

## **Home Health Hotline**

Please call 1-800-345-1453 - to leave a recorded message - with questions, concerns, or complaints relating to a Home Health Agency. A member of our Bureau's staff will then contact you.

### **What is the Home Health Hotline?**

The state agency is required, by federal regulations, to establish and maintain a hotline for questions or complaints about Home Health Agencies within its state.

### **What's the number?**

Toll-free: **1-800-345-1453**.

### **How is the public informed about it?**

According to regulations, outlined in the 42 Code of Federal Registry §484.10(f), when a patient is accepted by the home health agency to receive care and services, the home health agency must inform the patient in writing of the availability of the toll-free hotline.