



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER -- GOVERNOR
RICHARD M. ARMSTRONG -- DIRECTOR

TAMARA PRISOCK -- ADMINISTRATOR
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PHONE: 208-364-1962
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March 6, 2015

Robyn Smith, Administrator
Emeritus at Highland Hills
1501 Baldy Avenue
Pocatello, Idaho 83201

Provider ID: RC-770

Ms. Smith:

On February 26, 2015, a follow-up visit to the state licensure/follow-up survey and complaint investigation survey of June 6, 2014, was conducted at Emeritus At Highland Hills. The core issue deficiencies issued as a result of the June 6, 2014, survey have been corrected.

Should you have questions, please contact me at (208) 364-1962.

Sincerely,

MATT HAUSER, QMRP
Health Facility Surveyor
Residential Assisted Living Facility Program

MH/sc



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Ms. Smith:

An unannounced, on-site complaint investigation survey was conducted at Emeritus at Highland Hills on February 26, 2015. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006565

Allegation #1: Residents did not receive their medications as ordered by their physicians.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

Allegation #2: Medications were not disposed of appropriately.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

MATT HAUSER, QMRP
Health Facility Surveyor
Residential Assisted Living Facility Program

MH/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program