

CONSUMER-DIRECTED SERVICES RULES FREQUENTLY ASKED QUESTIONS

Question	Answer
Why were changes necessary to the Consumer-Directed Services rules?	<ul style="list-style-type: none"> Changes to Consumer-Directed Services rules were necessary in order for the Department to offer more FEA provider choices for participants. The Department believes that true self direction of your own services requires choice.
When are the changes to Consumer-Directed Services Rules effective?	<ul style="list-style-type: none"> Beginning January, 1, 2010, the Department will allow any qualified FEA provider to enter into a Medicaid provider agreement.
If I am a SDCS participant, what will happen to my current FEA provider, Consumer Direct, on 1/1/2010?	<ul style="list-style-type: none"> Nothing will happen to your current provider. SDCS participants will continue to receive FEA services from Consumer Direct unless they choose another FEA provider. Requirements related to making a transition to another FEA provider are included in <i>IDAPA</i> 16.03.13, both for you as the participant and also for your provider. Your support broker can assist you with implementing a change if you desire one.
As a SDCS participant, what do I have to do as a result of the changes being implemented 1/1/2010?	<ul style="list-style-type: none"> As a SDCS participant, when these changes go into effect you will continue to receive FEA services from Consumer Direct and no action from you is required. Beginning with plans due 1/1/2010 FEA services included in your support and spending plan should be calculated at \$108.00/month. After 1/1/10, as new FEA providers enter into provider agreements with Medicaid, you may opt to select a new FEA provider as indicated in <i>IDAPA</i> 16.03.13.

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Where do I find a list of FEA providers?	<ul style="list-style-type: none">• When there is more than one enrolled FEA provider, The Office of Reimbursement will create and update a FEA provider list that will be available at any Medicaid office.• Please keep in mind that because new providers must be qualified and pass a review which demonstrates their readiness to be a provider, it may take several months before new providers are approved.
I am a FEA service provider. Who can assist me with obtaining a provider agreement application?	<ul style="list-style-type: none">• Provider agreement applications may be obtained from either EDS or the IDHW Web site Provider section.
How long does it take for the Department to approve a FEA provider agreement application?	<ul style="list-style-type: none">• Once an FEA service provider signs a provider agreement, the Office of Reimbursement will work with the FEA to conduct a thorough readiness review to ensure that they are qualified to perform FEA services for the Department as indicated in <i>IDAPA</i> 16.03.13.300. This process can take two to four months.