



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor
RICHARD M. ARMSTRONG – Director

TAMARA PRISOCK—ADMINISTRATOR
LICENSING & CERTIFICATION
DEBBY RANSOM, R.N., R.H.I.T – Chief
BUREAU OF FACILITY STANDARDS
3232 Elder Street
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: (208) 334-6626
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E-mail: fsb@dhw.idaho.gov

FILE COPY

July 29, 2015

Monica K. Brutsman, Administrator
Trinity Mission Health & Rehab of Holly, LLC
2105 12th Avenue Road
Nampa, ID 83686-6312

Provider #: 135094

Dear Ms. Brutsman:

On July 28, 2015, an on-site revisit of your facility was conducted to verify correction of deficiencies noted during the survey of April 24, 2015. In addition, a Complaint Investigation was conducted in conjunction with the on-site revisit. Trinity Mission Health & Rehab of Holly, LLC was found to be in substantial compliance with federal health care requirements regulations as of May 29, 2015.

The findings to the Complaint Investigation are being processed and will be sent to your facility under separate cover.

Your copy of the Form CMS-2567B, Post-Certification Revisit Report listing the deficiencies that have been corrected is enclosed.

Thank you for the courtesies extended to us during our on-site revisit. If you have any questions, comments or concerns, please contact David Scott, R.N. or Nina Sanderson, L.S.W., Supervisors, Long Term Care at (208) 334-6626, option 2.

Sincerely,

DAVID SCOTT, R.N., Supervisor
Long Term Care

DS/dmj
Enclosures



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FILE COPY

August 11, 2015

Monica K. Brutsman, Administrator
Trinity Mission Health & Rehab of Holly
2105 12th Avenue Road
Nampa, ID 83686-6312

Provider #: 135094

Dear Ms. Brutsman:

On **July 28, 2015**, an unannounced on-site complaint survey was conducted at Trinity Mission Health & Rehab of Holly. The complaint was investigated in conjunction with the facility's on-site revisit survey conducted from July 27, 2015 to July 28, 2015.

The following observations were completed:

- The entire facility was observed for urine smells; and,
- Residents were observed for soiled briefs.

The following documents were reviewed:

- The facility's Grievance file for June and July 2015; and,
- Resident Council minutes for June and July 2015.

The following interviews were completed:

- Several residents were interviewed regarding smells in the facility and incontinence care needs;
- The Director of Nursing was interviewed regarding CNA responsibilities;
- Three CNAs and one housekeeper were interviewed; and,
- The Housekeeping Supervisor was interviewed.

Monica K. Brutsman, Administrator
August 11, 2015
Page 2

The complaint allegations, findings and conclusions are as follows:

Complaint #7024

ALLEGATION #1:

The complainant stated there was a strong urine odor near the front entrance nurses station and in the 200 hallway, and staff were ignoring the smell and the source of the smell.

FINDINGS #1:

During the survey, no urine smells were noted in the facility.

The grievance file and resident council minutes did not document foul odors was an issue.

Residents said their incontinence needs were taken care of in a timely manner.

Three CNAs said if they smelled urine, they immediately looked for the source and either cleaned up any spills and/or assisted in changing the resident's briefs. One housekeeper and the Housekeeping Supervisor said they would immediately clean and sanitize any area in the facility if urine was detected.

The Director of Nursing was interviewed and she said CNAs were quick to respond to residents' incontinent needs and cleaned up any spilled urine.

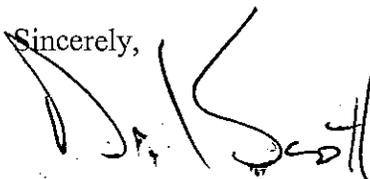
Based on the record reviews and residents and staff interviews it was determined the allegation could not be substantiated.

CONCLUSIONS:

Unsubstantiated. Lack of sufficient evidence.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,



DAVID SCOTT, R.N., Supervisor
Long Term Care

DS/dmj



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FILE COPY

August 12, 2015

Monica K. Brutsman, Administrator
Trinity Mission Health & Rehab of Holly
2105 12th Avenue Road
Nampa, ID 83686-6312

Provider #: 135094

Dear Ms. Brutsman:

On **July 28, 2015**, an unannounced on-site complaint survey was conducted at Trinity Mission Health & Rehab of Holly. The complaint was investigated in conjunction with the facility's on-site revisit survey conducted from July 27, 2015 to July 28, 2015.

The following documents were reviewed:

- The identified resident's medical record;
- Social Services documentation regarding dental offices contacted;
- The facility's Grievance file for June and July 2015; and,
- Resident Council minutes for June and July 2015;

The following interviews were completed:

- Several residents were interviewed regarding Social Services assistance and dental care needs;
- The Director of Nursing was interviewed regarding dental referrals; and,
- Three Social Workers were interviewed regarding dental issues.

The complaint allegations, findings and conclusions are as follows:

Monica K. Brutsman, Administrator
August 12, 2015
Page 2

Complaint #7098

ALLEGATION #1:

The complainant stated an identified resident did not receive timely treatment for a broken tooth after the facility had been made aware of the issue.

FINDINGS #1:

The grievance file and resident council minutes did not document issues with social services or dental care needs, and the identified resident's medical chart documented dental services had been attempted.

Residents said their social service and dental care needs were addressed in a timely manner.

The Director of Nursing was interviewed and she said when a dental issue is discovered by nursing staff, they refer those issues to social services. Three Social Workers were interviewed and said they work on dental service issues as soon as they are made aware; however, dental providers are not always willing to take the resident's insurance, residents who cannot self-transfer from a wheelchair to a dental office chair, and are not willing to come to the facility to treat the residents. They also said the facility was in the process of contracting with a dentist who is willing to provide care in the facility.

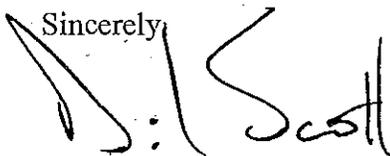
Based on the record reviews and resident and staff interviews, it was determined the allegation could not be substantiated.

CONCLUSIONS:

Unsubstantiated. Lack of sufficient evidence.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,

A handwritten signature in black ink that reads "David Scott". The signature is written in a cursive style with a large, sweeping "D" and "S".

DAVID SCOTT, R.N., Supervisor
Long Term Care

DS/dmj