

IHCA Survey Update

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New Long Term Care Survey Process

- Became effective November 28, 2017
- Complete revision and renumbering of LTC regulatory requirements
- National standardization and automation of survey processes

Standardization of Survey Process

- Surveys begun prior to 11/28/17 will continue under the prior regulatory requirements until completed
- New Long Term Care Survey Process (LTCSP) currently only applies for recertification surveys
 - CMS plans to add processes for initial certification surveys, follow-up surveys, and stand-alone complaint surveys in the future
 - Until those processes are finalized, they will be treated as previous paper-based survey processes
- Requires surveyors to use tablet/laptop computers to accomplish the survey

Standardization (Continued)

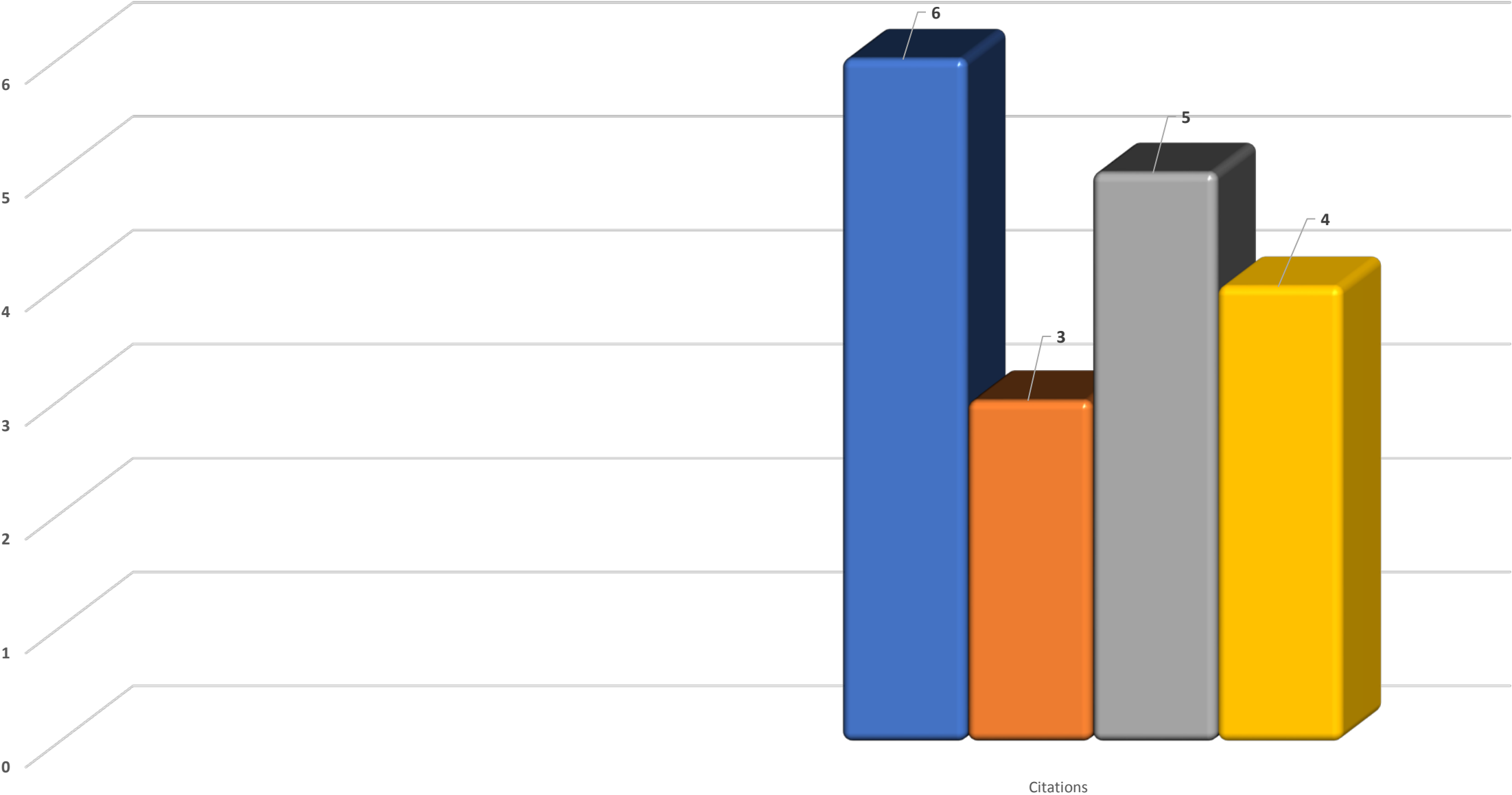
- CMS will continue to monitor the LTCSP procedures and outcomes to ensure efficacy and appropriateness of the processes
- For surveys with revisits being completed with complaints, you will receive 2 reports.
- CMS working on new comparative survey FMS process.

