



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

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March 14, 2016

Thair Pond, Administrator  
Tomorrow's Hope - Navarro  
1655 Fairview Avenue, Suite 100  
Boise, ID 83702

Provider #13G061

Dear Mr. Pond:

An unannounced on-site complaint investigation was conducted from March 8, 2016 to March 9, 2016 at Tomorrow's Hope - Navarro. The complaint allegation, findings, and conclusion are as follows:

**Complaint #ID00007256**

**Allegation:** The facility allows individuals to meet with a person of their choice when it is contraindicated.

**Findings:** During the investigation, records were reviewed and staff were interviewed with the following results:

Four individuals' records were reviewed. Four of the records did not include information that visits with other persons had been restricted in any way. However, one individual's record contained a hand-written and signed note from the individual's mother, who was his legal co-guardian. The note, dated 12/13/15, stated the individual "... has my permission to have all restrictions removed that contains {sic} to step dad {name of stepfather}. He may now have full unsupervised phone conversations and both in house + out of house (including over night) visitations {sic}."

A facility log documented the individual's stepfather had taken him out of the facility 11 times from 1/1/16 - 2/22/16.

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However, the individual's record also included another hand-written and signed note from his mother. The note, dated 2/22/16, documented that she had spoken with the individual's father, who was the individual's other legal co-guardian, and it was agreed that the stepfather was no longer able to communicate or visit with the individual.

On 2/23/16 at 8:23 a.m., the facility's Qualified Intellectual Disabilities Professional (QIDP) sent an e-mail to the individual's father to confirm this conversation had taken place. At 9:05 a.m. on 2/23/16, the father responded and stated that the information was inaccurate and that he still wanted the stepfather to have visitation privileges. A facility log documented the individual's stepfather had taken him out of the facility on 2/23/16, as authorized by the individual's legal co-guardian in his 2/23/16 correspondence.

However, a Visit Consent form, signed by the individual's mother and dated 2/26/14 {16}, documented the individual's stepfather was not to have visitation privileges any longer. No record of the individual's stepfather visiting or communicating with him could be found after 2/23/16.

When asked during an interview on 3/9/16 from 8:45 - 8:50 a.m., the Social Worker confirmed the individual's stepfather no longer had visitation privileges.

It could not be determined that an individual had been allowed to see another person when it was contraindicated. Therefore, the allegation was unsubstantiated and no deficient practice was identified.

**Conclusion:** Unsubstantiated. Allegation did not occur.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,

  
JIM TROUFETTER  
Health Facility Surveyor  
Non-Long Term Care

  
NICOLE WISENOR  
Co-Supervisor  
Non-Long Term Care

JT/pmt