



IMPORTANT NOTICE

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|---|
| Route to: |
| <input type="checkbox"/> Office Manager |
| <input type="checkbox"/> Medical Staff |
| <input type="checkbox"/> Nursing Staff |
| <input type="checkbox"/> Immunization Coordinator |

An Immunization Update from the Idaho Immunization Program (IIP)

HOLIDAY SHIPPING SCHEDULE

November 2013

- Vaccine orders will not be processed by the IIP beginning Monday, November 25, 2013, through Friday, November 29, 2013.
- Vaccine will not be shipped on Monday, November 25, 2013, through Friday, November 29, 2013.
- Order processing and shipping will resume on Monday, December 2, 2013.

December 2013

- Vaccine orders will not be processed by the IIP beginning Wednesday, December 18, 2013, through Friday, January 3, 2014.
- Vaccine will not be shipped Monday, December 23, 2013, through Friday, January 3, 2014.
- Order processing and shipping will resume on Monday, January 6, 2014.

January 2014

- The IIP will resume processing vaccine orders on Monday, January 6, 2014.
- McKesson Distribution will resume shipment of vaccine on Monday, January 6, 2014.

FLUMIST REPLACEMENT PROGRAM

The FluMist Quadrivalent Replacement Program allows for the replacement of unused, expiring or expired FluMist Quadrivalent doses, at no cost, to help you maximize product usage. If you have state-supplied doses of FluMist Quadrivalent vaccine that will expire soon, then please use the FluMist Replacement Program to replace your expiring or expired doses with usable vaccine. A copy of [MedImmune's 2013-2014 Replacement Program](#) is attached, is accessible through an IRIS Announcement, and is also available on the IIP's website under Information for Healthcare Providers, VFC Provider Information on the Provider Forms tab.

NEW LOOK FOR THE IDAHO IMMUNIZATION PROGRAM WEBSITE

You may have noticed that the IIP recently updated its website. The web address is still www.immunizeidaho.com. If you bookmarked sub-pages from the old website, then you will need to update the bookmarks since they will no longer work. We hope that you will enjoy the new site and find information easy to locate.

TEMPERATURE RECORDER RECALIBRATION

The TR-52i temperature recording devices supplied and installed by the IIP will need to be recalibrated and certified. The IIP is currently responsible for the recalibration and certification of the TR-52i. Over the next several months the IIP will visit each provider's office, remove the TR-52i currently installed, download the temperatures, and install a recalibrated, currently certified TR-52i.



IMPORTANT NOTICE

An Immunization Update from the Idaho Immunization Program (IIP)

The visits began on Monday, November 18, 2013, in Northern Idaho. Each month a different region or group of providers will receive a visit. Before the visit, your office will receive a fax notification, an announcement will be posted in IRIS, and an IIP staff member will call your office.

IRIS PASSWORD RESETS

To improve security and streamline IRIS Help Desk efforts, **effective immediately** new IRIS accounts and new passwords (including all password reset requests), must be submitted online. **No requests will be processed over the phone.**

1. Please go to the [IRIS](#) login page.

IRIS Username or Password Request	Posted on 10/28/2013
REQUEST AN IRIS PASSWORD RESET	
If you already have an IRIS account but just need a new password, please REQUEST AN IRIS PASSWORD RESET .	
REQUEST AN IRIS ACCOUNT	
If you are a healthcare provider, school, or childcare facility needing an IRIS account, please complete the online enrollment form by selecting the appropriate link below. Complete all of the required information and click Submit. Please allow up to 5 business days to receive your IRIS username and password.	
<ul style="list-style-type: none"> • Healthcare Provider: REQUEST AN IRIS ACCOUNT • School Staff: REQUEST AN IRIS ACCOUNT • Childcare Provider: REQUEST AN IRIS ACCOUNT 	
Please note, all requests for IRIS accounts and new passwords must be submitted online. Requests will NOT be processed over the phone.	

