IDAHO DEPARTMENT OF
HEALTH & WELFARE

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April 17, 2015

Rex Redden, Administrator
Idaho Falls Group Home #4 Summit
P.O. Box 50457
Idaho Falls, ID 83405-0457

Provider #13G071

Dear Mr. Redden:

An unannounced on-site complaint investigation was conducted fromApril 13, 2015 to April 14, 2015 at Idaho Falls Group Home #4 Summit. The complaint allegation, findings, and conclusion are as follows:

Complaint #ID00006940

Allegation: Staff do not appropriately implement behavior programs during individuals' maladaptive behaviors.

Findings: During the investigation, observations, record review, and staff interviews were conducted with the following results:

Observations were conducted at the facility on 4/13/15 and 4/14/15 for a cumulative 2 hours and 40 minutes. During those times, staff were observed to appropriately interact with individuals residing at the facility, including addressing maladaptive behaviors.

For example, one individual fell and scraped his knee after which he began crying loudly. The loud crying caused a second individual to exhibit signs of agitation (huffing noises, pacing, rapid movements, etc.). The staff working with the second individual immediately prompted the individual to participate in an activity in a different area of the facility. Once the activity was completed, the staff prompted the second individual to his bedroom to engage in calming activities. These interactions de-escalated the individuals' agitation.
Three individuals were selected for review. All three individuals had maladaptive behaviors that were identified and assessed. All three individuals had plans to address the maladaptive behaviors and provided direction to staff on how to intervene, including redirecting individuals to other activities or engaging them in calming activities.

Additionally, the facility's behavior reporting forms from 2/1/15 - 4/13/15 were reviewed. The forms documented staff were implementing individuals' behavior plans as written. Additionally, some of the forms included documentation of staff training being provided if there were questions about implementation or revisions to the behavior plans.

Six direct care staff were interviewed across shifts. The 6 staff had worked at the facility ranging from 4 months to 18 years. All 6 staff stated each individual residing at the facility had plans in place to address their individual maladaptive behaviors. All 6 staff stated the plans provided directions on how to respond during each stage of the maladaptive behavior.

Five of the 6 staff stated they had never witnessed anyone failing to follow an individual's behavior program. One of the 6 staff stated she had witnessed a staff member failing to follow an individual's behavior program, but stated she intervened and reported the concern to management staff, and the staff member no longer worked for the facility.

The facility's Lead Worker (LW), Quality Assurance Manager (QAM), and Qualified Intellectual Disabilities Professional (QIDP) were interviewed. The QIDP stated the QAM, with assistance from the QIDP, was the one who developed the behavior programs for each individual. The QIDP stated all management staff (the LW, QAM and QIDP) monitored for appropriate intervention through observation and documentation review. The QIDP stated training on implementation of behavior plans was ongoing for all staff.

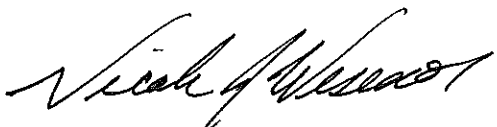
It could not be determined that staff were not implementing individuals' behavior programs correctly. Therefore, the allegation was unsubstantiated and no deficient practice was identified.

Conclusion: Unsubstantiated. Lack of sufficient evidence.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,

MICHAEL CASE
Health Facility Surveyor
Non-Long Term Care



NICOLE WISENOR
Co-Supervisor
Non-Long Term Care

MC/pmt