

F164 Privacy and confidentiality	20.50%	7.50%	15.60%	10.50%	22.10%	2.70%
F165 Voice grievances without discrimination or reprimand	0.00%	2.50%	1.30%	0.00%	1.30%	0.00%
F166 Prompt Center effort to resolve grievances	7.70%	10.00%	5.20%	5.30%	2.60%	0.00%
F167 Examination of survey results	3.80%	7.50%	7.80%	5.30%	2.60%	2.70%
F168 Right to receive information regarding advocate	0.00%	2.50%	0.00%	0.00%	0.00%	0.00%
F169 Right to perform work	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F170 Right to send and receive mail	0.00%	0.00%	0.00%	0.00%	0.00%	8.10%
F171 Access to stationery, postage, writing implements	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F172 Right to access individuals; right to visitation	0.00%	0.00%	1.30%	0.00%	0.00%	0.00%
F173 State ombudsman access to patient's clinical records	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F174 Resident access to telephone	0.00%	2.50%	1.30%	0.00%	0.00%	0.00%
F175 Right to share a room with spouse	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F176 Right to self-administer drugs	12.80%	5.00%	11.70%	2.60%	14.30%	8.10%
F177 Right to refusal certain transfers	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F201 Transfer and discharge requirements	0.00%	0.00%	1.30%	0.00%	0.00%	0.00%
F202 Transfer and discharge requirements: Documentation	1.30%	2.50%	1.30%	5.30%	0.00%	0.00%
F203 Transfer and discharge requirements: Notice before transfer	1.30%	15.00%	0.00%	0.00%	0.00%	0.00%
F204 Resident orientation for transfer or discharge	1.30%	2.50%	2.60%	0.00%	1.30%	0.00%
F205 Notice of bed hold policy and readmission	0.00%	2.50%	0.00%	0.00%	0.00%	0.00%
F206 Policy permitting resident to return to Center	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F207 Equal access to quality care	0.00%	0.00%	0.00%	2.60%	0.00%	0.00%
F208 Prohibition of direct or indirect request for waiver	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F221 Right to be free from physical restraints	3.80%	7.50%	9.10%	7.90%	7.80%	2.70%
F222 Right to be free from chemical restraints	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F223 Right to be free of verbal, sexual, physical, mental	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F224 Right to be free of mistreatment, neglect, abuse	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F225 No employment of persons found guilty of abuse	3.80%	55.00%	26.00%	31.60%	23.40%	27.00%
F226 Development and implementation of policies and procedures	16.70%	10.00%	23.40%	5.30%	20.80%	2.70%
F240 Quality of life	0.00%	2.50%	1.30%	2.60%	0.00%	2.70%
F241 Quality of life: Dignity	33.30%	27.50%	46.80%	39.50%	41.60%	43.20%
F242 Quality of life: Self-determination and participation	7.70%	0.00%	15.60%	2.60%	9.10%	0.00%
F243 Quality of life: Participation in resident and family activities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F244 Quality of life: Required Center responses to resident requests	2.60%	15.00%	2.60%	0.00%	1.30%	5.40%
F245 Quality of life: Resident participation in outside activities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F246 Quality of life: Accommodation of individual needs	28.20%	0.00%	28.60%	5.30%	24.70%	0.00%
F247 Quality of life: Receive notice before resident's room is changed	0.00%	0.00%	1.30%	0.00%	1.30%	2.70%
F248 Activities	15.40%	12.50%	18.20%	13.20%	10.40%	2.70%
F249 Qualified activity director	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

