

Children's DD Enhancement Project  
January Rulemaking Collaboration Meetings Feedback & Responses  
Updated 2/7/2019

#	Date	Method (Regional Meetings, Phone, Email, etc.)	Topic or Rule Reference	Feedback/Question	Project Team Response
1	1/10/19	Regional Meeting - WebEx	Adaptive Equipment	Conversation about adaptive equipment and kids not getting the equipment they need. Confusion about what is happening between DME requests, EPSDT requests, and FDS family requests. Concerns the Department is not managing this well.	Thank you for your comment. As we update the manuals for Enhancement, the Program Specialist will review and make necessary updates with regards to this information.
2	1/9/19	Regional Meeting - WebEx	Adolescent Respite	can adolescent respite be delivered for individuals and groups?	The project team recommendation at this time is that adolescent respite may be provided in a group. Please note, the service of Adolescent Respite has not yet been approved by CMS.
3	1/9/19	Regional Meeting - WebEx	Adolescent Respite	Region 7, Concern: I feel the age limit is not fair. (adolescent respite)	Thank you for your comment.
4	1/9/19	Regional Meeting - WebEx	Adolescent Respite	Love the adolescent respite idea; the reality is a lot of families use our services so they can work, but some of these kids don't want to be "programmed." They want to come home and have a snack and play a video game.	Thank you for your comment.
5	1/9/19	Regional Meeting - WebEx	Adolescent Respite	Reg 2: even though the concept of adolescent respite is great, agencies cannot financially support it	Thank you for your comment.
6	1/10/19	Regional Meeting - WebEx	Adolescent Respite	Reg 2: will FDS families be able to put an equivalent service to adolescent respite on the SSP?	Yes, CSW services can be provided under FDS while the parent is working.
7	1/9/19	Regional Meeting - WebEx	Budget	? in the rule, it currently has the budgets listed. We have heard that at some point in time the 4 levels will possibly turn into 1 budget. Will the next draft of the rule include all those budgets? When will the rule be updated to only have the one budget?	The draft proposed temporary rules that will be implemented 7/1/19, will have 4 budgets identified, with the removal of the Act Early budget. Those budgets will remain the same through June 30, 2020. As program adjustments occur, budget allocations will need to be revisited. These discussions will take place later in 2019 and will continue to involve stakeholder engagement.
8	1/9/19	Regional Meeting - WebEx	Budget	Reg 2: will budgets remain the same? Used to talk about a \$7,000 cap for FDS. What is the update on that?	The current budgets will remain the same through June 30, 2020 with the exception of the removal of the Act Early budget.
9	1/9/19	Regional Meeting - WebEx	Budget	For Act Early Budgets - if they are in their plan year come July 1st will they be continue their act early budget until the end of their year or would they have to go to their 2nd budget	If a child has an Act Early budget they will transition to their 2nd identified budget, however all intervention services can be accessed through the child's Medicaid card.

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10	1/9/19	Regional Meeting - WebEx	Budget	?: can the current rate adjustments be factored into how the Dept. identifies the budget when it is updated to just the one budget level?	Thank you for your question. This information will be passed along to the financial workgroups who will be completing this work.
11	1/10/19	Regional Meeting - WebEx	Budget	Reg 2: you mentioned the budget tiers will remain the same the first year. Are there any plans or ideas on what budgets will look like after the first year?	Not at this time. This work is containing.
12	1/10/19	Regional Meeting - WebEx	Budget	What is the goal in the upcoming budget work? Cost savings? Consider adaptive equipment calculation to help families better meet their needs.	The goal of the financial workgroup is focused on revision of rate methodology practices. This work will impact provider reimbursement based on provider cost surveys. We thank you for your input with regards to budgets for adaptive equipment. This does not relate to the work being done with regards to rate methodology but the information will be passed along to the appropriate parties.
13	1/9/19	Regional Meeting - WebEx	Clinical Supervisor	Reg 2: requirements for clinical supervision: this is confusing because we've been told the term clinical supervision is going away. Is this for respite?	The term Clinical Supervisor may be removed from the Medicaid Rules. The term Clinical Supervisor currently remains in the Licensing & Certification Rule. Agencies will still need to meet this requirement.
14	1/9/19	Regional Meeting - WebEx	Clinical Supervisor	Region 7, Concern: The idea that a paraprofessional could be a clinical supervisor is concerning. Slide 30	Thank you for your comment. This rule citation will be reviewed to ensure clarification.
15	1/9/19	Regional Meeting - WebEx	Clinical Supervisor	R5 recommend removing term clinical supervisor from rule confusing for agencies that deliver mental health. It is a mental health supervisor title.	Thank you for your recommendation.
16	1/9/19	Regional Meeting - WebEx	Clinical Supervisor	Region 7, Comment: Slide 30, I would prefer the reference to IDAPA 16.03.21 to be the full reference, meaning the subsection as well, to eliminate the need to search through the entire section.	Thank you for your recommendation.
17	1/9/19	Regional Meeting - WebEx	Definitions	Region 7, question: There was a definition to "environment" in the supports section and I do not want to lose that definition, but I am not seeing it in the new draft of rules. Can you make sure we continue to keep the definition of environment?	Thank you for your recommendation. The definition for community remains in the 16.03.10 rules
18	1/9/19	Regional Meeting - WebEx	Eligibility	?: if an individual is receiving Intervention services and does not have a DD dx. but does have a need, and they turn 21, would they completely lose services because they do not have a DD dx and would not qualify for Adult services?	That is correct for the DD program.

