

## FAMILY & COMMUNITY SERVICES



# IT'S YOUR RIGHT

*You and your child have the right to:*

- ◆ Know your child's budget.
- ◆ Reasonable access to records concerning your child. This includes, but is not limited to, recent experience surveys, service/implementation plans, status reviews and plan monitoring reports.
- ◆ Review the results of your child's assessments.
- ◆ Know your child's medical condition, needs based on the condition, and the services available and their cost.
- ◆ Work with your Plan Developer to select times and locations of the planning meeting that are most convenient to you.
- ◆ Invite guests to the planning meeting, including service providers and advocates.
- ◆ Lead your child's plan of service meeting and identify wants and needs for your child.
- ◆ Work together with your child's team to develop the plan of service.
- ◆ Have your child receive services under a written service plan.
- ◆ Services in the home and community (required), and in addition, services may be in the center.
- ◆ Decide where services are delivered in accordance with rule and evidence-based practice. Some services have specific locations in which they may be provided due to the nature of the service (for example, home, community or center).
- ◆ Refuse any services if you do not feel they meet the needs of your child.
- ◆ Choose and change service providers when you wish.
- ◆ Be present during any/all services and medical appointments, if you choose.
- ◆ File a complaint regarding your child's services (contact Family and Community Service (FACS) Supervisor below).
- ◆ Receive a response from the Department or agency within a reasonable timeframe.
- ◆ Appeal any decision made by the Department.
- ◆ Receive information in plain language, and ask for clarification when necessary.
- ◆ Bring a translator. If you don't have a translator, other arrangements can be made.
- ◆ Humane care and treatment.
- ◆ Be protected from harm, including mental or physical abuse.

### DO YOU THINK YOU/YOUR CHILD'S RIGHTS ARE BEING VIOLATED?

Child Protection resources: Idaho Care Line by dialing 2-1-1 or 1-800-926-2588

Council on Developmental Disabilities: 1-208-334-2178

Disability Rights of Idaho: 1-866-262-3462

Family and Community Services Program Supervisor

North ID: Pete Peterson 798-4117

Western ID: Sarah Allen 334-0970

Eastern ID: Heidi Napier 234-7945

Toll Free: 1-855-334-5512