F250 Social services	12.80%	7.50%	9.10%	15.80%	13.00%	2.70%
F251 Qualified social worker	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F252 Safe, clean, comfortable and homelike environm	19.20%	2.50%	15.60%	2.60%	22.10%	2.70%
F253 Housekeeping and maintenance services	19.20%	70.00%	14.30%	44.70%	23.40%	21.60%
F254 Clean bed and bath linens	1.30%	2.50%	0.00%	0.00%	0.00%	2.70%
F255 Private closet space	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F256 Adequate and comfortable lighting	0.00%	0.00%	0.00%	0.00%	0.00%	2.70%
F257 Comfortable and safe temperature levels	0.00%	0.00%	1.30%	0.00%	1.30%	0.00%
F258 Comfortable sound levels	0.00%	0.00%	2.60%	0.00%	5.20%	0.00%
F271 Admission orders	0.00%	0.00%	1.30%	0.00%	0.00%	5.40%
F272 Comprehensive assessments	3.80%	15.00%	23.40%	15.80%	22.10%	16.20%
F273 Timeliness of assessments	0.00%	2.50%	1.30%	2.60%	0.00%	5.40%
F274 Timeliness when there is significant change	0.00%	0.00%	0.00%	10.50%	5.20%	13.50%
F275 Comprehensive assessments reviewed not less t	1.30%	5.00%	2.60%	0.00%	0.00%	0.00%
F276 Quarterly review assessment	1.30%	0.00%	0.00%	0.00%	0.00%	2.70%
F278 Accuracy of assessment	5.10%	2.50%	2.60%	15.80%	20.80%	21.60%
F279 Comprehensive care plans with measurable obje	21.80%	37.50%	15.60%	34.20%	10.40%	43.20%
F280 Comprehensive care plans: Timeliness, interdisci	57.70%	20.00%	67.50%	31.60%	63.60%	18.90%
F281 Services must meet professional standards of qu	30.80%	17.50%	24.70%	28.90%	35.10%	29.70%
F282 Services be provided by qualified persons	0.00%	17.50%	0.00%	42.10%	0.00%	45.90%
F283 Discharge summary	0.00%	2.50%	3.90%	5.30%	2.60%	2.70%
F284 Post-discharge plan of care	0.00%	2.50%	1.30%	2.60%	1.30%	0.00%
F285 Preadmission screening for mentally ill and men	1.30%	0.00%	0.00%	0.00%	1.30%	0.00%
F286 Maintain 15 months of comprehensive assessm	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F287 Automated data processing requirement	1.30%	0.00%	0.00%	0.00%	1.30%	0.00%
F309 Necessary care and services	64.10%	50.00%	67.50%	52.60%	68.80%	51.40%
F310 Abilities in activities of daily living do not diminis	2.60%	0.00%	0.00%	0.00%	0.00%	0.00%
F311 Resident receives appropriate treatment and sei	2.60%	2.50%	2.60%	5.30%	1.30%	2.70%
F312 Resident receives services: Nutrition, grooming,	10.30%	22.50%	14.30%	47.40%	15.60%	32.40%
F313 Vision and hearing	0.00%	0.00%	2.60%	2.60%	1.30%	0.00%
F314 Pressure sores	34.60%	30.00%	59.70%	26.30%	45.50%	18.90%
F315 Urinary incontinence	20.50%	25.00%	32.50%	28.90%	23.40%	21.60%
F316 Urinary incontinence: Appropriate treatment an	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F317 Range of motion	0.00%	0.00%	1.30%	0.00%	0.00%	0.00%
F318 Range of motion: Appropriate treatment to prev	10.30%	10.00%	10.40%	7.90%	10.40%	8.10%
F319 Mental and psychosocial functioning: Appropria	0.00%	2.50%	0.00%	0.00%	2.60%	2.70%
F320 Mental and psychosocial functioning: No decline	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F321 Nasogastric tubes	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

