

17th Annual Idaho Health Care Conference 2010

Blue Cross of Idaho, CIGNA Government Services, First Choice Health, Humana Inc., Idaho State Insurance Fund, Medicaid/Healthy Connections, Regence BlueShield of Idaho, TriWest Healthcare Alliance and Unisys invite you to attend the 2010 Idaho Health Care Conference.

Participants are encouraged to visit with the exhibitors during breaks and at lunch.

Registration is free for all Idaho healthcare providers.

Agenda

IDAHO FALLS

Tuesday, May 11, 2010 from 8 a.m. to 4 p.m.

Red Lion on the Falls, 475 River Parkway
208-523-8000

Please pre-register by: May 3, 2010

POCATELLO

Wednesday, May 12, 2010 from 8 a.m. to 4 p.m.

Holiday Inn, 1399 Bench Road
208-237-1400

Please pre-register by: May 4, 2010

BURLEY

Thursday, May 13, 2010 from 8 a.m. to 4 p.m.

Best Western Inn & Convention Center, 800 N. Overland Avenue
208-678-3501

Please pre-register by: May 5, 2010

LEWISTON

Tuesday, May 18, 2010 from 8 a.m. to 4 p.m.

Red Lion, 621 21st Street
208-799-1000

Please pre-register by: May 11, 2010

COEUR D'ALENE

Wednesday, May 19, 2010 from 8 a.m. to 4 p.m.

Best Western Conference Center, 506 W. Apple Way
208-765-3200

Please pre-register by: May 12, 2010

BOISE

Thursday May 27, 2010 from 8 a.m. to 4 p.m.

Holiday Inn Airport, 3300 Vista Avenue
208-343-4900

Please pre-register by: May 20, 2010

Registration starts at 8 a.m. - Classes begin at 8:30 a.m.



Conference Agenda

8 - 8:30 a.m.

Registration

8:30 - 9:30 a.m.

Blue Cross of Idaho (General Web Site Updates)
First Choice Health (Welcome to First Choice Health)
Idaho State Insurance Fund (Workers' Compensation)
Regence BlueShield of Idaho (What's New at Regence)
Unisys (The New Medicaid Management Information System (MMIS) – Online Provider Portal)

9:30 - 10 a.m.

Break

10 - 11:00 a.m.

Blue Cross of Idaho (Business Process and Policies)
CIGNA Government Services (2010 Part B Medicare Updates)
Medicaid/Healthy Connections (Healthy Connections Goes Online)
Idaho State Insurance Fund (Workers' Compensation)
TriWest Healthcare Alliance (TRICARE West Region Updates)

11 - 11:15 a.m.

Break

11:15 - 12:15 p.m.

Blue Cross of Idaho (Department of Insurance Guest Speaker – Medical Identity Theft and Fraud, Waste and Abuse)
Blue Cross of Idaho (Idaho Medical Association Guest Speaker – Go Green... Get Onboard the CMS \$\$\$ Train) – *Boise location only*
Unisys (The New Medicaid Management Information System (MMIS) – Claims – CMS 1500)
First Choice Health (Welcome to First Choice Health)
Humana, Inc. (HumanaChoice PPO, Humana's Electronic Resources and MRA Overview)
Regence BlueShield of Idaho (What's New at Regence)

12:15 - 1:30 p.m.

Lunch (on your own)

1:30 - 2:30 p.m.

Blue Cross of Idaho (Web Site Authorization Tools)
CIGNA Government Services (2010 Part B Medicare Updates)
Humana, Inc. (HumanaChoice PPO, Humana's Electronic Resources and MRA Overview)
TriWest Healthcare Alliance (TRICARE West Region Updates)
Unisys (The New Medicaid Management Information System (MMIS) – Claims – UB)

2:30 - 2:45 p.m.

Break

2:45 - 3:45 p.m.

Blue Cross of Idaho (Medicare Advantage Updates)
Idaho Health Data Exchange Guest Speaker (Idaho Health Data Exchange)
Medicaid Guest Speaker (Medicaid Electronic Health Records Incentives)
Unisys (The New Medicaid Management Information System (MMIS) – Online Provider Portal)

3:50 p.m.

Door Prize Drawings (must be present to win)

4:00 p.m.

Conference dismissed



Description of Payor Sessions

Blue Cross of Idaho

General Web Site Updates

This session will guide new and intermediate users through the applications and tools that are available on *bcidaho.com*.

