Eastern HD		Not answered	
	Count	%	Count	%
Having unprotected sex with men	6	50.0	1	25.0
Having unprotected sex with women	2	16.7	0	0
Sharing needles or works	1	8.3	0	0
Born with HIV	0	0	0	0
Blood products of transfusion/ other blood contact	2	16.7	1	25.0
Hemophilia/Coagulation disorder	0	0	0	0
Don't know	4	33.3	1	25.0
Other	1	8.3	1	25.0

What would have helped you get HIV medical care sooner after testing?

	Health District					
	Panhandle HD		North Central HD		Southwest HD	
	Count	%	Count	%	Count	%
Nothing- I got help right away	18	66.7	4	100	15	71.4
Having access to transportation	0	0	0	0	0	0
Help addressing drugs/alcohol use	0	0	0	0	1	4.8
Help with addressing anxiety/fear	3	11.1	0	0	4	19.0
Knowing who to call/ where to go	5	18.5	1	25.0	2	9.5
Knowing how important early care was for my health	4	14.8	1	25.0	0	0
Having support for taking care of family/other people	0	0	0	0	0	0
Other	1	3.7	0	0	2	9.5

	Health District					
	Central HD		South Central HD		Southeast HD	
	Count	%	Count	%	Count	%
Nothing- I got help right away	32	71.1	9	60.0	13	68.4
Having access to transportation	1	2.2	2	13.3	1	5.3
Help addressing drugs/alcohol use	2	4.4	1	6.7	1	5.3
Help with addressing anxiety/fear	6	13.3	3	20.0	6	31.6
Knowing who to call/ where to go	6	13.3	3	20.0	4	21.1
Knowing how important early care was for my health	6	13.3	4	26.7	2	10.5
Having support for taking care of family/other people	3	6.7	2	13.3	2	10.5
Other	1	2.2	1	6.7	0	0

	Health District			
	Eastern HD		Not answered	
	Count	%	Count	%
Nothing- I got help right away	7	70.0	2	100
Having access to transportation	0	0	0	0
Help addressing drugs/alcohol use	0	0	0	0
Help with addressing anxiety/fear	0	0	0	0
Knowing who to call/ where to go	1	10.0	0	0
Knowing how important early care was for my health	1	10.0	0	0
Having support for taking care of family/other people	1	10.0	0	0
Other	0	0	0	0

Who gave you the MOST information about HIV treatment?

	Health District					
	Panhandle HD		North Central HD		Southwest HD	
	Count	%	Count	%	Count	%
Doctor/ Nurse Practitioner	20	76.9	4	100	17	77.3
Nurse/ Other Healthcare Worker	6	23.1	0	0	3	13.6
Medical Case Manager	9	34.6	1	25.0	4	18.2
Friend(s)/Family/Self study	1	3.8	0	0	1	4.5
Support Groups	6	23.1	0	0	1	4.5
Internet	3	11.5	1	25.0	4	18.2
Newspaper/books	3	11.5	1	25.0	0	0
Other	0	0	0	0	1	4.5

	Health District					
	Central HD		South Central HD		Southeast HD	
	Count	%	Count	%	Count	%
Doctor/ Nurse Practitioner	39	86.7	9	56.3	11	57.9
Nurse/ Other Healthcare Worker	8	17.8	2	12.5	2	10.5
Medical Case Manager	9	20.0	5	31.3	5	26.3
Friend(s)/Family/Self study	4	8.9	4	25.0	4	21.1
Support Groups	3	6.7	1	6.3	2	10.5
Internet	6	13.3	2	12.5	3	15.8
Newspaper/books	3	6.7	0	0	0	0
Other	1	2.2	0	0	0	0

	Health District			
	Eastern HD		Not answered	
	Count	%	Count	%
Doctor/ Nurse Practitioner	9	75.0	3	100
Nurse/ Other Healthcare Worker	2	16.7	0	0
Medical Case Manager	2	16.7	0	0
Friend(s)/Family/Self study	1	8.3	0	0
Support Groups	1	8.3	0	0
Internet	0	0	1	33.3
Newspaper/books	0	0	0	0
Other	0	0	0	0

Who talks to you most about taking your HIV medications every day in the same way?

	Health District					
	Panhandle HD		North Central HD		Southwest HD	
	Count	%	Count	%	Count	%
Doctor/ Nurse Practitioner	22	91.7	4	100	17	77.3
Nurse/ Other Healthcare Worker	1	4.2	1	25.0	4	18.2
Medical Case Manager	7	29.2	1	25.0	3	13.6
Friend(s)/Family/Self study	1	4.2	1	25.0	3	13.6
Support Groups	1	4.2	0	0	0	0
Internet	0	0	0	0	1	4.5
Newspaper/books	0	0	0	0	0	0
Other	1	4.2	0	0	0	0

	Health District					
	Central HD		South Central HD		Southeast HD	
	Count	%	Count	%	Count	%
Doctor/ Nurse Practitioner	34	75.6	11	68.8	15	83.3
Nurse/ Other Healthcare Worker	15	33.3	3	18.8	5	27.8
Medical Case Manager	7	15.6	5	31.3	3	16.7
Friend(s)/Family/Self study	4	8.9	2	12.5	1	5.6
Support Groups	1	2.2	0	0	0	0
Internet	0	0	1	6.3	0	0
Newspaper/books	0	0	0	0	0	0
Other	3	6.7	0	0	0	0

	Health District			
	Eastern HD		Not answered	
	Count	%	Count	%
Doctor/ Nurse Practitioner	10	90.9	3	100
Nurse/ Other Healthcare Worker	5	45.5	0	0
Medical Case Manager	5	45.5	0	0
Friend(s)/Family/Self study	1	9.1	1	33.3
Support Groups	0	0	0	0
Internet	0	0	0	0
Newspaper/books	0	0	0	0
Other	0	0	0	0

