March 7, 2017

Lori Bentzler, Administrator
Twin Falls Center
674 Eastland Drive
Twin Falls, ID 83301-6846

Provider #: 135104

RE: FACILITY FIRE SAFETY & CONSTRUCTION SURVEY REPORT COVER LETTER

Dear Ms. Bentzler:

On February 28, 2017, a Facility Fire Safety and Construction survey was conducted at Twin Falls Center by the Department of Health & Welfare, Bureau of Facility Standards to determine if your facility was in compliance with State Licensure and Federal participation requirements for nursing homes participating in the Medicare and/or Medicaid programs. This survey found that your facility was not in substantial compliance with Medicare and Medicaid program participation requirements. This survey found the most serious deficiency to be a widespread deficiency that constitutes no actual harm with potential for more than minimal harm that is not immediate jeopardy, as documented on the enclosed CMS-2567, whereby significant corrections are required.

Enclosed is a Statement of Deficiencies and Plan of Correction, Form CMS-2567, listing Medicare and/or Medicaid deficiencies. If applicable, a similar State Form will be provided listing licensure health deficiencies. In the spaces provided on the right side of each sheet, answer each deficiency and state the date when each will be completed. Please provide ONLY ONE completion date for each federal and state tag in column (X5) Completion Date to signify when you allege that each tag will be back in compliance. NOTE: The alleged compliance date must be after the "Date Survey Completed" (located in field X3) and on or before the "Opportunity to Correct" (listed on page 2). After each deficiency has been answered and dated, the administrator
should sign the Statement of Deficiencies and Plan of Correction, CMS-2567 Form in the spaces provided and return the originals to this office. If a State Form with deficiencies was issued, it should be signed, dated and returned along with the CMS-2567 Form.

Your Plan of Correction (PoC) for the deficiencies must be submitted by March 20, 2017. Failure to submit an acceptable PoC by March 20, 2017, may result in the imposition of civil monetary penalties by April 9, 2017.

Your PoC must contain the following:

- What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice;
- How you will identify other residents having the potential to be affected by the same deficient practice and what corrective action(s) will be taken;
- What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur;
- How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place; and,
- Include dates when corrective action will be completed.
- The administrator must sign and date the first page of both the federal survey report, Form CMS-2567. If a State Form was issued as well, it should also be signed, dated and returned.

All references to federal regulatory requirements contained in this letter are found in Title 42, Code of Federal Regulations.

Remedies will be recommended for imposition by the Centers for Medicare and Medicaid Services (CMS) if your facility has failed to achieve substantial compliance by April 4, 2017, (Opportunity to Correct). Informal dispute resolution of the cited deficiencies will not delay the imposition of the enforcement actions recommended (or revised, as appropriate) on April 4, 2017. A change in the seriousness of the deficiencies on April 4, 2017, may result in a change in the remedy.

The remedy, which will be recommended if substantial compliance has not been achieved by April 4, 2017, includes the following:
Denial of payment for new admissions effective May 28, 2017.
42 CFR §488.417(a)

If you do not achieve substantial compliance within three (3) months after the last day of the survey identifying noncompliance, the CMS Regional Office and/or State Medicaid Agency must deny payments for new admissions.

We must recommend to the CMS Regional Office and/or State Medicaid Agency that your provider agreement be terminated on August 28, 2017, if substantial compliance is not achieved by that time.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

If you believe these deficiencies have been corrected, you may contact Nate Elkins, Supervisor, Facility Fire Safety and Construction, Bureau of Facility Standards, 3232 Elder Street, PO Box 83720, Boise, ID 83720-0009, Phone #: (208) 334-6626, option 3; Fax #: (208) 364-1888, with your written credible allegation of compliance. If you choose and so indicate, the PoC may constitute your allegation of compliance. We may accept the written allegation of compliance and presume compliance until substantiated by a revisit or other means. In such a case, neither the CMS Regional Office nor the State Medicaid Agency will impose the previously recommended remedy, if appropriate.

If, upon the subsequent revisit, your facility has not achieved substantial compliance, we will recommend that the remedies previously mentioned in this letter be imposed by the CMS Regional Office or the State Medicaid Agency beginning on February 28, 2017, and continue until substantial compliance is achieved. Additionally, the CMS Regional Office or State Medicaid Agency may impose a revised remedy(ies), based on changes in the seriousness of the non-compliance at the time of the revisit, if appropriate.