F322 Nasogastric tubes: Appropriate treatment and s	6.40%	0.00%	6.50%	0.00%	11.70%	0.00%
F323 Accidents	56.40%	50.00%	75.30%	47.40%	49.40%	40.50%
F324 Accidents: Supervision and assistance provided f	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F325 Nutrition: Maintain weight	10.30%	5.00%	13.00%	2.60%	10.40%	10.80%
F326 Nutrition: Therapeutic diet	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F327 Hydration	7.70%	5.00%	10.40%	0.00%	5.20%	5.40%
F328 Special needs	48.70%	7.50%	37.70%	13.20%	23.40%	13.50%
F329 Unnecessary Medications; Each resident's drug r	52.60%	27.50%	64.90%	21.10%	51.90%	18.90%
F330 Antipsychotic drugs not given unless necessary	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F331 Antipsychotic drugs: Gradual reduction and beh	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F332 Medication error rate	23.10%	10.00%	19.50%	21.10%	9.10%	16.20%
F333 Residents free of significant medication errors	11.50%	5.00%	11.70%	5.30%	1.30%	2.70%
F334 Influenza and Pneumonia Vaccinations	1.30%	0.00%	0.00%	2.60%	0.00%	0.00%
F353 Sufficient staffing	14.10%	12.50%	15.60%	23.70%	3.90%	13.50%
F354 Registered nurse	1.30%	0.00%	0.00%	2.60%	0.00%	0.00%
F355 Nursing Waivers	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F356 Nurse Staffing Information	11.50%	5.00%	6.50%	21.10%	0.00%	8.10%
F360 Dietary services	0.00%	0.00%	0.00%	7.90%	0.00%	0.00%
F361 Qualified dietician	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F362 Sufficient staff	1.30%	2.50%	0.00%	0.00%	0.00%	0.00%
F363 Menus and nutritional adequacy	0.00%	2.50%	3.90%	10.50%	1.30%	5.40%
F364 Food	10.30%	12.50%	10.40%	5.30%	5.20%	2.70%
F365 Food: Prepared to meet individual needs	0.00%	0.00%	2.60%	7.90%	0.00%	0.00%
F366 Food: Substitutes offered	1.30%	2.50%	0.00%	2.60%	0.00%	0.00%
F367 Therapeutic diets	2.60%	7.50%	6.50%	5.30%	1.30%	2.70%
F368 Frequency of meals	3.80%	2.50%	10.40%	15.80%	3.90%	2.70%
F369 Assistive devices	10.30%	2.50%	7.80%	2.60%	6.50%	0.00%
F370 Sanitary conditions: Procure food from approver	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F371 Sanitary conditions: Store, prepare, and serve fo	25.60%	65.00%	42.90%	63.20%	27.30%	56.80%
F372 Proper disposal of garbage and refuse	5.10%	0.00%	1.30%	0.00%	1.30%	0.00%
F373 Use of paid feeding assistants	0.00%	0.00%	0.00%	0.00%	0.00%	2.70%
F385 Physician supervision	2.60%	5.00%	1.30%	2.60%	0.00%	2.70%
F386 Physician visits	2.60%	7.50%	3.90%	10.50%	0.00%	0.00%
F387 Frequency of visits	1.30%	10.00%	5.20%	18.40%	6.50%	2.70%
F388 Physician provides required visits	0.00%	2.50%	0.00%	0.00%	0.00%	0.00%
F389 Availability of physicians for emergency care	0.00%	0.00%	0.00%	2.60%	0.00%	0.00%
F390 Physician delegation of tasks in SNFs	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F406 Specialized rehab services: provision of services	0.00%	2.50%	2.60%	2.60%	1.30%	0.00%