We will be addressing how to access the website, how to verify eligibility and claims, how to register for Electronic funds transfers. We will also be discussing where to obtain the allowables for your office, BlueCard® and finding your remittance advices as well as discussing security and more. This session will also address what your office needs to begin billing electronically to Blue Cross of Idaho.

Business Process and Policies

This session will address Blue Cross of Idaho billing requirements, procedures and policies, new changes/updates, reimbursement, BlueCard® and general information.

Medical Identity Theft and Fraud, Waste and Abuse

This session will address concerns about medical identity theft, provide examples, offer prevention tips, and cover requirements for amending records. We will also provide an overview of fraud, waste and abuse, give examples, and include recent updates involving claims against federal programs. We will wrap up with a discussion of resources available to providers for addressing questions and concerns.

Idaho Medical Association – Go Green...Get Onboard the CMS \$\$\$ Train (Boise location only)

Synopsis and tips to obtain CMS budgeted dollars for E-prescribing, PQRI reporting, and adoption of electronic health records (EHR). Learn firsthand how to track and report medical record information through data capture tools for E-prescribing and PQRI. PQRI focus will be on reporting PQRI elements through a registry process. EHR adoption discussion will focus on requirements to meet meaningful use through the implementation of a certified EHR.

Web Site Authorization Tools

This session will guide users through the new Authorization Submission process for Medical and Behavioral Health staff and will include how to request Radiology Authorizations online. We will give a brief overview of what your office needs to do to be ready for 5010! This session will also include a presentation regarding our new third party application OPTINET.

Medicare AdvantageSM-True Blue[®] HMO, Secure BlueSM PPO, and Flexi BlueTM PFFS

This session will address True Blue HMO, Secure Blue PPO and Flexi Blue PFFS policies, procedures and benefit updates.

CIGNA Government Services

2010 Part B Medicare Updates

This session will focus on key changes and updates to the Medicare Program for 2010, in addition to current important messages from the Centers for Medicare & Medicaid Services (CMS) as well as CIGNA Government Services (CGS).

We will also share information on common errors identified through recent CERT, RAC, and internal audits, as well as relevant resources to help providers be more proactive in avoiding common documentation and coding errors.

This session will be held twice.

Medicaid/Healthy Connections

Healthy Connections Goes Online

New web-based features to be covered by Healthy Connections staff together with Unisys will include verifying eligibility and Healthy Connections enrollment, and initiating and retrieving Healthy Connections referrals.

This session will also address the ability for providers to maintain their record online and access the statewide Medicaid provider directory.

Medicaid Guest Speaker – Medicaid Electronic Health Records Incentives

Medicaid Electronic Health Records Incentives - Idaho Medicaid staff will provide an update on Medicaid's plans to implement the incentive program authorized under the American Recovery and Reinvestment Act of 2009. Incentives will be provided to eligible Medicaid providers for the adoption and meaningful use of electronic health records. This is a great opportunity to learn more about the provider incentive program in Idaho.

First Choice Health

Welcome to First Choice Health

This session will cover our new online Tools for FCHN.com. We will show you how to navigate through the Provider Section of our web site. We will show how to submit your NPI or update your practice information online. We will review how to access our provider newsletters and news bulletins under Publications/Reference Materials.

First Choice Health is a physician and hospital owned company that has served the Northwest since 1985. In addition to our PPO Network, First Choice Health offers Medical Management Services, an Employee Assistance Program (EAP), a Physician Assistance Program (PAP), and Third Party Administration (TPA).

Humana, Inc.

HumanaChoice PPO, Humana's Electronic Resources and MRA Overview

This session will focus on HumanaChoice PPO claims submission and authorization procedures. Learn more about Humana's Provider Self-Service Portal where you will find a one-stop shop for secured online tools designed to streamline your administrative tasks as well as Medicare Risk Adjustment and the importance of accurate diagnosis coding and how it will work for the benefit of providers, members and payers. This session will be held twice.

Idaho State Insurance Fund

Workers' Compensation

This educational class will provide the latest information on our medical review process. Learn what documentation is required for your bill to easily flow through the process. Time will be allotted for Question and Answer session. This session will be held twice.

Regence BlueShield of Idaho

What's New at Regence

Join us to see what's new at Regence and how we are making efforts to go green. We are focusing on enhancements to our Provider Web Site. Do you know where to find The Connection OnlineSM, now that we have gone to paperless newsletters? Have you visited our recently created "Welcome Center" developed to assist interested and newly contracted providers and office staff?

