



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: 208-364-1962
FAX: 208-364-1888

August 25, 2015

Administrator
Carefix - Safe Haven Homes of Wendell - Magic Valley Manor
PO Box 306
Wendell, Idaho 83355

Provider ID: RC-932

Administrator:

On July 27, 2015, a state licensure/follow-up/revisit survey was conducted at Carefix Management & Consulting Inc. dba Safe Haven Homes of Wendell-Magic Valley Manor. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level(s):

- Non-core issues, which are described on the Punch List, and for which you have submitted evidence of resolution.

Your submitted plan of correction and evidence of resolution are being accepted by this office. Please ensure the corrections you identified are implemented for all residents and situations, and implement a monitoring system to make certain the deficient practices do not recur.

Thank you for your work to correct these deficiencies. Should you have questions, please contact Karen Anderson, RN, Health Facility Surveyor, Residential Assisted Living Facility Program, at (208) 364-1962.

Sincerely,

*Karen Anderson RN, BSW
for*

KAREN ANDERSON, RN
Team Leader
Health Facility Surveyor

KA/sc



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P.O. Box 83720
Boise, Idaho 83720-0009
EMAIL: ralf@dhw.idaho.gov
PHONE: 208-364-1962
FAX: 208-364-1888

August 14, 2015

CERTIFIED MAIL #: 7007 3020 0001 4050 8999

Jennifer Ansay, Administrator
Safe Haven Homes of Wendell
PO Box 306
Wendell, Idaho 83355

Ms. Ansay:

On July 27, 2015, a state licensure/follow-up/revisit survey and complaint investigation were conducted by Department staff at Carefix Management & Consulting Inc, dba Safe Haven Homes of Wendell-Magic Valley Manor.

EVIDENCE OF RESOLUTION:

Non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference. The following administrative rule for Residential Care or Assisted Living Facilities in Idaho (IDAPA 16.03.22) describes the requirements for submitting evidence that the non-core issue deficiencies have been resolved:

910. Non-core Issues Deficiency.

01. Evidence of Resolution. *Acceptable evidence of resolution as described in Subsection 130.09 of these rules, must be submitted by the facility to the Licensing and Survey Agency. If acceptable evidence of resolution is not submitted within sixty (60) days from when the facility was found to be out of compliance, the Department may impose enforcement actions as described in Subsection 910.02.a through 910.02.c of these rules.*

The four (4) non-core issue deficiencies must be corrected and evidence (including but not limited to receipts, pictures, completed forms, records of training) must be submitted to this office by August 26, 2015.

CIVIL MONETARY PENALTIES

Of the four (4) non-core issue deficiencies identified on the punch list, one (1) was a repeat non-core deficiency that was previously cited on 9/11/2014 and 2/26/2015.

350.02 The administrator did not investigate incidents, accidents and complaints.

The following administrative rules for Residential Care or Assisted Living Facilities in Idaho give the Department the authority to impose a monetary penalty for this violation:

IDAPA 925. ENFORCEMENT REMEDY OF CIVIL MONETARY PENALTIES.

01. Civil Monetary Penalties. Civil monetary penalties are based upon one (1) or more deficiencies of noncompliance. Nothing will prevent the Department from imposing this remedy for deficiencies which existed prior to survey or complaint investigation through which they are identified. Actual harm to a resident or residents does not need to be shown. A single act, omission or incident will not give rise to imposition of multiple penalties, even though such act, omission or incident may violate more than one (1) rule.

02. Assessment Amount for Civil Monetary Penalty. When civil monetary penalties are imposed, such penalties are assessed for each day the facility is or was out of compliance. The amounts below are multiplied by the total number of occupied licensed beds according to the records of the Department at the time noncompliance is established.

b. Repeat deficiency is ten dollars (\$10). (Initial deficiency is eight dollars (\$8)).

For the dates of 4/28/2015 through 7/27/2015:

Penalty	Number of Deficiencies	Times number of Occupied Beds	Times Number of days of non-compliance	Amount of Penalty
\$10.00	1	14	90	\$ 12,600

Maximum penalties allowed in any ninety-day period per IDAPA 16.03.22.925.02.c:

# of Occupied Beds in Facility	Initial Deficiency	Repeat Deficiency
3-4 Beds	\$1,440	\$2,880
5-50 Beds	\$3,200	\$6,400
51-100 Beds	\$5,400	\$10,800
101-150 Beds	\$8,800	\$17,600
151 or More Beds	\$14,600	\$29,200

Your facility had 14 occupied beds at the time of the survey. Therefore, your maximum penalty is: \$6400.