In accordance with 42 CFR §488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. To be given such an opportunity, you are required to send your written request and all required information as directed in Informational Letter #2001-10. Informational Letter #2001-10 can also be found on the Internet at:

Go to the middle of the page to Information Letters section and click on State and select the following:

BFS Letters (06/30/11)
2001-10 Long Term Care Informal Dispute Resolution Process
2001-10 IDR Request Form

This request must be received by **March 20, 2017**. If your request for informal dispute resolution is received after **March 20, 2017**, the request will not be granted. An incomplete informal dispute resolution process will not delay the effective date of any enforcement action.

Thank you for the courtesies extended to us during the survey. If you have any questions, please contact us at (208) 334-6626, option 3.

Sincerely,

Nate Elkins, Supervisor
Facility Fire Safety and Construction

NE/lj
Enclosures
K 000 INITIAL COMMENTS

The facility is a single story Type V(111) structure, comprised of six (6) smoke compartments, built in 1987. Primary heating is achieved through a boiler system, with supplemental heating provided by cadet heaters. The building is protected throughout by an automatic fire extinguishing system and is covered by a fire alarm/smoke detection system. The facility is currently licensed for 116 SNF/NF beds.

The following deficiencies were cited during the annual fire/life safety survey conducted on February 28, 2017. The facility was surveyed under the LIFE SAFETY CODE, 2012 Edition, Existing Health Care Occupancy, in accordance with 42 CFR 483.70.

The Survey was conducted by:

Linda Chaney
Health Facility Surveyor
Facility Fire Safety and Construction

K 161 SS=D Building Construction Type and Height

NFPA 101 Building Construction Type and Height
2012 EXISTING
Building construction type and stories meets Table 19.1.6.1, unless otherwise permitted by 19.1.6.2 through 19.1.6.7, 19.1.6.4, 19.1.6.5

Construction Type
1 I (442), I (332), II (222) Any number of stories non-sprinklered and sprinklered

"This Plan of Correction is prepared and submitted as required by law. By submitting this Plan of Correction, Genesis HealthCare Twin Falls Center, does not admit that the deficiencies listed on this form exists, nor does the Center admit to any statements, findings, facts, or conclusions that form the basis for the alleged deficiencies. The Center reserves the right to challenge in legal and/or regulatory or administrative proceedings the deficiencies, statements, facts, and conclusions that form the basis for the deficiencies."

[Signature]

Centro Executive Director

3/15/17

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.
### K161

**Specific Residents Identified**

The attic access door in the soiled linen room next to the maintenance shop was replaced with a new door that meets the requirements of the NFPA code on or before 4/3/17.

The 2 holes in the wall and 1 hole in the ceiling in the phone room were sealed with fireproof drywall by the Maintenance Supervisor on or before 4/3/17. The pipe passing through the ceiling in the phone room was sealed with fireproof drywall by the Maintenance Supervisor on or before 4/3/17.

The bundles of cabling passing through the ceiling into the attic space in the copy room were sealed with fireproof drywall by the Maintenance Supervisor on or before 4/3/17.

**Identification of Other Residents**

An above the ceiling inspection of the facility was completed on or before 4/3/17 by the Maintenance Supervisor to identify any unsealed penetrations in the smoke barrier walls. Any
findings were corrected by the Maintenance Supervisor by sealing the openings with fireproof drywall on or before 4/3/17. An environmental inspection was completed by the Maintenance Supervisor on or before 4/3/17 to identify any openings in the walls or ceilings in the facility. Any findings were corrected by the Maintenance Supervisor on or before 4/3/17.

**Systematic Changes**

The Maintenance Supervisor was reeducated on or before 4/3/17 by the Center Executive Director regarding the requirement that any openings in the smoke barrier walls and ceilings must be sealed with fireproof material and that any holes/openings in the walls of the facility must be closed and sealed.