Health Information by Health District continued

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
When you go to the doctor for HIV care, has anyone ever talked to you about how to prevent																
Not answered	2						1					1		2		
Yes	25	96.2	4	100	22	100	43	97.7	15	93.8	19	100	11	100	3	
No	1	3.8					1	2.3	1	6.3						

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Is it easy for you to talk with the clinic medical staff about your HIV treatment?																
Not answered	1											1		1		
Yes	23	85.2	4	100	20	90.9	41	91.1	13	81.3	18	94.7	11	100	2	
No	4	14.8			2	9.1	4	8.9	3	18.8	1	5.3			2	

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Does your Medical Case Manager talk with you about what happens if you miss doses of HIV d																
Not answered	6		1		2		4		1			1		2		
Yes	20	90.9	2	66.7	18	90.0	29	70.7	12	80.0	16	84.2	11	100	3	
No	2	9.1	1	33.3	2	10.0	12	29.3	3	20.0	3	15.8				

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
How is your physical health compared to a year ago?																
Not Answered	2											1		1		
Worse	5	19.2			1	4.5	6	13.3	2	12.5	5	26.3	1	9.1	1	
Same	16	61.5	4	100	12	54.5	26	57.8	9	56.3	11	57.9	6	54.5	1	
Better	5	19.2			9	40.9	13	28.9	5	31.3	3	15.8	4	36.4	2	

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
How is your mental health compared to a year ago?																
Not Answered	2						1					2		2		
Worse	8	30.8	1	25.0	2	9.1	11	25.0	3	18.8	4	21.1	2	20.0	1	
Same	14	53.8	3	75.0	13	59.1	21	47.7	9	56.3	12	63.2	6	60.0	2	
Better	4	15.4			7	31.8	12	27.3	4	25.0	3	15.8	2	20.0		

	Health District															
	Panhandle HD		North Central HD		Southwest HD		Central HD		South Central HD		Southeast HD		Eastern HD		Not answered	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
In the last year, how many times have you gone to the emergency room because of HIV, inclu																
Not Answered	1									1		1		1		
None	23	85.2	2	50.0	21	95.5	39	86.7	14	87.5	17	94.4	11	100	4	
1-2 times	1	3.7	2	50.0	1	4.5	5	11.1	1	6.3	1	5.6				
More than 2 times	3	11.1					1	2.2	1	6.3						

Health Needs by Health District

Health District Panhandle HD

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	14	50.0	6	21.4	8	28.6
Get childcare during medical appointments	27	96.4			1	3.6
Get clothing	25	92.6	2	7.4		
Get domestic violence services referral	27	96.4			1	3.6
Get education about taking HIV drugs	12	42.9	12	42.9	4	14.3
Get emergency food voucher	18	66.7	4	14.8	5	18.5
Get emergency payments for housing	16	61.5	4	15.4	6	23.1
Get employment training referral	23	85.2	1	3.7	3	11.1
Get food	18	64.3	8	28.6	2	7.1
Get help applying for Food Stamps	18	64.3	9	32.1	1	3.6
Get help applying for Medicaid	19	76.0	3	12.0	3	12.0
Get help applying for Medicare	21	80.8	2	7.7	3	11.5
Get help applying for a Medicare drug plan	20	76.9	5	19.2	1	3.8
Get help applying for disability	18	69.2	7	26.9	1	3.8
Get help applying for private insurance	23	85.2	1	3.7	3	11.1
Get help budgeting money	23	82.1	3	10.7	2	7.1
Get help paying for HIV drugs	4	14.3	24	85.7		
Get help with health insurance premiums/co-pays	12	48.0	10	40.0	3	12.0
Get help with housework or cooking	24	88.9	2	7.4	1	3.7
Get help with paying utilities	11	44.0	12	48.0	2	8.0
Get help with translation/interpreting	27	96.4			1	3.6
Get laboratory or other diagnostic tests			28	100		
Get short-term housing assistance	21	77.8	4	14.8	2	7.4
See a dentist	5	18.5	19	70.4	3	11.1
See a doctor or a specialist	3	11.1	23	85.2	1	3.7
See a mental health counselor	15	53.6	10	35.7	3	10.7
See an HIV Medical Case Manager	5	18.5	20	74.1	2	7.4
See an eye doctor	9	33.3	12	44.4	6	22.2
Substance abuse treatment or counseling	26	92.9	2	7.1		
Talk to a nutritionist/dietician	17	60.7	8	28.6	3	10.7
Talk to an HIV+ peer advocate	15	53.6	8	28.6	5	17.9
Transportation to medical appointments	17	60.7	8	28.6	3	10.7

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	3	100				
Get childcare during medical appointments	3	75.0			1	25.0
Get clothing	1	25.0	1	25.0	2	50.0
Get domestic violence services referral	3	75.0			1	25.0
Get education about taking HIV drugs	2	50.0	1	25.0	1	25.0
Get emergency food voucher	2	50.0			2	50.0
Get emergency payments for housing	1	25.0			3	75.0
Get employment training referral	2	50.0			2	50.0
Get food	1	25.0	1	25.0	2	50.0
Get help applying for Food Stamps	2	50.0			2	50.0
Get help applying for Medicaid	1	25.0			3	75.0
Get help applying for Medicare	1	25.0			3	75.0
Get help applying for a Medicare drug plan	2	50.0			2	50.0
Get help applying for disability	2	50.0			2	50.0
Get help applying for private insurance	1	25.0			3	75.0
Get help budgeting money	1	25.0			3	75.0
Get help paying for HIV drugs	1	25.0	2	50.0	1	25.0
Get help with health insurance premiums/co-pays	1	25.0	1	25.0	2	50.0
Get help with housework or cooking	1	33.3			2	66.7
Get help with paying utilities	1	25.0			3	75.0
Get help with translation/interpreting	3	75.0			1	25.0
Get laboratory or other diagnostic tests			4	100		
Get short-term housing assistance	1	25.0			3	75.0
See a dentist	1	33.3	1	33.3	1	33.3
See a doctor or a specialist	1	25.0	3	75.0		
See a mental health counselor	1	25.0	1	25.0	2	50.0
See an HIV Medical Case Manager			3	75.0	1	25.0
See an eye doctor	2	50.0	1	25.0	1	25.0
Substance abuse treatment or counseling	2	50.0	1	25.0	1	25.0
Talk to a nutritionist/dietician	1	25.0	2	50.0	1	25.0
Talk to an HIV+ peer advocate	3	75.0			1	25.0
Transportation to medical appointments			2	50.0	2	50.0