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19	1/10/19	Regional Meeting - WebEx	EPSDT	EPSDT clarifications needed.	Thank you for your comment.
20	1/9/19	Regional Meeting - WebEx	Family Education	Q: Can you explain why family education is not an intervention service and how it is different than family training? Other states have provided this through their state plan.	Thank you for your comment. CMS has directed Idaho in this matter and has identified that Family Education is an indirect service and cannot be included in the State Plan.
21	1/9/19	Regional Meeting - WebEx	Family Education	Reg 2: comment that family training and family education should be melded into one service	See response to questions 721.
22	1/9/19	Regional Meeting - WebEx	Family Education	Reg 2: if family education is supposed to be more general, i.e., if you're teaching a group, what is the purpose of having an individual rate for this service?	Family Education can be provided individually or with a group. There are rates on the fee schedule with both of those included.
23	1/9/19	Regional Meeting - WebEx	Family Education	Region 7, Question: The qualifications to provide family education states that it must be someone who meets the Evidence-Based provider qualification, does that mean that the evidence informed provider qualification cannot provide family education?	The Family Education provider qualifications <i>include</i> those that meet an Evidence Based provider Qualification. Those who meet the qualifications for an Intervention Specialist or an Intervention Professional or an Evidence Based model may provide Family Education.
24	1/9/19	Regional Meeting - WebEx	Family Education	16.03.10.661.08 Def. Of Professional. and refers to .03.09 rule set. Potential issue with this as the Intervention rules have a "professional" and a "spec.". It would appear that a "Professional" is the only one to provide Family Education.	Thank you for this comment. The team will review this information.
25	1/9/19	Regional Meeting - WebEx	Family Education	could use uniformity of Family member/ others who care for the child (could be similar to FT in BI definition)	Thank you for this comment. The team will review this information.
26	1/9/19	Regional Meeting - WebEx	Family Training	Comment: Please revisit the requirement of family training relying on the child being present. Consider how the AMA definitions/recommendations on how this training should take place and its effectiveness and that the child may or may not be present during this training (depending on family need).	See response to questions 721.
27		Regional Meeting - WebEx	Family Training	Agree with child not needed to be present during family training. Talking about maladaptive behaviors in front of the child can be counter productive.	Thank you for your comment.
28	1/9/19	Regional Meeting - WebEx	FDS	Region 7, question: How is FDS accountable for the services they provide? Does MPIU audit FDS?	Individuals enrolled in FDS participate in CSOR and QI activities and MPIU referrals are made when warranted.