**Monitoring**

Starting the week of 4/4/17, the Maintenance Supervisor or designee will complete audits of the smoke barrier walls weekly x 4 weeks and then monthly for two months to ensure that there are not any openings in the smoke barrier walls. Starting the
**Statement of Deficiencies and Plan of Correction**

**Provider/Supplier/CUA Identification Number:** 135104

**Provider/Supplier Name:** TWIN FALLS CENTER

**Street Address, City, State, Zip Code:** 674 EASTLAND DRIVE, TWIN FALLS, ID, 83301

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**Summary Statement of Deficiencies**

<table>
<thead>
<tr>
<th>ID</th>
<th>Prefix</th>
<th>Tag</th>
<th>Summary Statement of Deficiencies</th>
</tr>
</thead>
<tbody>
<tr>
<td>K161</td>
<td></td>
<td></td>
<td>Continued From page 3 chapters.</td>
</tr>
<tr>
<td>K211</td>
<td>SS=F</td>
<td></td>
<td>NFPA 101 Means of Egress - General</td>
</tr>
</tbody>
</table>

Means of Egress - General

Aisles, passageways, corridors, exit discharges, exit locations, and accesses are in accordance with Chapter 7, and the means of egress is continuously maintained free of all obstructions to full use in case of emergency, unless modified by 18/19.2.2 through 18/19.2.11. 18.2.1, 19.2.1, 7.1.10.1

This STANDARD is not met as evidenced by:

- Based on record review and interview, the facility failed to ensure that smoke door assemblies were inspected in accordance with NFPA 105. Failure to inspect and test smoke doors, could result in a lack of system performance as designed which could hinder the safe evacuation of residents during a fire or other emergency. This deficient practice affected 74 residents, staff and visitors on the date of the survey. The facility is licensed for 116 SNF/NF beds and had a census of 74 on the day of the survey.

Findings include:

- During record review on February 28, 2017, from approximately 9:00 AM to 10:30 AM, no record was available demonstrating an initial inspection and testing of smoke door assemblies. When asked about the missing documentation, the Maintenance Supervisor stated he was starting the process, but was not complete and did not have any documentation at this time.

Actual NFPA standard:

NFPA 101

**Correction**

**Date of Compliance**

4/3/17

**Specific Residents Identified**

The smoke doors and assemblies in the facility have been tested and inspected by the Maintenance Supervisor on or before 4/3/17 to ensure that they meet NFPA guidelines. An initial record of this testing and inspection was completed by the Maintenance Supervisor on or before 4/3/17.
**Identification of Other Residents**

The smoke doors and assemblies in the facility have been tested and inspected by the Maintenance Supervisor on or before 4/3/17 to ensure that they meet NFPA guidelines. Any findings were corrected. The Maintenance Supervisor has a copy of this inspection.

**Systematic Changes**

The Maintenance Supervisor was educated on or before 4/3/17 by the Center Executive Director regarding the requirement that doors and assemblies need to be inspected and written documentation maintained of the inspection.

### K 211

**Identification of Other Residents**

The smoke doors and assemblies in the facility have been tested and inspected by the Maintenance Supervisor on or before 4/3/17 to ensure that they meet NFPA guidelines. Any findings were corrected. The Maintenance Supervisor has a copy of this inspection.

**Systematic Changes**

The Maintenance Supervisor was educated on or before 4/3/17 by the Center Executive Director regarding the requirement that doors and assemblies need to be inspected and written documentation maintained of the inspection.
**Monitoring**

Starting the week of 4/4/17 environmental rounds will be completed weekly x 4 weeks and then monthly for 2 months by the Maintenance Supervisor or designee to ensure smoke doors and assemblies meet NFPA requirements. Audits will be reviewed monthly for three months by the Safety Committee for compliance. A report will be submitted to the Performance Improvement Committee monthly for three months. The Maintenance Supervisor is responsible for monitoring and follow up.

**Date of Compliance**

4/3/17
K 916

Specific Residents Identified

An alarm annunciator for the Essential Electric System has been installed at the main nurses station on or before 4/3/17. This alarm indicates when the facility is under auxiliary power.

Identification of Other Residents

The alarm annunciator panel has been installed at the main nurses station on or before 4/3/17. It has been tested and shows when the emergency generator is working and the facility is under auxiliary power.

Systematic Changes

The Maintenance Supervisor was educated by the Center Executive Director on or before 4/3/17 on the NFPA requirements for placement of a remote annunciator for the emergency generator that can be readily observed by facility staff.
### Monitoring

Starting the week of 4/4/17, environmental rounds will be completed weekly x 4 weeks and then monthly for two months to ensure that the annunciator panel is working when the generator is on and staff is able to observe the panel. Audits will be reviewed monthly by the Safety Committee for compliance. A report will be submitted to the Performance Improvement Committee monthly for three months. The Maintenance Supervisor is responsible for monitoring and follow up.

### Date of Compliance

4/3/17