

In April, 2016, the Department contracted with Haffenreffer & Associates to conduct a study of the Division of Licensing and Certification's Long-term Care Program. The Long-term Care Program conducts licensing and certification activities to ensure that the state's 79 long-term care facilities, which have 5,971 beds, are in compliance with federal regulations and state rules. These facilities cannot receive Medicare or Medicaid payments if they do not comply with regulations.

The Long-term Care Program is not in compliance with the federal requirement for conducting annual surveys of nursing facilities. The program is also experiencing a high turnover and vacancy rate and is under scrutiny from nursing facility providers related to the survey process and high numbers of citations at high scope and severity.

On July 18, 2016, the Department received the final report from the study conducted by Haffenreffer & Associates. The report contains specific recommendations for the Department in nine categories as well as specific recommendations for the provider community. Click on the links below to view the report and the Department's response.

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