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29	1/9/19	Regional Meeting - WebEx	FDS	Region 7, comment: What holds families accountable for these services? Agencies are recouped on or have certain standards, we relay the information to the families and I don't feel like they are accountable.	When an individual enrolls in FDS, they agree to follow their plan and uphold the responsibilities of the FDS program. Along with the family, Support Brokers, department staff, and their Fiscal Employer Agent oversee their services. FDS participants also participate in CSOR and QI activities.
30	1/10/19	Regional Meeting - WebEx	FDS - Group	Region 3 - group services are not allowed under Family Direct. Will this change for FDS as well?	No. Consumer Directed services do not allow for group support services.
31	1/10/19	Regional Meeting - WebEx	FDS - SSP	Reg 2: it seems we are required to write the SSPs for FDS in a way that is intervention based--i.e., increase skills, behavior modification, etc. We are making this clear line between intervention and supports but all the FDS plans are not written that way. Are we supposed to change how we write goals for SSPs now?	If you have questions regarding previous SSP goals, etc. you can contact your Case Coordinator or the FDS Program Specialist, Rachel Johnson. After July 1st, 2019, all services approved on a SSP must be support services. Training will be provided to Support Brokers and families on how to write SSPs prior to July.
32	1/10/19	Regional Meeting - WebEx	FDS - SSP	Reg 2: clarify, FDS goals are currently written in intervention based language	Please see response for question 751
33	1/10/19	Regional Meeting - WebEx	FDS - SSP	Reg 2 comment: I have had my child's SSP kicked back for having goals that are not skill based.	Please see response for question 751
34	1/10/19	Regional Meeting - WebEx	FDS - Training	Request for FDS training specifically.	Please see response for question 751
35	1/9/19	Regional Meeting - WebEx	General	?: Has the Dept. considered including in Rule that states that if an individual holds a "higher" provider qual. that they would be able to provide a lower services w/o necessarily meeting the lower qualification (i.e. if I meet the BI Spec. qualification, I wouldn't have to go and take the Hab. Supports training- I just meet the requirements).	Thank you for this recommendation. The team will further review this.
36	1/9/19	Regional Meeting - WebEx	General	Region 7, Comment: To not have the presentation ahead of time makes it really hard for me to be able to comment on what is being presented.	Thank you for your comment. The Department has been working diligently to complete the presentations and posting them to the Enhancement website prior to the meetings.
37	1/9/19	Regional Meeting - WebEx	General	Reg 2: what will be required by July 1? Six months from July 1? What's the timeline to get everything switched over?	Transition of services will be addressed in the February meeting. The Department is working with our federal partner (CMS) to ensure that our statewide transition plan is acceptable before distributing that information.
38	1/9/19	Regional Meeting - WebEx	General	Can we take a look at Ch. 9 rule and make sure that any eligibility confusion language is taken care of	Thank you for this comment. Chapter 9 draft rules will be presented again in February. Any confusion should be clarified at that time. Please feel free to review and provide any additional feedback.

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39	1/9/19	Regional Meeting - WebEx	General	comment/consideration: Adult protection issue. If agencies are intermixing individuals who are "children" and those 18-21 (mixing adults w/ children) there will have to be referrals to AP	Thank you for your comment.
40	1/9/19	Regional Meeting - WebEx	General	038: does make reference to Children's Waiver services. Recommend removing this language too.	Thank you for your comment. The Enhancement team will look into this recommendation.
41	1/9/19	Regional Meeting - WebEx	General	Comment from Region 2: we really appreciate that someone from Central Office/enhancement team has been present in every region for these meetings.	Thank you for your comment.
42	1/10/19	Regional Meeting - WebEx	General	Reg 2: the alerts to monitor the page aren't always clear in what information has been updated or changed. Is there a way we can address that?	The Enhancement team will continue our collaboration with our internal website developers. To assist with better access, we are in the process of adding a header to the main Enhancement website page that indicates upcoming meetings and recently added documents.
43	1/10/19	Regional Meeting - WebEx	General	Reg 2 comment: on the flow, there is a little confusion on the decision point where you choose services--looks like you can only choose intervention or supports, recommend updating so it's clear you can choose both (there are two decision points where that happens--"Family chooses services" and "intervention or supports"	Thank you for this recommended update. The Enhancement team will look into updating this document for further clarification.
44	1/10/19	Regional Meeting - WebEx	General	Suggest that family meeting be announced in an easier way. Suggest an meeting invite on the main webpage and an email reminder as well.	Thank you for your comment and recommendation. We are working on updating how updated documents and notifications are identified on the Enhancement website.
45	1/10/19	Regional Meeting - WebEx	General	Concern the Department needs to pay attention the amount of denials that need to occur before any movement happens.	Thank you for your comment we will continue to review denials processes.
46	1/10/19	Email	General	Region 7, Question: Can you please make documents in Spanish for us. I know my case worker speaks in Spanish, but then everything they leave with us is in English and it is very confusing.	Thank you. If you need information in Spanish, please let your Case Manager know.
47	1/10/19	Regional Meeting - WebEx	General	Region 7, concern: We used to be able to take our case worker with us to the doctor to explain our issues and concerns, but now our case worker can no longer go with us.	We apologize for this inconvenience, this is currently not within the scope of work for a Department Case Manager.