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	20	90.9			2	9.1
Get childcare during medical appointments	22	100				
Get clothing	20	90.9			2	9.1
Get domestic violence services referral	22	100				
Get education about taking HIV drugs	17	77.3	5	22.7		
Get emergency food voucher	18	81.8	2	9.1	2	9.1
Get emergency payments for housing	18	81.8	2	9.1	2	9.1
Get employment training referral	20	95.2			1	4.8
Get food	16	72.7	3	13.6	3	13.6
Get help applying for Food Stamps	14	66.7	6	28.6	1	4.8
Get help applying for Medicaid	19	86.4	2	9.1	1	4.5
Get help applying for Medicare	17	77.3	4	18.2	1	4.5
Get help applying for a Medicare drug plan	14	63.6	6	27.3	2	9.1
Get help applying for disability	17	77.3	4	18.2	1	4.5
Get help applying for private insurance	19	86.4	1	4.5	2	9.1
Get help budgeting money	22	100				
Get help paying for HIV drugs	6	27.3	15	68.2	1	4.5
Get help with health insurance premiums/co-pays	10	45.5	7	31.8	5	22.7
Get help with housework or cooking	19	86.4	1	4.5	2	9.1
Get help with paying utilities	18	85.7	1	4.8	2	9.5
Get help with translation/interpreting	22	100				
Get laboratory or other diagnostic tests	1	4.5	21	95.5		
Get short-term housing assistance	20	90.9	2	9.1		
See a dentist	8	36.4	12	54.5	2	9.1
See a doctor or a specialist	2	9.1	20	90.9		
See a mental health counselor	17	81.0	4	19.0		
See an HIV Medical Case Manager	6	27.3	16	72.7		
See an eye doctor	7	31.8	9	40.9	6	27.3
Substance abuse treatment or counseling	21	95.5	1	4.5		
Talk to a nutritionist/dietician	15	68.2	5	22.7	2	9.1
Talk to an HIV+ peer advocate	19	86.4	2	9.1	1	4.5
Transportation to medical appointments	19	86.4	3	13.6		

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	38	84.4	7	15.6		
Get childcare during medical appointments	44	97.8	1	2.2		
Get clothing	39	90.7	3	7.0	1	2.3
Get domestic violence services referral	45	100				
Get education about taking HIV drugs	31	68.9	13	28.9	1	2.2
Get emergency food voucher	32	74.4	8	18.6	3	7.0
Get emergency payments for housing	31	70.5	6	13.6	7	15.9
Get employment training referral	40	93.0	1	2.3	2	4.7
Get food	29	64.4	15	33.3	1	2.2
Get help applying for Food Stamps	30	68.2	11	25.0	3	6.8
Get help applying for Medicaid	32	72.7	6	13.6	6	13.6
Get help applying for Medicare	34	81.0	3	7.1	5	11.9
Get help applying for a Medicare drug plan	33	76.7	7	16.3	3	7.0
Get help applying for disability	38	88.4	3	7.0	2	4.7
Get help applying for private insurance	35	83.3	1	2.4	6	14.3
Get help budgeting money	41	93.2	1	2.3	2	4.5
Get help paying for HIV drugs	12	26.7	31	68.9	2	4.4
Get help with health insurance premiums/co-pays	23	52.3	14	31.8	7	15.9
Get help with housework or cooking	43	100				
Get help with paying utilities	30	68.2	7	15.9	7	15.9
Get help with translation/interpreting	44	97.8	1	2.2		
Get laboratory or other diagnostic tests			43	97.7	1	2.3
Get short-term housing assistance	33	76.7	4	9.3	6	14.0
See a dentist	5	11.1	32	71.1	8	17.8
See a doctor or a specialist	1	2.3	41	93.2	2	4.5
See a mental health counselor	26	57.8	16	35.6	3	6.7
See an HIV Medical Case Manager	6	13.6	37	84.1	1	2.3
See an eye doctor	14	31.8	22	50.0	8	18.2
Substance abuse treatment or counseling	42	93.3	3	6.7		
Talk to a nutritionist/dietician	24	53.3	17	37.8	4	8.9
Talk to an HIV+ peer advocate	38	84.4	6	13.3	1	2.2
Transportation to medical appointments	40	90.9	4	9.1		