November 2013

2. Click on REQUEST AN IRIS PASSWORD RESET if you need your password reset due to multiple login attempts or if your account is inactive.
3. Click on REQUEST AN IRIS ACCOUNT if you are requesting a new user IRIS account for either yourself or someone in your office/organization. Please make sure you are choosing the appropriate user group: Healthcare Provider, School Staff, or Childcare Provider.
4. Allow up to 5 business days to receive your IRIS username and password. In most instances, requests are processed within a shorter period of time. **Note: Both calling and submitting the online request does not speed up the processing time.**

Please contact the IRIS Help Desk if you have any questions: iris@dhw.idaho.gov or (208) 334-5995.



IMPORTANT NOTICE

An Immunization Update from the Idaho Immunization Program (IIP)

VACCINE SUPPLY UPDATE

Pentacel® (DTaP-IPV/Hib) vaccine is still in very limited supply. Continue to follow the recommended immunization schedule and ensure that patients receive all recommended doses of DTaP, Hib, and Polio vaccines.

Daptacel® (DTaP) and Adacel® (Tdap) vaccine are still in limited supply. The current supply allotted to Idaho has been sufficient to cover provider needs. The IIP will make a brand substitution in an order if Daptacel® or Adacel® is not available when a vaccine order is placed. Continue to follow the recommended immunization schedule and ensure that patients receive all recommended doses of DTaP, Hib, and Polio vaccines.

BRAND CHOICE

VFC providers in Idaho may choose the vaccine brands to administer in their office. The brand choices must be submitted to the IIP in writing on the brand choice form or in an email to the IIP at iip@dhw.idaho.gov. Once brand choice is submitted, the brands may not be changed again for six months.

If your office would like to make a change to the vaccine brands currently supplied, then complete a brand choice form. If your office does not want to make a change, then you do not need to submit the brand choice form. Brand choice changes must be submitted to the IIP by Tuesday, December 31, 2013. Changes to brand choice will take effect January 6, 2014 (after the holiday order blackout).

SHOT SMARTS 2014 – SAVE THE DATE

Be sure to save the dates for Shot Smarts 2014. Shot Smarts 2014 will be located in the following cities on the dates listed below:

Date	City
April 29, 2014	Pocatello
April 30, 2014	Boise
May 2, 2014	Post Falls

November 2013

TO: Immunization Provider or Awardee

RE: FluMist® Quadrivalent (Influenza Vaccine Live, Intranasal) 2013-2014 Replacement Program

This letter is to inform you of the FluMist Quadrivalent Replacement Program for product purchased through the CDC contract for 2013-2014 ("Replacement Program"). The Replacement Program allows for the replacement of unused, expiring FluMist Quadrivalent doses, at no cost, to help you maximize product usage opportunities. MedImmune has contracted with McKesson Specialty Health Distribution (MSH) for implementation of this Replacement Program. **This contract is between MedImmune and McKesson, and is separate from and unrelated to the CDC's contract for centralized product distribution.**

How the Program Works:

1. Contact the FluMist Quadrivalent Replacement Program by phone or email and provide the number of doses you need replaced, how many boxes you will need shipped, and your Provider Identification Number (PIN)
2. Follow all instructions provided to send the expiring doses to the MSH distribution center
3. Pack the expired/expiring doses and have them ready to ship or be picked up by the carrier the following business day. FluMist Quadrivalent does not have to be returned cold
4. Once the doses arrive at the distribution center, they will be validated against your initial request
 - a. If the doses received match the request, replacement doses will ship within 72 business hours
 - b. If the doses received are in excess of the request, only replacement doses that were initially requested will be shipped within 72 business hours
 - Additional doses received in excess of the request will not be replaced
 - c. If the doses received are actually less than requested, only the doses received (rounded down to the nearest multiple of 10) will be replaced