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48		Regional Meeting - WebEx	General	"Department Approved" continues to be problematic. Concern if it is not in rule/IDAPA, it is not enforceable. Concern - the rule process is in place for a purpose and circumventing the process is not the intent of the rule process. Recommend - put list or reference what the Department Approved in IDAPA with "or other Department approved" to compromise with the preference that if it is not in IDAPA it is not applicable.	Thank you for your comment and recommendations. The project team has incorporated additional information for clarification into the draft rule.
47	1/9/19	Regional Meeting - WebEx	HabSupport	Recommendation of changing the name of Hab. Supports to community supports-like this idea	Thank you for your comment.
48	1/9/19	Regional Meeting - WebEx	HabSupport	Would like to see hab support and respite be mixed a bit - due to liability it is difficult to take people out in the community when only reimbursed at the respite rate.	Thank you for your comment.
49	1/9/19	Regional Meeting - WebEx	HabSupport	Question: HS definition states "demonstrate the ability to provide the service". Can you explain this?	During observation the individual is able to show how to support a client in the community as defined in the service definition of Habilitative Supports.
50	1/9/19	Email	HabSupport	?: is the Dept. Approved comp. training for Hab. Supports going to be updated?	The Habilitative Supports training is not being updated at this time.
51	1/9/19	Regional Meeting - WebEx	HabSupport	Reg 2: does an HS worker still need an HS certificate?	Yes. If an individual would like to provide Habilitative Supports they will need to meet the Department's approved competency which is the Habilitative Supports Training and receive their HS certificate of completion of that training.
52	1/9/19	Regional Meeting - WebEx	HabSupport	Region 7, Question: If you are an HI why do you have to take the HS course to supervise or provide Hab Support?	Thank you for your question. The project team will further review this.
53	1/9/19	Regional Meeting - WebEx	HabSupport	Region 7, Concern: Do not like the recommendation of Hab Support changing to Community Supports. We have the same issue of two CS acronyms. Clinical Supervisor (CS) Community Supports (CS)	Thank you for your comment.
54	1/9/19	Regional Meeting - WebEx	HabSupport	Reg 2: agree with concern about having no parameters on what it means to "demonstrate the ability to provide services."	Please see the response for question 705
55	1/9/19	Regional Meeting - WebEx	HabSupport	Region 7, comment: Going back to Habilitative Supports, Community supports is a national support in the mental health world. If anything call the overarching services Community Supports and then call Hab support something else. Some options from the region - community inclusion, support in the community, community access, community integration,	Thank you for your comment. The team will further review these recommendations.
56	1/9/19	Regional Meeting - WebEx	HabSupport	Region 7, comment: Back to Habilitative Supports - potentially Facilitative Supports	Thank you for your comment. The team will further review these recommendations.