Health District South Central HD

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	13	81.3	1	6.3	2	12.5
Get childcare during medical appointments	14	87.5	1	6.3	1	6.3
Get clothing	12	75.0	1	6.3	3	18.8
Get domestic violence services referral	14	93.3			1	6.7
Get education about taking HIV drugs	10	71.4	3	21.4	1	7.1
Get emergency food voucher	11	68.8	2	12.5	3	18.8
Get emergency payments for housing	10	66.7	2	13.3	3	20.0
Get employment training referral	13	81.3			3	18.8
Get food	10	62.5	3	18.8	3	18.8
Get help applying for Food Stamps	12	80.0	1	6.7	2	13.3
Get help applying for Medicaid	10	62.5	2	12.5	4	25.0
Get help applying for Medicare	12	75.0	1	6.3	3	18.8
Get help applying for a Medicare drug plan	11	68.8	2	12.5	3	18.8
Get help applying for disability	12	75.0			4	25.0
Get help applying for private insurance	13	81.3			3	18.8
Get help budgeting money	12	75.0			4	25.0
Get help paying for HIV drugs	3	18.8	10	62.5	3	18.8
Get help with health insurance premiums/co-pays	10	71.4	2	14.3	2	14.3
Get help with housework or cooking	12	75.0	1	6.3	3	18.8
Get help with paying utilities	10	62.5	2	12.5	4	25.0
Get help with translation/interpreting	14	87.5	2	12.5		
Get laboratory or other diagnostic tests	3	18.8	12	75.0	1	6.3
Get short-term housing assistance	11	68.8	2	12.5	3	18.8
See a dentist	3	20.0	8	53.3	4	26.7
See a doctor or a specialist	2	12.5	12	75.0	2	12.5
See a mental health counselor	9	56.3	5	31.3	2	12.5
See an HIV Medical Case Manager	4	25.0	12	75.0		
See an eye doctor	5	31.3	5	31.3	6	37.5
Substance abuse treatment or counseling	16	100				
Talk to a nutritionist/dietician	11	68.8	1	6.3	4	25.0
Talk to an HIV+ peer advocate	14	87.5	1	6.3	1	6.3
Transportation to medical appointments	11	73.3			4	26.7

Health District Southeast HD

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	14	73.7			5	26.3
Get childcare during medical appointments	18	94.7			1	5.3
Get clothing	17	89.5			2	10.5
Get domestic violence services referral	18	100				
Get education about taking HIV drugs	10	52.6	9	47.4		
Get emergency food voucher	15	78.9	1	5.3	3	15.8
Get emergency payments for housing	13	68.4	2	10.5	4	21.1
Get employment training referral	17	89.5	1	5.3	1	5.3
Get food	11	57.9	5	26.3	3	15.8
Get help applying for Food Stamps	16	84.2	1	5.3	2	10.5
Get help applying for Medicaid	15	78.9	1	5.3	3	15.8
Get help applying for Medicare	15	83.3	1	5.6	2	11.1
Get help applying for a Medicare drug plan	16	84.2			3	15.8
Get help applying for disability	14	73.7	1	5.3	4	21.1
Get help applying for private insurance	16	84.2			3	15.8
Get help budgeting money	17	89.5	1	5.3	1	5.3
Get help paying for HIV drugs	3	15.8	16	84.2		
Get help with health insurance premiums/co-pays	10	52.6	6	31.6	3	15.8
Get help with housework or cooking	19	100				
Get help with paying utilities	9	47.4	6	31.6	4	21.1
Get help with translation/interpreting	17	89.5			2	10.5
Get laboratory or other diagnostic tests			19	100		
Get short-term housing assistance	12	63.2	4	21.1	3	15.8
See a dentist	4	21.1	9	47.4	6	31.6
See a doctor or a specialist	2	10.5	17	89.5		
See a mental health counselor	12	63.2	3	15.8	4	21.1
See an HIV Medical Case Manager	3	15.8	16	84.2		
See an eye doctor	7	38.9	8	44.4	3	16.7
Substance abuse treatment or counseling	15	78.9	3	15.8	1	5.3
Talk to a nutritionist/dietician	15	78.9	2	10.5	2	10.5
Talk to an HIV+ peer advocate	15	78.9			4	21.1
Transportation to medical appointments	12	63.2	6	31.6	1	5.3

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	6	50.0	1	8.3	5	41.7
Get childcare during medical appointments	12	100				
Get clothing	9	75.0	2	16.7	1	8.3
Get domestic violence services referral	12	100				
Get education about taking HIV drugs	4	33.3	7	58.3	1	8.3
Get emergency food voucher	5	41.7	5	41.7	2	16.7
Get emergency payments for housing	9	75.0	2	16.7	1	8.3
Get employment training referral	11	91.7			1	8.3
Get food	3	25.0	8	66.7	1	8.3
Get help applying for Food Stamps	7	63.6	3	27.3	1	9.1
Get help applying for Medicaid	8	72.7	1	9.1	2	18.2
Get help applying for Medicare	8	72.7	1	9.1	2	18.2
Get help applying for a Medicare drug plan	8	72.7			3	27.3
Get help applying for disability	6	54.5	3	27.3	2	18.2
Get help applying for private insurance	9	81.8			2	18.2
Get help budgeting money	11	91.7			1	8.3
Get help paying for HIV drugs	2	16.7	9	75.0	1	8.3
Get help with health insurance premiums/co-pays	6	54.5	3	27.3	2	18.2
Get help with housework or cooking	12	100				
Get help with paying utilities	7	58.3	3	25.0	2	16.7
Get help with translation/interpreting	11	91.7	1	8.3		
Get laboratory or other diagnostic tests			12	100		
Get short-term housing assistance	9	81.8	1	9.1	1	9.1
See a dentist	4	33.3	5	41.7	3	25.0
See a doctor or a specialist	1	9.1	9	81.8	1	9.1
See a mental health counselor	6	50.0	4	33.3	2	16.7
See an HIV Medical Case Manager	1	8.3	11	91.7		
See an eye doctor	3	25.0	5	41.7	4	33.3
Substance abuse treatment or counseling	8	66.7	4	33.3		
Talk to a nutritionist/dietician	7	58.3	3	25.0	2	16.7
Talk to an HIV+ peer advocate	7	58.3	3	25.0	2	16.7
Transportation to medical appointments	6	50.0	6	50.0		

