

# Vaccine Temperature Incident Information

## Manufacturer Quality Control Office -Telephone Numbers

As soon as out-of-range temperatures are detected the following steps need to be taken:

1. Move the vaccines into a stable in-range temperature environment
2. Quarantine all vaccines in questions to ensure potentially compromised vaccines are not administered
3. Collect time and temperature information
4. Contact the Idaho Immunization Program at 208-334-5931
5. Follow the steps recommended by the IIP

**If vaccine manufacturers are contacted you will need to call the IIP with the manufacturers recommendations.**

Please return all expired and wasted vaccine to McKesson in a McKesson shipping container. Return shipping labels can be found on the inside flap of the shipping container. A Wasted/Return Vaccine Form will need to be faxed to the IIP and a copy will also need to be enclosed with the returned vaccine.

Manufacturer/Distributor	Telephone Number	Products
GlaxoSmithKline www.gsk.com	866.475.8222 888.825.5249	DTaP, DTaP-HepB-IPV, Hep A, and HepA-HepB (Twinrix)
MedImmune, Inc. www.medimmune.com	877.358.6478	Influenza (FluMist)
Merck www.merckvaccines.com	800.637.2590	Pneumo 23, Hep B, MMR, HPV, Rotavirus, and Varicella
Novartis www.novartisvaccines.com	800.244.7668	Influenza
Sanofi Pasteur www.sanofipasteur.us	800.822.2463	DT, Td, Tdap, Hib, IPV, MCV4, MPSV4, Influenza (Fluzone)
Wyeth www.wyeth.com	800.999.9384	PCV7