IDAHO DEPARTMENT OF
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May 11, 2015

Michael Day, Administrator
Independent Living Services Five Mile
P.O. Box 6395
Boise, ID 83711

Provider #13G006

Dear Mr. Day:

An unannounced on-site complaint investigation was conducted fromMay 7, 2015 to May 8, 2015 at Independent Living Services Five Mile. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00006978

Allegation: Individuals have suspicious injuries without documentation of the cause.

Findings: During the investigation, observations and staff interviews were conducted. Individual records and the facility's incident reports were reviewed with the following results:

Observations were conducted at the facility on 5/7/15 from 3:17 to 3:58 p.m. and on 5/8/15 from 7:25 to 8:05 a.m. During the observations, all staff were observed to be appropriately interacting with individuals. Additionally, no individuals were noted to have visible injuries.

On 5/7/15 interviews were conducted with 4 direct care staff across shifts. On 5/8/15 interviews were conducted with 2 direct care staff on the day shift. All direct care staff stated they had not observed or heard of any individuals being mistreated. Additionally, all staff were able to state the procedures to follow for reporting and documenting injuries.

On 5/7/15 interviews were conducted with 4 different teachers at 3 different schools. Three teachers stated they had not seen any individuals with suspicious injuries that could not be accounted for. The fourth teacher stated an individual had bruises that the facility did not provide documentation for. However, the fourth teacher stated the facility had since contacted her to discuss the bruises.

The facility's incident reports and records, from 1/15/15 to present, were reviewed for 4 individuals. All instances of individual injury were thoroughly documented and investigated as needed. The documentation included the cause(s) of injuries, including the bruising mentioned above.

It could not be determined that individuals sustained suspicious injuries without documentation of the origin. Therefore the allegation was unsubstantiated and no deficient practice was identified.

Conclusion: Unsubstantiated. Lack of sufficient evidence.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,

JIM TROUTFETTER
Health Facility Surveyor
Non-Long Term Care

NICOLE WISENOR
Co-Supervisor
Non-Long Term Care

TF/pmt