Health District Not answered

	Response					
	Did not Need		Needed	Received	Needed	DID NOT Receive
	Count	%	Count	%	Count	%
Attend a support group	2	40.0	2	40.0	1	20.0
Get childcare during medical appointments	4	80.0	1	20.0		
Get clothing	3	60.0	1	20.0	1	20.0
Get domestic violence services referral	5	100				
Get education about taking HIV drugs	3	60.0	2	40.0		
Get emergency food voucher	3	60.0	1	20.0	1	20.0
Get emergency payments for housing	4	80.0	1	20.0		
Get employment training referral	5	100				
Get food	2	40.0	3	60.0		
Get help applying for Food Stamps	4	80.0	1	20.0		
Get help applying for Medicaid	3	60.0	2	40.0		
Get help applying for Medicare	5	100				
Get help applying for a Medicare drug plan	5	100				
Get help applying for disability	3	60.0	2	40.0		
Get help applying for private insurance	4	80.0			1	20.0
Get help budgeting money	3	60.0	1	20.0	1	20.0
Get help paying for HIV drugs	1	20.0	3	60.0	1	20.0
Get help with health insurance premiums/co-pays	2	40.0	2	40.0	1	20.0
Get help with housework or cooking	2	40.0	1	20.0	2	40.0
Get help with paying utilities	3	60.0			2	40.0
Get help with translation/interpreting	4	80.0			1	20.0
Get laboratory or other diagnostic tests			5	100		
Get short-term housing assistance	4	80.0			1	20.0
See a dentist			4	80.0	1	20.0
See a doctor or a specialist	1	20.0	4	80.0		
See a mental health counselor	1	20.0	2	40.0	2	40.0
See an HIV Medical Case Manager	1	25.0	3	75.0		
See an eye doctor			5	100		
Substance abuse treatment or counseling	5	100				
Talk to a nutritionist/dietician	2	40.0	1	20.0	2	40.0
Talk to an HIV+ peer advocate	2	50.0	1	25.0	1	25.0
Transportation to medical appointments	3	60.0	1	20.0	1	20.0

Barriers to care by Health District

	Health District					
	Panhandle HD		North Central HD		Southwest HD	
	Count	%	Count	%	Count	%
Cost of drug treatments	2	7.4	3	75.0	2	9.1
Cost of needed medical services	4	14.8	3	75.0	3	13.6
Waiting list for ADAP	1	4.2	1	33.3	0	0
Greater than 30 day wait to get an appointment with HIV medical provider	1	3.8	2	50.0	2	9.1
Lack of transportation to medical care	2	7.4	3	75.0	1	4.5
Lack of childcare during medical visits	0	0	0	0	0	0
Language barriers at medical or case manager visits	0	0	0	0	0	0
Lack of trust that my care would be confidential	4	14.8	2	50.0	0	0
Fear of disclosing HIV status	7	25.9	1	25.0	3	13.6
Did not financially qualify	2	7.7	2	66.7	4	18.2
Stigma because of gender	1	4.0	1	33.3	1	4.8
Stigma because of sexual orientation	1	4.2	2	50.0	1	4.5
Stigma because of sexual identity	0	0	2	50.0	0	0
Stigma because of race	0	0	1	25.0	1	4.5
Did not know where to go for services	6	24.0	2	50.0	4	19.0

	Health District					
	Central HD		South Central HD		Southeast HD	
	Count	%	Count	%	Count	%
Cost of drug treatments	9	20.9	3	18.8	3	15.8
Cost of needed medical services	11	25.0	5	31.3	2	10.5
Waiting list for ADAP	4	9.1	3	20.0	2	12.5
Greater than 30 day wait to get an appointment with HIV medical provider	6	13.6	3	20.0	0	0
Lack of transportation to medical care	1	2.3	3	18.8	4	21.1
Lack of childcare during medical visits	0	0	1	6.7	1	5.9
Language barriers at medical or case manager visits	0	0	1	6.3	1	5.3
Lack of trust that my care would be confidential	2	4.7	4	25.0	2	10.5
Fear of disclosing HIV status	6	13.6	5	31.3	5	26.3
Did not financially qualify	8	18.2	1	6.3	3	15.8
Stigma because of gender	0	0	3	21.4	0	0
Stigma because of sexual orientation	2	4.5	3	18.8	0	0
Stigma because of sexual identity	0	0	1	6.3	0	0
Stigma because of race	0	0	1	6.7	0	0
Did not know where to go for services	6	14.0	3	20.0	1	5.6

Health District

	Eastern HD		Not answered	
	Count	%	Count	%
Cost of drug treatments	1	8.3	1	33.3
Cost of needed medical services	2	16.7	0	0
Waiting list for ADAP	1	8.3	1	50.0
Greater than 30 day wait to get an appointment with HIV medical provider	0	0	1	50.0
Lack of transportation to medical care	2	18.2	2	66.7
Lack of childcare during medical visits	0	0	0	0
Language barriers at medical or case manager visits	0	0	0	0
Lack of trust that my care would be confidential	0	0	0	0
Fear of disclosing HIV status	2	16.7	1	33.3
Did not financially qualify	1	8.3	0	0
Stigma because of gender	1	8.3	1	33.3
Stigma because of sexual orientation	1	8.3	0	0
Stigma because of sexual identity	0	0	0	0
Stigma because of race	1	8.3	0	0
Did not know where to go for services	0	0	1	33.3

