



IDAHO DEPARTMENT OF
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December 28, 2015

Chris Moore, Administrator
Assisted Living on Shamrock
7100 South Valley Heights Drive
Boise, Idaho 83709

Provider ID: RC-547

Mr. Moore:

An unannounced, on-site complaint investigation complaint investigation survey was conducted at Assisted Living on Shamrock on December 14, 2015. At that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # 5466

Allegation #1: Facility staff refused to assist an identified resident when he fell.

Findings: Unsubstantiated.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Rae Jean McPhillips, RN, BSN
Health Facility Surveyor
Residential Assisted Living Facility Program

RM/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program