



State of Idaho  
**DEPARTMENT OF HEALTH AND WELFARE**  
Division of Medicaid

DIRK KEMPTHORNE  
GOVERNOR

KARL B. KURTZ  
DIRECTOR

JOSEPH R. BRUNSON  
ADMINISTRATOR

Bureau of Facility Standards

3380 Americana Terrace  
Suite 260  
Boise, ID 83720-0036  
(208) 334-6626  
Fax (208) 364-1888

**INFORMATIONAL LETTER #2002-7**

**DATE:** April 1, 2002

**TO:** ALL LICENSED FACILITIES AND PROVIDERS  
ALL NURSE AIDE TRAINING PROGRAM DIRECTORS  
ALL NURSE AIDE TESTING SITE COORDINATORS

**FROM:** DEBBY RANSOM, R.N., R.H.I.T., Chief  
Bureau of Facility Standards

**SUBJECT:** **CERTIFIED NURSE AIDE (CNA) REGISTRY AND  
NURSE AIDE TRAINING AND COMPETENCY EVALUATION PROGRAM (NATCEP)  
ADDRESS AND PHONE NUMBER UPDATE**

The new telephone number to call for CNA registry verification as of March 22, 2002, is 1-800-748-2480. This is a 24-hour number, but **it is not an Interactive Voice Response system**. This number will connect the caller to an answering machine. Please leave the following information: Your name, facility/hha name, phone number  
CNA's name  
CNA's social security number

The new fax number is: 208-334-6515.

The new mailing address is: **CNA REGISTRY  
DIVISION OF MEDICAID-DHW  
4<sup>TH</sup> & BANNOCK  
PO BOX 83720  
BOISE ID 83720-0036**

We apologize for the inconvenience caused by these changes. If you have questions, please call Loretta Todd at 334-6626 or Paula Edwards at 334-5727.

  
DEBBY RANSOM, R.N., R.H.I.T., Chief  
Bureau of Facility Standards

DR/nah  
cc: Board of Nursing