IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
EMAIL: ralf@dhw.idaho.gov
PHONE: 208-364-1962
FAX: 208-364-1888

July 22, 2015

Eric Collett, Administrator
Emerson House at River Pointe LLC
8250 West Marigold
Boise, Idaho 83714

~~Provider ID: RC-725~~

Mr. Collett:

An unannounced, on-site complaint investigation survey was conducted at Emerson House at River Pointe, LLC between July 3, 2015 and July 15, 2015. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00007083

Allegation: The administrator did not respond to a complaint within 30 days.

Findings: Unsubstantiated; however, the administrator was given technical assistance regarding emailing or mailing complainants written responses.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

MATT HAUSER, QMRP
Health Facility Surveyor
Residential Assisted Living Facility Program

MH/sc