Ryan White Services Ranked by Health District

Health District Panhandle HD

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	2.32	22	1	8	36.4	36.4	6	27.3	27.3
Payment for HIV medications (ARVs)	2.15	20	1	7	35.0	31.8	6	30.0	27.3
Payment for other medications	3.71	7	2	0	0	0.0	1	14.3	4.5
Medical case management	3.00	8	1	2	25.0	9.1	1	12.5	4.5
Dental care	3.44	18	2	0	0	0.0	2	11.1	9.1
Mental health care	3.75	4	3	0	0	0.0	0	0	0.0
Nutritional education		0							
Social support groups	3.67	6	2	0	0	0.0	1	16.7	4.5
Help paying for health insurance premiums/co-pays	3.00	8	2	0	0	0.0	4	50.0	18.2
Outpatient substance abuse service	5.00	1	5	0	0	0.0	0	0	0.0
Education about preventing HIV transmission	3.67	3	1	1	33.3	4.5	0	0	0.0
Help paying for HIV diagnostic and monitoring labs	3.08	12	1	2	16.7	9.1	1	8.3	4.5
Help paying for housing/utilities/emergency food	3.38	8	1	2	25.0	9.1	0	0	0.0
Payment for transportation to medical care	5.00	1	5	0	0	0.0	0	0	0.0

Health District Panhandle HD

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	4	18.2	12.9	1	4.5	4.5	3	13.6	14.3
Payment for HIV medications (ARVs)	5	25.0	16.1	1	5.0	4.5	1	5.0	4.8
Payment for other medications	2	28.6	6.5	2	28.6	9.1	2	28.6	9.5
Medical case management	1	12.5	3.2	3	37.5	13.6	1	12.5	4.8
Dental care	9	50.0	29.0	4	22.2	18.2	3	16.7	14.3
Mental health care	1	25.0	3.2	3	75.0	13.6	0	0	0.0
Nutritional education									
Social support groups	1	16.7	3.2	3	50.0	13.6	1	16.7	4.8
Help paying for health insurance premiums/co-pays	1	12.5	3.2	2	25.0	9.1	1	12.5	4.8
Outpatient substance abuse service	0	0	0.0	0	0	0.0	1	100	4.8
Education about preventing HIV transmission	0	0	0.0	0	0	0.0	2	66.7	9.5
Help paying for HIV diagnostic and monitoring labs	5	41.7	16.1	2	16.7	9.1	2	16.7	9.5
Help paying for housing/utilities/emergency food	2	25.0	6.5	1	12.5	4.5	3	37.5	14.3
Payment for transportation to medical care	0	0	0.0	0	0	0.0	1	100	4.8

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

Health District North Central HD

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care		0							
Payment for HIV medications (ARVs)		0							
Payment for other medications		0							
Medical case management		0							
Dental care		0							
Mental health care		0							
Nutritional education		0							
Social support groups		0							
Help paying for health insurance premiums/co-pays		0							
Outpatient substance abuse service		0							
Education about preventing HIV transmission		0							
Help paying for HIV diagnostic and monitoring labs		0							
Help paying for housing/utilities/emergency food		0							
Payment for transportation to medical care		0							

Health District North Central HD

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care									
Payment for HIV medications (ARVs)									
Payment for other medications									
Medical case management									
Dental care									
Mental health care									
Nutritional education									
Social support groups									
Help paying for health insurance premiums/co-pays									
Outpatient substance abuse service									
Education about preventing HIV transmission									
Help paying for HIV diagnostic and monitoring labs									
Help paying for housing/utilities/emergency food									
Payment for transportation to medical care									

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

Health District Southwest HD

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	1.80	15	1	9	60.0	69.2	2	13.3	16.7
Payment for HIV medications (ARVs)	2.00	11	1	3	27.3	23.1	6	54.5	50.0
Payment for other medications	3.20	5	3	0	0	0.0	0	0	0.0
Medical case management	4.13	8	3	0	0	0.0	0	0	0.0
Dental care	3.57	7	2	0	0	0.0	1	14.3	8.3
Mental health care	3.50	2	3	0	0	0.0	0	0	0.0
Nutritional education	5.00	1	5	0	0	0.0	0	0	0.0
Social support groups	5.00	1	5	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays	2.33	3	1	1	33.3	7.7	0	0	0.0
Outpatient substance abuse service		0							
Education about preventing HIV transmission	3.00	1	3	0	0	0.0	0	0	0.0
Help paying for HIV diagnostic and monitoring labs	3.00	6	2	0	0	0.0	3	50.0	25.0
Help paying for housing/utilities/emergency food	4.00	4	3	0	0	0.0	0	0	0.0
Payment for transportation to medical care		0							

Health District Southwest HD

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	3	20.0	15.8	0	0	0.0	1	6.7	10.0
Payment for HIV medications (ARVs)	1	9.1	5.3	1	9.1	10.0	0	0	0.0
Payment for other medications	4	80.0	21.1	1	20.0	10.0	0	0	0.0
Medical case management	2	25.0	10.5	3	37.5	30.0	3	37.5	30.0
Dental care	3	42.9	15.8	1	14.3	10.0	2	28.6	20.0
Mental health care	1	50.0	5.3	1	50.0	10.0	0	0	0.0
Nutritional education	0	0	0.0	0	0	0.0	1	100	10.0
Social support groups	0	0	0.0	0	0	0.0	1	100	10.0
Help paying for health insurance premiums/co-pays	2	66.7	10.5	0	0	0.0	0	0	0.0
Outpatient substance abuse service									
Education about preventing HIV transmission	1	100	5.3	0	0	0.0	0	0	0.0
Help paying for HIV diagnostic and monitoring labs	1	16.7	5.3	1	16.7	10.0	1	16.7	10.0
Help paying for housing/utilities/emergency food	1	25.0	5.3	2	50.0	20.0	1	25.0	10.0
Payment for transportation to medical care									

