



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor
RICHARD M. ARMSTRONG – Director

DEBRA RANSOM, R.N., R.H.I.T., Chief
BUREAU OF FACILITY STANDARDS
3232 Elder Street
P.O. Box 83720
Boise, ID 83720-0009
PHONE 208-334-6626
FAX 208-364-1888

February 6, 2015

Thair Pond, Administrator
Tomorrow's Hope - Nampa
1655 Fairview Avenue, Ste 100
Boise, ID 83702

Provider #13G080

Dear Mr. Pond:

An unannounced on-site complaint investigation was conducted from February 3, 2015 to February 4, 2015 at Tomorrow's Hope - Nampa. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00006840

Allegation #1: Individuals are left unsupervised.

Findings #1: During the investigation, observations, record reviews and interviews with facility staff were completed.

The facility completed an investigation on 1/28/15 related to an individual being dropped off at a church on 1/25/15.

The investigation concluded the individual had been left with a family member at the church and at no time was he left unsupervised.

Observations were conducted at the facility on 2/3/15 from 1:26 - 2:10 p.m. and 3:01 - 3:14 p.m. An additional observation was conducted on 2/4/15 from 6:40 - 7:26 a.m. At no time were individuals noted to be unsupervised.

Additionally, 7 direct care staff were interviewed. All staff were able to state the process for checking individuals out of the facility and checking them back into the facility. It could not be established that individuals are left unsupervised. Therefore, the allegation was not substantiated due to lack of sufficient evidence.

Conclusion #1: Unsubstantiated. Lack of sufficient evidence.

Allegation #2: Individuals are dressed inappropriately for social/weather situations.

Findings #2: During the investigation, observations and interviews with facility staff were completed.

Individuals were observed arriving home from school on 2/3/15 at 3:01 p.m. One individual was observed to be wearing a short sleeve shirt. All others were dressed appropriately for weather and social situations. The individual who wore the short sleeve shirt was interviewed on 2/3/15 from 3:25 - 3:30 p.m. and stated he was not cold. He additionally stated he would wear a coat when he felt he need one and depending on weather conditions.

Individuals were also observed on 2/4/15 from 6:40 - 7:26 a.m. preparing to leave the facility for the day. During the observation all individuals were noted to be dressed appropriately for weather and social situations.

Additionally, 7 staff members were interviewed. All stated they were not aware of any individuals being dressed inappropriately.

However, there was an incident on 1/25/15 in which an individual was taken to church wearing pajama bottoms, shoes with no socks, and a T shirt. The facility completed an investigation related to this incident on 1/28/15, which documented the individual had told staff he was "having a PJ day at church." The facility's corrective action for this incident included retraining staff on dress and appearance of all individuals. It also included a specific outing protocol for the individual involved which included being dressed and groomed appropriately.

It could not be established that individuals were not dressed appropriately for weather/social situations on a routine basis. Therefore, the allegation was not substantiated due to lack of sufficient evidence.

Conclusion #2: Unsubstantiated. Lack of sufficient evidence.

Allegation #3: Parents/guardians are not notified of significant events.

Findings #3: During the investigation, record reviews and interviews with facility staff were completed.

A total of 9 Incident and Accident reports, dated 11/27/14 - 2/3/15, were reviewed. All Incident and Accident reports documented appropriate parent/guardian notifications per facility policy and parent/guardian requests.

Thair Pond, Administrator
February 6, 2015
Page 3 of 3

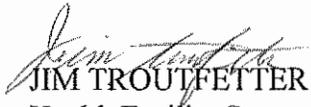
Additionally, 7 direct care staff were interviewed. All staff were able to state the process for notifying guardians of significant events.

It could not be established that parents/guardians were not notified of significant events. Therefore, the allegation was not substantiated due to lack of sufficient evidence.

Conclusion #3: Unsubstantiated. Lack of sufficient evidence.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,


JIM TROUTFETTER
Health Facility Surveyor
Non-Long Term Care


NICOLE WISENOR
Co-Supervisor
Non-Long Term Care

JT/pmt