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57	1/10/2019	Regional Meeting - WebEx	HabSupport	R5 Changing HS to Community Support will be close to community support worker (CSW) recommend finding another title.	Thank you for your comment. The team will further review these recommendations.
58	1/9/19	Regional Meeting - WebEx	Human Service Degree	Region 7, Concern: Huge risk is removing CFR from Human Services Field.	Thank you for your comment.
59	1/9/19	Regional Meeting - WebEx	Human Service Degree	Question - Human Service Filed - Likes the ICF CFR - Believe it allows people with a degree that is not listed, but have the experience that allows them to provide the service to provide the service (closely related degree). If the feds are doing in the ICF don't see why we should allow that.	Thank you for your comment. The project team is continuing to review this feedback.
60	1/10/19	Regional Meeting - WebEx	IAP	When will the IAP begin using the Vineland instead of the SIBR?	A finalized date has not yet be set, once this date has been identified the Department will distribute this information.
61	1/10/19	Regional Meeting - WebEx	IAP	Concerned that Liberty is really late with assessments which results in plans being due within a week. Where is the QA piece between the recipient of the services and Medicaid who is the contract monitor?	QA metrics within the contractor are reviewed on a regular basis and issues are addressed as identified. If you have concerns please contact the Department with specific information.
62	1/10/19	Regional Meeting - WebEx	IAP	Region 3- concern with Liberty, particularly when transitioning from children's to adult. Example: sent in DD application 6 months ahead, liberty did not respond for assessment until 6 weeks before the participants 18th birthday. Liberty's response is "sorry, that's just the way it is."	Thank you for your concern. This information will be sent to the Medicaid contract monitor.
63	1/9/19	Regional Meeting - WebEx	PA	Concern with the timelines for resubmission of PA, and having to update assessment. Feels like too many hands in the pot.	Thank you for your concern.
64	1/9/19	Regional Meeting - WebEx	PA	Not liking the PA through Telligen.	Thank you for submitting your concern.
65	1/9/19	Regional Meeting - WebEx	Physicians Referral	Region 3 - Why do we now need a physician's signature once the child is determined to have a need? We don't know get signatures now, so this is going to be a problem and agencies are going to end up with recoupment.	Current waiver services do not require a physicians signature/recommendation. State Plan requires a physician recommendation for services.
66	1/9/19	Regional Meeting - WebEx	Provider Quals General	Region 3 - with regards to training rule, if you cannot apply training hours backwards, how would someone make up for missed hours and still provide services?	Thank you for this comment. It appears that the draft rule captured inaccurate information. This will be taken back to the project team and updated in the draft rules.

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67	1/9/19	Regional Meeting - WebEx	Provider Quals General	Would like to see individuals 18 and over be able to provide support services - would allow for people 18 but still in high school to provide service after school and become advocate for these individuals in school. Agencies unable to hire the staff to do the after school hours.	Thank you for your comment. The minimum age requirements for respite services is 16 years of age when they are employed by a DDA and 18 years of age when they are in independent provider, and for Habilitative Supports the minimum age requirement is 18 years of age. This comment will be taken back to the project team.
68	1/9/19	Regional Meeting - WebEx	Provider Quals General	Reg 2: would like more clarification on annual training hours-- what is acceptable, etc. We have had comments in the past that we should not be doing the same trainings every year. What are the parameters?	Thank you for your comment. The Enhancement project team is continuing to collect recommendations on how to better clarify the continuing training requirements in the draft rules.
69	1/9/19	Regional Meeting - WebEx	Provider Quals General	recommendation: to continue looking at how the continuing training rules are written. (calendar years even potentially has issues-if staff is hired in Nov. they would have to have 12 hours of training, or just a summer hire)	Thank you for your comments. The project team will further discuss these concerns.
70	1/9/19	Regional Meeting - WebEx	QA	Reg1 has questions on the quality improvement section	Thank you for your comment.
71	1/9/19	Regional Meeting - WebEx	QA	Region 7, question: If we are trying not to be duplicative with rules, is the rule for Corrective Action on slide 58 really necessary? I am only asking because this is already a requirement is L&C rules 16.03.21.	The corrective action rules and associated processes for the 16.03.10 and 16.03.09 rules pertain to service provision, whereas the 16.03.12 rules pertain to the Agencies licensing and certification requirements.
72	1/9/19	Regional Meeting - WebEx	QA	comment on Quality Monitoring: direct relationship between training and quality. Reimbursement group has discussed. Could language regarding (training) this be added to the QA rule?-could follow up w/ Corey on this :)	Thank you for the recommendation. This information will be discussed with the project team.
73	1/9/19	Regional Meeting - WebEx	Rate Methodology	recommend: moving there Rate Methodology language to 16.03.10.037 and 038.	Thank you for your recommendation.
74	1/9/19	Regional Meeting - WebEx	Reimbursement Rates	Reg 2: reimbursement rate for respite needs to be significantly higher for providers to be able to offer it	Thank you for your comments.
75	1/9/19	Regional Meeting - WebEx	Reimbursement Rates	Will the reimbursement rate for adolescent be different than regular respite? Will there be several different rates (regular respite group/individual vs. adolescent respite group/individual)	We are not considering a different rate for adolescent respite at this time. We will add the adolescent respite information to the fee schedule.
76	1/9/19	Regional Meeting - WebEx	Respite	like the updates to respite	Thank you for your feedback.
77	1/9/19	Regional Meeting - WebEx	Respite	Please consider with respite: who is a "family member" (non-legal guardians/same sex families)	Thank you for your comment. The team will further review this recommendation.
78	1/9/19	Regional Meeting - WebEx	Respite	respite: what is the intent of "family member" just think about that when including that in the def. to not exclude some individuals	Thank you for your comment. The team will further review this recommendation.