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

Health District Central HD

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	1.57	30	1	17	56.7	56.7	9	30.0	32.1
Payment for HIV medications (ARVs)	1.64	25	1	12	48.0	40.0	11	44.0	39.3
Payment for other medications	3.85	13	2	0	0	0.0	2	15.4	7.1
Medical case management	3.87	15	3	0	0	0.0	0	0	0.0
Dental care	3.85	13	2	0	0	0.0	2	15.4	7.1
Mental health care	3.50	10	2	0	0	0.0	1	10.0	3.6
Nutritional education	4.00	1	4	0	0	0.0	0	0	0.0
Social support groups	4.33	3	4	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays	3.80	10	3	0	0	0.0	0	0	0.0
Outpatient substance abuse service	2.00	1	2	0	0	0.0	1	100	3.6
Education about preventing HIV transmission		0							
Help paying for HIV diagnostic and monitoring labs	4.00	15	2	0	0	0.0	2	13.3	7.1
Help paying for housing/utilities/emergency food	3.57	7	1	1	14.3	3.3	0	0	0.0
Payment for transportation to medical care		0							

Health District Central HD

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	4	13.3	13.3	0	0	0.0	0	0	0.0
Payment for HIV medications (ARVs)	1	4.0	3.3	1	4.0	3.6	0	0	0.0
Payment for other medications	2	15.4	6.7	5	38.5	17.9	4	30.8	14.8
Medical case management	7	46.7	23.3	3	20.0	10.7	5	33.3	18.5
Dental care	2	15.4	6.7	5	38.5	17.9	4	30.8	14.8
Mental health care	5	50.0	16.7	2	20.0	7.1	2	20.0	7.4
Nutritional education	0	0	0.0	1	100	3.6	0	0	0.0
Social support groups	0	0	0.0	2	66.7	7.1	1	33.3	3.7
Help paying for health insurance premiums/co-pays	5	50.0	16.7	2	20.0	7.1	3	30.0	11.1
Outpatient substance abuse service	0	0	0.0	0	0	0.0	0	0	0.0
Education about preventing HIV transmission									
Help paying for HIV diagnostic and monitoring labs	3	20.0	10.0	3	20.0	10.7	7	46.7	25.9
Help paying for housing/utilities/emergency food	1	14.3	3.3	4	57.1	14.3	1	14.3	3.7
Payment for transportation to medical care									

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

Health District South Central HD

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	1.91	11	1	5	45.5	55.6	2	18.2	22.2
Payment for HIV medications (ARVs)	1.78	9	1	4	44.4	44.4	3	33.3	33.3
Payment for other medications	2.75	4	2	0	0	0.0	1	25.0	11.1
Medical case management	3.25	8	2	0	0	0.0	3	37.5	33.3
Dental care	3.50	8	3	0	0	0.0	0	0	0.0
Mental health care	4.00	2	3	0	0	0.0	0	0	0.0
Nutritional education	4.50	2	4	0	0	0.0	0	0	0.0
Social support groups	3.00	1	3	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays	3.00	2	3	0	0	0.0	0	0	0.0
Outpatient substance abuse service		0							
Education about preventing HIV transmission	5.00	1	5	0	0	0.0	0	0	0.0
Help paying for HIV diagnostic and monitoring labs	3.50	4	3	0	0	0.0	0	0	0.0
Help paying for housing/utilities/emergency food	4.00	3	3	0	0	0.0	0	0	0.0
Payment for transportation to medical care	3.50	2	3	0	0	0.0	0	0	0.0

Health District South Central HD

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	4	36.4	16.7	0	0	0.0	0	0	0.0
Payment for HIV medications (ARVs)	2	22.2	8.3	0	0	0.0	0	0	0.0
Payment for other medications	3	75.0	12.5	0	0	0.0	0	0	0.0
Medical case management	2	25.0	8.3	1	12.5	12.5	2	25.0	28.6
Dental care	5	62.5	20.8	2	25.0	25.0	1	12.5	14.3
Mental health care	1	50.0	4.2	0	0	0.0	1	50.0	14.3
Nutritional education	0	0	0.0	1	50.0	12.5	1	50.0	14.3
Social support groups	1	100	4.2	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays	2	100	8.3	0	0	0.0	0	0	0.0
Outpatient substance abuse service									
Education about preventing HIV transmission	0	0	0.0	0	0	0.0	1	100	14.3
Help paying for HIV diagnostic and monitoring labs	2	50.0	8.3	2	50.0	25.0	0	0	0.0
Help paying for housing/utilities/emergency food	1	33.3	4.2	1	33.3	12.5	1	33.3	14.3
Payment for transportation to medical care	1	50.0	4.2	1	50.0	12.5	0	0	0.0

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

Health District Southeast HD

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	1.82	17	1	11	64.7	64.7	3	17.6	17.6
Payment for HIV medications (ARVs)	2.00	15	1	4	26.7	23.5	9	60.0	52.9
Payment for other medications	3.13	8	2	0	0	0.0	2	25.0	11.8
Medical case management	3.75	4	3	0	0	0.0	0	0	0.0
Dental care	3.56	9	2	0	0	0.0	1	11.1	5.9
Mental health care	4.33	3	4	0	0	0.0	0	0	0.0
Nutritional education		0							
Social support groups	4.00	2	3	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays	4.00	5	3	0	0	0.0	0	0	0.0
Outpatient substance abuse service	5.00	1	5	0	0	0.0	0	0	0.0
Education about preventing HIV transmission		0							
Help paying for HIV diagnostic and monitoring labs	3.50	10	1	1	10.0	5.9	2	20.0	11.8
Help paying for housing/utilities/emergency food	3.71	7	3	0	0	0.0	0	0	0.0
Payment for transportation to medical care	3.75	4	1	1	25.0	5.9	0	0	0.0