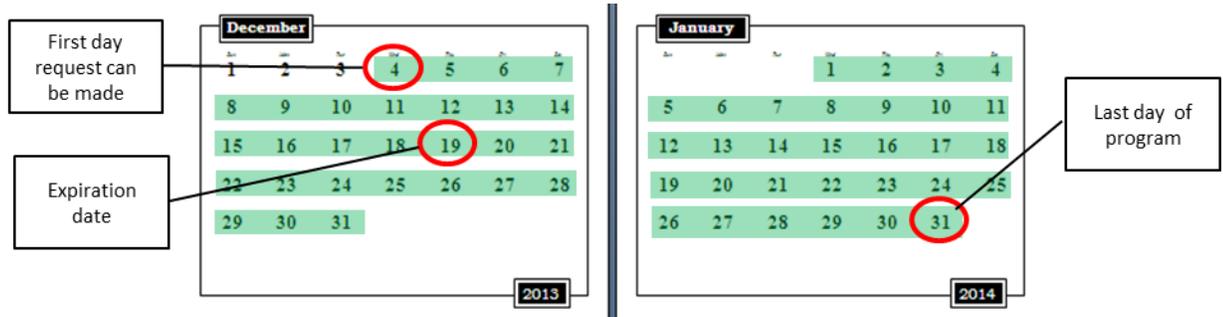
Eligibility Guidelines:

- Doses must have been purchased on the CDC contract
- Expiration Dates must be between November 18, 2013 and January 31, 2014
- Requests on expiring doses can be made within 15 days of the expiration date stamped on the sprayer through January 31, 2014. Requests on expired doses can be made at anytime through January 31, 2014
 - Any doses received more than 15 days prior to the expiration date will not be replaced
- Doses will be replaced in increments of 10, therefore the minimum number of doses that can be replaced is 10 doses. Doses from multiple eligible lot #'s can be used to achieve a multiple of 10
 - Doses received that are less than a multiple of 10 will be rounded down to the nearest 10
- Requests can be made starting at 7am CST on November 18, 2013 through January 31, 2014 at 7:00pm CST
- All expired/expiring doses must be received by McKesson by Friday, February 14, 2014. Replacement product will not be shipped until expired/expiring doses are received
 - Any doses received after February 14, 2014 will not be replaced

Example Scenario # 1 [Returning less than the replacement request]:

- Provider requests to replace 50 expiring doses and all doses, are eligible with an expiration of December 19, 2013.

Note: Provider can call within 15 days prior to the expiration date through January 31' 2014 shown here:

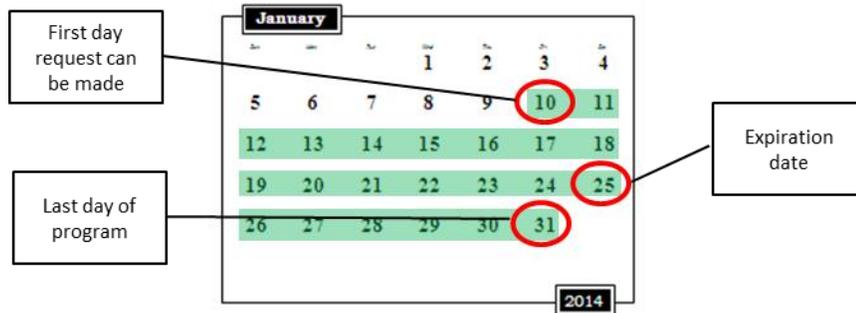


- Provider then returns expiring doses and the MSH distribution center only receives 48 doses.
- **40 replacement doses are shipped** since the doses received are less than initially requested and the replacement doses are rounded down to the nearest multiple of 10.

Example Scenario # 2 [Returning more than the replacement request]:

- Provider requests to replace 50 expiring doses, and all doses are eligible with an expiration of January 25, 2014.

Note: Provider can call within 15 days prior to the expiration date through January 31, 2014 shown here:

