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Dear Support Brokers-

Beginning January 1, 2015, Consumer Direct has informed the Department that they will be changing part of their process. Initially, Consumer Direct was only requiring Employment Agreements to come in when a new employee was hired. However, this has caused some issue regarding updating wages, hours, etc.

Consumer Direct will now require these agreements to be updated on an annual basis with the Support and Spending Plan.

Please direct all questions regarding this matter to Consumer Direct.

Regards and Happy New Year!

Stacey M. Clark
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