Health District Southeast HD

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	0	0	0.0	1	5.9	5.9	2	11.8	11.8
Payment for HIV medications (ARVs)	1	6.7	5.9	0	0	0.0	1	6.7	5.9
Payment for other medications	3	37.5	17.6	3	37.5	17.6	0	0	0.0
Medical case management	1	25.0	5.9	3	75.0	17.6	0	0	0.0
Dental care	5	55.6	29.4	0	0	0.0	3	33.3	17.6
Mental health care	0	0	0.0	2	66.7	11.8	1	33.3	5.9
Nutritional education									
Social support groups	1	50.0	5.9	0	0	0.0	1	50.0	5.9
Help paying for health insurance premiums/co-pays	1	20.0	5.9	3	60.0	17.6	1	20.0	5.9
Outpatient substance abuse service	0	0	0.0	0	0	0.0	1	100	5.9
Education about preventing HIV transmission									
Help paying for HIV diagnostic and monitoring labs	1	10.0	5.9	3	30.0	17.6	3	30.0	17.6
Help paying for housing/utilities/emergency food	4	57.1	23.5	1	14.3	5.9	2	28.6	11.8
Payment for transportation to medical care	0	0	0.0	1	25.0	5.9	2	50.0	11.8

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

Health District Eastern HD

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	2.57	7	1	1	14.3	12.5	3	42.9	37.5
Payment for HIV medications (ARVs)	1.43	7	1	5	71.4	62.5	1	14.3	12.5
Payment for other medications	2.83	6	2	0	0	0.0	3	50.0	37.5
Medical case management	3.00	5	2	0	0	0.0	1	20.0	12.5
Dental care	3.50	6	1	1	16.7	12.5	0	0	0.0
Mental health care	4.00	1	4	0	0	0.0	0	0	0.0
Nutritional education		0							
Social support groups	4.50	2	4	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays	4.50	2	4	0	0	0.0	0	0	0.0
Outpatient substance abuse service	3.00	1	3	0	0	0.0	0	0	0.0
Education about preventing HIV transmission	4.00	2	3	0	0	0.0	0	0	0.0
Help paying for HIV diagnostic and monitoring labs	3.67	3	3	0	0	0.0	0	0	0.0
Help paying for housing/utilities/emergency food	3.33	3	1	1	33.3	12.5	0	0	0.0
Payment for transportation to medical care		0							

Health District Eastern HD

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	2	28.6	15.4	0	0	0.0	1	14.3	12.5
Payment for HIV medications (ARVs)	1	14.3	7.7	0	0	0.0	0	0	0.0
Payment for other medications	2	33.3	15.4	0	0	0.0	1	16.7	12.5
Medical case management	3	60.0	23.1	1	20.0	12.5	0	0	0.0
Dental care	2	33.3	15.4	1	16.7	12.5	2	33.3	25.0
Mental health care	0	0	0.0	1	100	12.5	0	0	0.0
Nutritional education									
Social support groups	0	0	0.0	1	50.0	12.5	1	50.0	12.5
Help paying for health insurance premiums/co-pays	0	0	0.0	1	50.0	12.5	1	50.0	12.5
Outpatient substance abuse service	1	100	7.7	0	0	0.0	0	0	0.0
Education about preventing HIV transmission	1	50.0	7.7	0	0	0.0	1	50.0	12.5
Help paying for HIV diagnostic and monitoring labs	1	33.3	7.7	2	66.7	25.0	0	0	0.0
Help paying for housing/utilities/emergency food	0	0	0.0	1	33.3	12.5	1	33.3	12.5
Payment for transportation to medical care									

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

Health District Not answered

				Highest Rank			Second Rank		
	Average Rank*	Times Ranked	Highest rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	1.00	1	1	1	100	100.0	0	0	0.0
Payment for HIV medications (ARVs)		0							
Payment for other medications	3.00	1	3	0	0	0.0	0	0	0.0
Medical case management		0							
Dental care	2.00	1	2	0	0	0.0	1	100	100.0
Mental health care	3.00	1	3	0	0	0.0	0	0	0.0
Nutritional education	3.50	2	3	0	0	0.0	0	0	0.0
Social support groups	3.00	1	3	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays		0							
Outpatient substance abuse service		0							
Education about preventing HIV transmission		0							
Help paying for HIV diagnostic and monitoring labs		0							
Help paying for housing/utilities/emergency food	3.00	1	3	0	0	0.0	0	0	0.0
Payment for transportation to medical care	4.00	2	3	0	0	0.0	0	0	0.0

Health District Not answered

	Third Rank			Fourth Rank			Fifth Rank		
	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank	Times selected	Percent within Service	Percent within rank
HIV medical care	0	0	0.0	0	0	0.0	0	0	0.0
Payment for HIV medications (ARVs)									
Payment for other medications	1	100	16.7	0	0	0.0	0	0	0.0
Medical case management									
Dental care	0	0	0.0	0	0	0.0	0	0	0.0
Mental health care	1	100	16.7	0	0	0.0	0	0	0.0
Nutritional education	1	50.0	16.7	1	50.0	100.0	0	0	0.0
Social support groups	1	100	16.7	0	0	0.0	0	0	0.0
Help paying for health insurance premiums/co-pays									
Outpatient substance abuse service									
Education about preventing HIV transmission									
Help paying for HIV diagnostic and monitoring labs									
Help paying for housing/utilities/emergency food	1	100	16.7	0	0	0.0	0	0	0.0
Payment for transportation to medical care	1	50.0	16.7	0	0	0.0	1	50.0	100.0

* Lower values are higher average importance. Clients asked to rank five most important services; topic not ranked does not imply not important but not in top five.

None of the respondents from North Central HD ranked any services