



IDAHO DEPARTMENT OF
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April 9, 2015

Alyssa Peterson, Administrator
Heritage Assisted Living of Twin Falls
622 Filer Avenue West
Twin Falls, Idaho 83301

Provider ID: RC-982

Ms. Peterson:

An unannounced, on-site complaint investigation was conducted at Heritage Assisted Living of Twin Falls on April 2, 2015. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00006324

Allegation: The facility delayed medical care when residents were given the wrong medications and then experienced a change in condition.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

MAUREEN MCCANN, RN
Health Facility Surveyor
Residential Assisted Living Facility Program

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