

Provider Interview

Name _____

Position _____

How long in this position?

Prior Work Experience?

Please describe your position and work duties?

What type of training did you receive for your current position? How long was the training?

Do you feel the training adequately prepared you for your current position & if yes how so? If no – what further needs do you have?

Is your training ongoing?

Can you give me three reasons (or more) why did you choose to work in this position?

Are you satisfied with your current work and position – if yes how so? If no – what would improve your satisfaction?

Please describe to me your recent standard surveys, complaint surveys, revisits 2015 – 2016 and results?

What specific results are you satisfied with or proud of? Where do you feel you need to improve?

Are there survey results you dispute? Please elaborate. Rationale? Can you show me?

Did you go to IDR? What were the results?

Do you feel the survey was conducted in a professional manner? Yes__ No__ Please elaborate.

Do you think the amount of citations are evidence of a surveyor’s ability? Yes_____ No____ How so?

Do you know where Idaho ranks with other states related to the number of deficiencies cited on a survey? No_____ Yes__ Where_____

Do you know where Idaho ranks with other states related to the number of resurvey visits? No__ Yes__ Where_____

Please take a look at the following metrics (Idaho Citations Overall and Idaho G Citations as compared to nation and other States), I am interested in your thoughts.

Why do you think Idaho ranks so high in revisits?

Overall do you feel the citizens of Idaho are being well cared for in the facilities you have visited? Yes__ No_____ Your rationale? Exceptions?

What improvements overall can be made in care and services? None__ Improvements:

Are you involved in QA? Describe how?