F407 Specialized rehab services: Qualifications	0.00%	2.50%	0.00%	0.00%	0.00%	0.00%
F411 Dental services	1.30%	2.50%	0.00%	5.30%	0.00%	2.70%
F412 Dental services required	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F425 Pharmacy Services, Procedures and Consultation	7.70%	12.50%	6.50%	15.80%	5.20%	10.80%
F426 Pharmacy services: meet individual needs	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F427 Consultant pharmacist required	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F428 Drug regimen review	2.60%	7.50%	1.30%	10.50%	9.10%	8.10%
F429 Pharmacist report of irregularities to physician and	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F430 Discontinued F tag. Combined with F425 2007	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F431 Control, Labeling and Storage of Medication	48.70%	27.50%	48.10%	10.50%	23.40%	27.00%
F441 Infection Control	55.10%	50.00%	53.20%	63.20%	50.60%	51.40%
F442 Preventing spread of infection	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F443 Prohibit infected employees from working	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F444 Hand washing	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F445 Linens	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F454 Life safety from fire	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F455 Emergency power	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F456 Equipment maintained safely	3.80%	2.50%	2.60%	7.90%	2.60%	0.00%
F457 Resident rooms	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F458 Resident rooms: size	1.30%	0.00%	2.60%	0.00%	2.60%	0.00%
F459 Direct access to corridor	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F460 Full visual privacy provided	1.30%	0.00%	0.00%	0.00%	1.30%	0.00%
F461 Window to outside	0.00%	0.00%	1.30%	0.00%	1.30%	0.00%
F462 Toilet Centers	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F463 Resident call systems	0.00%	2.50%	3.90%	2.60%	6.50%	0.00%
F464 Dining and resident activities	1.30%	0.00%	1.30%	2.60%	2.60%	0.00%
F465 Physical environment must be adequately furnished	1.30%	12.50%	0.00%	5.30%	10.40%	27.00%
F466 Emergency water supply	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F467 Adequate outside ventilation	0.00%	2.50%	0.00%	7.90%	0.00%	2.70%
F468 Handrails in corridors	5.10%	5.00%	14.30%	15.80%	7.80%	0.00%
F469 Effective pest control program	0.00%	0.00%	0.00%	0.00%	0.00%	5.40%
F490 Administration	11.50%	0.00%	7.80%	5.30%	3.90%	0.00%
F491 Licensure	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F492 Compliance with federal, state, local laws, professional	0.00%	0.00%	2.60%	0.00%	2.60%	0.00%
F493 Governing body: Required training for nursing aides	0.00%	0.00%	1.30%	0.00%	0.00%	2.70%
F494 General rule: Using only qualified nurse aides	2.60%	0.00%	0.00%	2.60%	1.30%	0.00%
F495 Nurse aide competency	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F496 Registry verification	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

F497 Regular in-service education	1.30%	0.00%	0.00%	0.00%	0.00%	2.70%
F498 Proficiency of nurse aides	2.60%	2.50%	5.20%	0.00%	1.30%	5.40%
F499 Staff qualifications	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F500 Use of outside resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F501 Medical director	0.00%	2.50%	2.60%	0.00%	1.30%	0.00%
F502 Laboratory services: Provision of services	0.00%	5.00%	0.00%	7.90%	1.30%	10.80%
F503 Laboratory services: Services meet regulatory re	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F504 Laboratory services: Obtained only with physicia	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F505 Laboratory services: Attending physician prompt	0.00%	0.00%	0.00%	2.60%	0.00%	2.70%
F506 Laboratory services: Transportation to/from sou	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F507 Laboratory services: Lab reports filed in medical	0.00%	2.50%	0.00%	0.00%	0.00%	5.40%
F508 Radiology and other diagnostic services: Provisic	0.00%	5.00%	0.00%	0.00%	0.00%	0.00%
F509 Radiology and other diagnostic services: Service:	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F510 Radiology and other diagnostic services: Obtaine	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F511 Radiology and other diagnostic services: Attendi	0.00%	0.00%	0.00%	2.60%	0.00%	0.00%
F512 Radiology and other diagnostic services: Transpc	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F513 Radiology and other diagnostic services: Signed/	0.00%	2.50%	0.00%	5.30%	0.00%	2.70%
F514 Clinical records: Maintained according to profes:	46.20%	25.00%	45.50%	21.10%	36.40%	18.90%
F515 Clinical records: Timetable for retaining records	0.00%	0.00%	0.00%	0.00%	0.00%	2.70%
F516 Clinical records: Records are safeguarded agains	0.00%	5.00%	0.00%	2.60%	0.00%	5.40%
F517 Disaster and emergency preparedness	0.00%	0.00%	0.00%	0.00%	2.60%	0.00%
F518 Training for all employees in emergency procedu	7.70%	0.00%	9.10%	0.00%	9.10%	0.00%
F519 Transfer agreement	0.00%	0.00%	0.00%	0.00%	1.30%	0.00%
F520 Quality assessment and assurance	16.70%	15.00%	6.50%	26.30%	1.30%	21.60%
F521 Quarterly meeting of quality assessment and ass	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F522 Disclosure of ownership	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F523 Facility Closure - Administrator	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
F524 Facility Closure	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

LTC Trend Tracker - CASPER Citation Report: Combined Health Survey

Org: IDAHO HEALTH CARE ASSOCIATION

Geographic Market: Custom

Peer Group: All peer types

Time Period: Yearly

Source: CMS 2567 Statement of Deficiencies. CASPER data.

Data Last Updated: Jun 2016