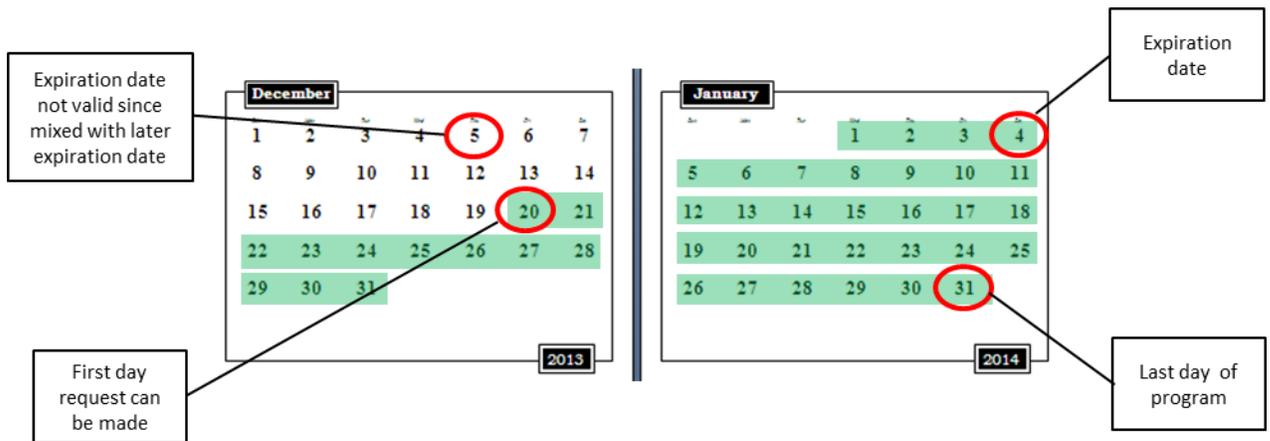


- Provider then returns expiring doses and the MSH distribution center receives 58 doses.
- **50 replacement doses are shipped** since the doses initially requested was 50. The 8 doses received in excess of the request will not be replaced.

Example Scenario # 3 [Mixing different lot #'s to make a multiple of 10]:

- Provider requests to replace 10 doses by mixing doses with two eligible lot #'s to make the minimum multiple of 10.
- 8 expired doses have an eligible expiration of December 5, 2013, and 2 expiring doses have an eligible expiration of January 4, 2014.

Note: Provider can call within 15 days prior to the expiring 2 doses (expiration January 4, 2014) through January 31, 2014 shown below as the other 8 doses had expired earlier.



- Provider then returns doses and the MSH distribution center receives 10 doses
- **10 replacement doses are shipped** since the doses received match the quantity that was requested.

Important Dates to Remember

November 18, 2013	First day to make replacement requests
December 20, 2013 – January 3, 2014	No Shipping
January 31, 2014	Last day to make replacement requests
February 14, 2014	Last day expired doses can be received at the MSH Distribution Center for replacement

Contact Information

FluMist® Quadrivalent (Influenza Vaccine Live, Intranasal) Replacement Program (for doses purchased on the CDC contract)	1-877-633-7375 medimmunereplacementprogram@mckesson.com
Hours of Operation	7am-7pm CST Mon-Fri
FluMist Quadrivalent Replacement Program (for private purchases)	Call your Distributor directly

Frequently Asked Questions

What do I do if I don't receive the email label?

- Normally, the label is received within a few minutes of sending, however, if you do not receive the email label within an hour of your request, please call or email the program to let them know and another email will be attempted.

If I can't use the email label and need my expiring doses picked up, what if they are not ready when the carrier arrives?

- The carrier will make 3 pickup attempts – the first one will be on the business day following your request. If you miss all 3 attempts, a new pickup will need to be scheduled through the Replacement Program.

Can I make copies of the label that is emailed to me if I have additional boxes to send?

- No. The carrier will not be able to take the box(es) with the duplicate label.

What do I do if my expiring doses are not on the eligible list for replacement?

- We will try to validate that the doses were purchased on the CDC contract. If there is no record of this, then the doses that are not eligible for the replacement program can be returned using the same process as other expired doses through the VFC Program. Please contact your state Awardee for further information.

What if I have private stock/purchase doses and not VFC doses?

- Please contact the private stock hotline at 877-625-4358

What if I do not want a replacement and just want to return my expired doses?

- These doses can be returned using the same process as other expired doses through the VFC Program. Please contact your state Awardee for further information.

What if I return more than the doses requested for replacement?

- If you request to have 10 doses replaced and you return 20 doses, only the 10 doses initially requested will be replaced.

What container do I use to return my doses?

- You can ship your expiring doses in any shipping box that you have - the product does not have to be kept cold.

What if the carrier takes the wrong box and that box contains something other than expiring doses of FluMist® Quadrivalent (Influenza Vaccine Live, Intranasal)?

- If this occurs, and you notify the program in a timely manner, you have the option to have the box shipped back at your expense.