During this session we will highlight these beneficial features during a tour of The Provider Center. We will show you how to view member eligibility, benefits, claims status, how to download vouchers and how to update your enhanced provider profile.

Updates on new products, contracting, expanded credentialing, and claims and billing will also be provided. This session will be held twice.



TriWest Healthcare Alliance

TRICARE West Region Updates

This session will focus on TRICARE West Region updates and provide information on the resources available to assist providers in administratively caring for TRICARE beneficiaries. This session will be held twice.

Unisys

The New Medicaid Management Information System (MMIS) – Online Provider Portal

This session will provide an overview of the new Idaho Medicaid MMIS, also known as the claims processing system. This overview will include an introduction to the new web tools available through the provider portal, and an introduction to features of the new Medicaid Automated Customer Service system (MACS). Some of the features that will be covered include:

- New sources of provider training and support
- Eligibility verification
- Online dental, professional and institutional claim submission and status
- Online submission and retrieval of Prior Authorizations and Referrals
- Obtaining reports online, such as Remittance Advice and Healthy Connections rosters
- Requesting email alerts when new documents are uploaded and/or when current documents are updated
- EDI
- Online Provider Directory
- Provider Record Update

The New Medicaid Management Information System (MMIS) – Claims – CMS 1500

This session will provide valuable information regarding the new Idaho Medicaid MMIS, also known as the claims processing system. A brief overview will be provided for an introduction to the new web tools available through the provider portal. Some of the features that will be covered include:

- Online claim submission
- Online claim correction
- Online submission and retrieval of Prior Authorizations and Referrals
- Obtaining reports online, such as your Remittance Advice and Healthy Connections rosters
- Requesting email alerts when new documents are uploaded and/or when current documents are updated
- EDI
- Online claim status
- Provider Record Update

The New Medicaid Management Information System (MMIS) – Claims – UB

This session will provide valuable information regarding the new Idaho Medicaid MMIS, also known as the claims processing system. A brief overview will be provided for an introduction to the new web tools available through the provider portal. Some of the features that will be covered include:

- Online claim submission
- Online claim correction
- Online submission and retrieval of Prior Authorizations and Referrals
- Obtaining reports online, such as your Remittance Advice and Healthy Connections rosters
- Requesting email alerts when new documents are uploaded and/or when current documents are updated
- EDI
- Online claim status
- Provider Record Update

Idaho Health Data Exchange

Idaho Health Data Exchange Guest Speaker

The Idaho Health Data Exchange is a non-profit corporation responsible to develop and implement a statewide health information exchange with a goal of improving the quality and coordination of health care in Idaho. This session will educate participants on what the Idaho Health Data Exchange is, what it does and how connecting to the Exchange can benefit providers and patients alike.





*Idaho Health Care
Conference 2010*

P.O. Box 7408, Boise, ID 83707-1408



North Idaho Advanced Care Hospital

Southwest Idaho Advanced Care Hospital

THANK YOU TO ALL OUR EXHIBITORS

Aatronics Inc. • Automated Accounts

Chapman Financial Services • Cookie Lee Jewelry • Downtown Storage

ID Dept of Insurance • Idaho Home Health & Hospice

Idaho Hospital Association • Idaho Medical Association

Medical Recovery Services • MedImmune, LLC

North Idaho Advanced Care Hospital • Noteworthy Medical Systems

Outsource • Pacificsource • Southwest Idaho Advanced Care Hospital

The White Stone Group, Inc. • University of Phoenix

US Bank • Zions Bank

PRE-REGISTRATION FORM

Provider Name: _____

Provider Specialty: _____

Contact Person: _____

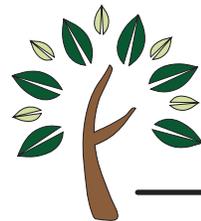
Telephone Number: _____

Location of Session Attending: _____

Number Attending: _____

Coffee and water will be provided.

There is no registration fee. No confirmation of registration will be sent. We anticipate increased attendance for this year's conferences. Please consider carpooling from your offices.



*Idaho Health Care
Conference 2010*

**PLEASE PRE-REGISTER BY THE DATES INDICATED
ON THE FRONT OF THIS INVITATION BY ONE OF
THE FOLLOWING METHODS:**

- Clip this section and Mail to:
Luciana A. Cabrera
Idaho Health Care Conference
1215 West State Street
PO Box 83720
Boise, ID 83720
- Email to: ***luciana.cabrera@idahosisif.org***
- Fax to: Attn. Luciana A. Cabrera at 208-332-2472