Send payment of \$6,400 by check or money order, made payable to:

Licensing and Certification

Mail your payment to:

**Licensing and Certification - RALF
PO Box 83720
Boise, ID 83720-0009**

Payment must be received in full within 30 calendar days from the date this notice is received. Interest accrues on all unpaid penalties at the legal rate of interest for judgments. Failure of a facility to pay the entire penalty, together with any interest, is cause for revocation of the license.

ADMINISTRATIVE REVIEW

You may contest the provisional license, requirement for a consultant or civil monetary penalty by filing a written request for administrative review pursuant to IDAPA 16.05.03.300, which states: **the request must be signed by the licensed administrator of the facility, identify the challenged decision, and state specifically the grounds for your contention that this decision is erroneous.** The request must be received **no later than twenty-eight (28) days after this notice was mailed.** Any such request should be addressed to:

**Tamara Prisock, Administrator
Division of Licensing and Certification - DHW
3232 Elder Street
P.O. Box 83720
Boise, ID 83720-0036**

Upon receipt of a written request that meets the requirements specified in IDAPA 16.05.03.300, an administrative review conference will be scheduled and conducted. The purpose of the conference is to clarify and attempt to resolve the issues. A written review decision will be sent to you within thirty (30) days of the date of the conclusion of the administrative review conference.

If the facility fails to file a request for administrative review within the above specified time period, this decision shall become final.

Division of Licensing and Certification staff is available to assist you in determining appropriate corrections and avoiding further enforcement actions. Please contact our office at (208) 364-1962 if we may be of assistance, or if you have any questions.

Sincerely,



JAMIE SIMPSON, MBA, QMRP
Program Supervisor
Residential Assisted Living Facility Program

JS/sc



Facility CAREFIX - SAFE HAVEN HOMES OF WENDELL - MAGIC VALLEY	License # RC-932	Physical Address 210 NORTH IDAHO	Phone Number (208) 536-6623
Administrator Jennifer Ansay	City WENDELL	ZIP Code 83355	Survey Date July 27, 2015
Survey Team Leader Karen Anderson, RN	Survey Type Complaint Investigation and Follow-up	RESPONSE DUE: August 26, 2015	
Administrator Signature 	Date Signed 7-27-15		

NON-CORE ISSUES

Item #	IDAPA Rule #	Description	Department Use Only	
			EOR Accepted	Initials
1	215	The facility did not have a licensed administrator for 20 days, from 4/15 - 5/5/15.	8/24/15	KA
2	225.01	The facility did not develop a behavior management plan for Resident #5.	8/24/15	KA
3	225.02	The facility did not develop interventions to address Resident #6's behaviors. Further, interventions listed for residents' behaviors were not specific. Such as: "Other" was documented as an intervention to redirect Resident #3's behavior.	8/24/15	KA
4	350.02	The administrator did not investigate incidents, accidents, complaints and a resident's allegation of theft. ***Previously cited on 9/11/14 & 2/26/15***	8/24/15	KA
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August 14, 2015

Jennifer Ansay, Administrator
Carefix-Safe Haven Homes of Wendell - Magic Valley Manor
210 North Idaho
Wendell, Idaho 83355

Provider ID: RC-932

Ms. Ansay:

An unannounced, on-site complaint investigation was conducted at Carefix Management & Consulting Inc, dba Safe Haven Homes of Wendell-Magic Valley Manor between on July 27, 2015. During that time, observations, interviews or record reviews were conducted with the following results:

Complaint # ID00006972

Allegation #1: The facility did not have an administrator.

Findings #1: Substantiated. The facility was issued a deficiency at IDAPA 16.03.22.215 for not having a licensed administrator for 20 days. The facility was required to submit evidence of resolution within 30 days.

Findings: Substantiated. The facility was issued a non-core deficiency at IDAPA 16.03.22.215 for not having a licensed administrator between 4/15/15 through 5/5/15. The facility was required to submit evidence of resolution within 30 days.

If you have questions or concerns regarding our visit, please call us at (208) 364-1962. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,

Karen Anderson, RN

KAREN ANDERSON, RN
Health Facility Surveyor
Residential Assisted Living Facility Program

KA/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program