C.L. "BUTCH" OTTER -- Governor RICHARD M. ARMSTRONG -- Director LESLIE M. CLEMENT - Administrator DIVISION OF MEDICAID Post Office Box 83720 Boise, Idaho 83720-0036 PHONE: (208) 334-6626 FAX: (208) 364-1888

March 16, 2010

Trista Wolfe, Administrator Jefferson House 2087 South Tollgate Way Boise, ID 83709

Dear Ms. Wolfe:

On March 3, 2010, a complaint investigation survey was conducted at Jefferson House. The survey was conducted by Matthew Hauser, QMRP, Rachel Corey, RN, and Polly Watt-Geier, LSW. This report outlines the findings of our investigation.

## Complaint # ID00004533

Allegation #1: The facility was not maintained in a sanitary manner.

Findings #1:

On March 3, 2010, between 1:40 p.m. and 2:40 p.m., the facility's common areas, bathrooms, and hallways were observed to be clean and free of odor. The resident rooms were also observed to be free of odors

The March 2010 cleaning schedule documented the common areas and bathrooms were cleaned on a daily basis. The cleaning schedule also documented two resident rooms were cleaned on a daily basis and the other four resident rooms were cleaned on a weekly basis.

On March 3, 2010, between 1:40 p.m. and 2:40 p.m., three residents were interviewed. None of the residents expressed dissatisfaction with cleanliness of the facility.

On March 3, 2010, at 1:51 p.m., a caregiver stated she deep-cleaned the facility every Wednesday through Saturday when she worked at the facility.

Unsubstantiated. Although the allegation may have occurred, it could not be verified during the complaint investigation.

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As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Pully Watt-GEIER, LSW

Team Leader

Health Facility Surveyor

Residential Assisted Living Facility Program

PWG/sm

cc: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program