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79	1/9/19	Regional Meeting - WebEx	Respite	Region 7, Concern: Definition of respite seems to be changed in one scenario vs another.	Thank you for your comment. The project team is continuing to review this feedback.
80	1/10/19	Regional Meeting - WebEx	Respite	R5 The question on respite seems to have not been understood.	Thank you for your comment.
81	1/10/19	Regional Meeting - WebEx	Respite	Region 7, question: Example.. My son has Medicaid, a diagnosis, and meets the needs for supports. He is receiving respite, my daughter is 7 years old and the respite provider is at my house, can I leave my daughter with no Medicaid and no need for the service at the house with the respite provider when my son is receiving services.	A respite provider can only be paid to provide services to a eligible Medicaid recipient.
82	43474	Regional Meeting - WebEx	Respite - FDS	Region 7, Question: What stops a family from going to FDS and getting respite while the parents is working. I believe no one is monitoring that. How many family have been kicked out of the FDS program due to this?	When an individual enrolls in FDS, they agree to follow their plan and uphold the responsibilities of the FDS program. Along with the family, Support Brokers, department staff, and their Fiscal Employer Agent oversee their services. FDS participants also participate in CSOR and QI activities.
83	43475	Regional Meeting - WebEx	Support Broker	Support brokers need to be trained about EPSDT. Families and support brokers are not aware of what this is.	Thank you for your feedback. As we update the manuals for Enhancement, the Program Specialist will review and make necessary updates to the EPSDT information.
84	1/10/19	Regional Meeting - WebEx	Timeline	Region 7, Question: When does this begin?	These changes will go into effect on July 1, 2019.
85	1/10/19	Regional Meeting - WebEx	Timeline	Region 7, Question: Clarification, when do these changes begin?	See response to question 772
86	1/10/19	Regional Meeting - WebEx	Training	Will families be trained on the changes?	Yes, families will begin being trained on these changes starting in April 2019.
87	1/10/19	Regional Meeting - WebEx	Training	Region 7, Question: will we get training on these changes before they all happen?	Yes, training will begin for parents, providers as well as other groups in April 2019.
88	1/10/2019	Regional Meeting - WebEx	Training	R5 Can we get a specific training to support brokers soon so they can help FDS families navigate the changes.	Training will be provided to Support Brokers and families prior to July. When the schedule is finalized, this will be posted on the website and emailed to Support Brokers.
89	1/9/19	Regional Meeting - WebEx	Transition	Reg 2 echoes Reg 3 concern. Transition is coming too fast. We don't have time to prepare to be ready by July 1.	Thank you for your concern. We understand that providers and families need time to transition with these upcoming changes. The Department is working with our federal partner (CMS) to ensure that our statewide transition plan is acceptable before distributing that information.

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90	1/9/19	Regional Meeting - WebEx	Transition	Region 7, concern: I thought we were going to be talking about transitioning at this meeting?	We apologize that we were unable to present that information at this meeting. The Department is working with our federal partner (CMS) to ensure that our statewide transition plan is acceptable before distributing that information.
91		Regional Meeting - WebEx	Transition	Still not clear on transition....example: if someone's plan dates are 6/24/18-6/23/19 & a new plan goes into effect on 6/24/19, will they not access the new enhancement until 2020? Or will they immediately access services 7/1/19?	See response to question 738
92	1/9/19	Regional Meeting - WebEx	Transition	Region 3, Concern: Timelines for moving into new process - Agencies will need to revamp their processes and procedures and need the states final rule in order to do that. Plus training of staff. Panic mode is setting in.	Thank you for your comments and concerns.