Surveys since 11/28/17

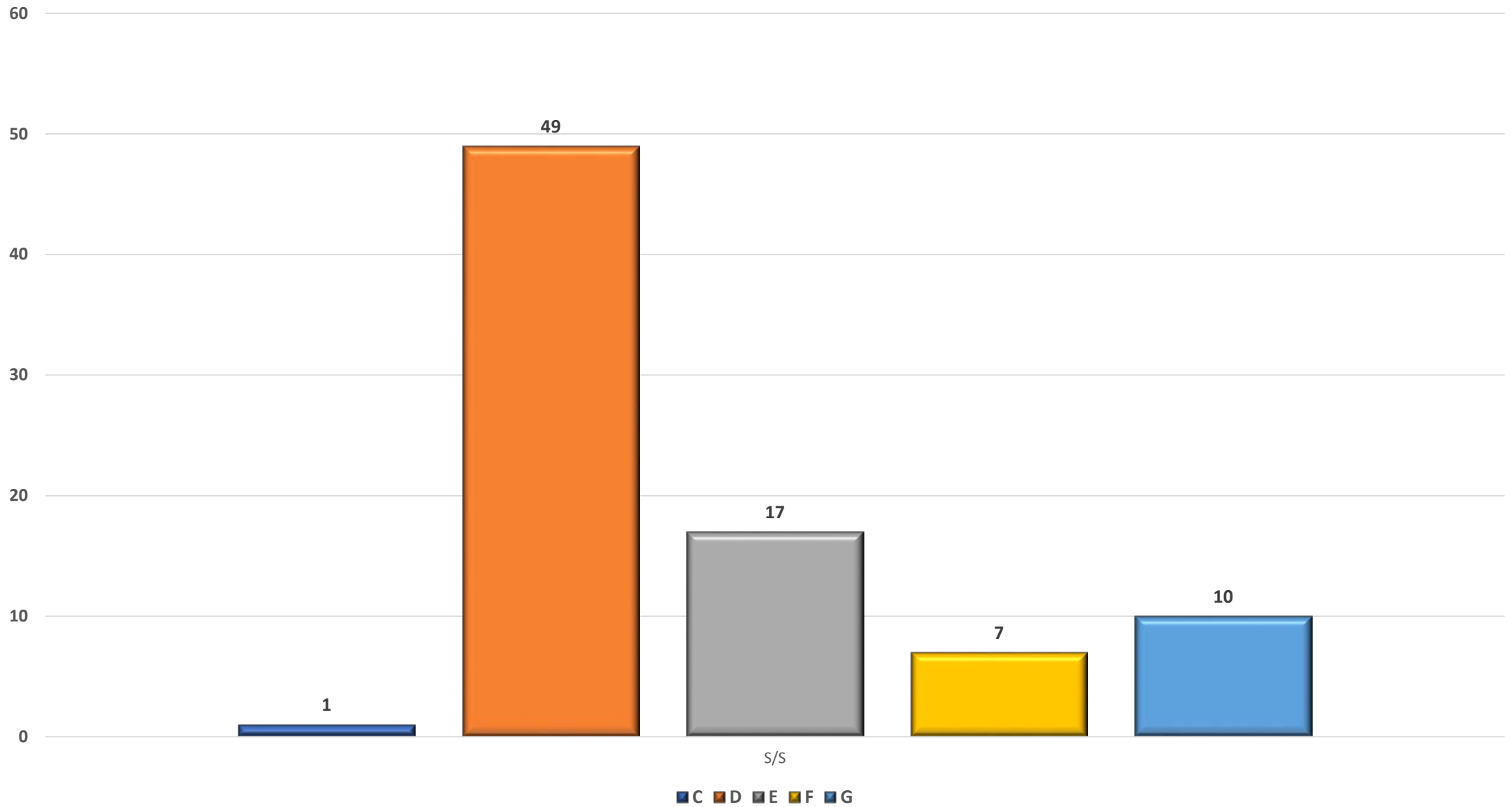
- There have been 8 recertification surveys
- Total citations under NLTCSP – 84 (53 different tags)
- Average number of citations per survey – 10.5

Most Frequently Cited	Citations	% of Surveys
F 658 - Services Provided Meet Professional Standards	6	75.0%
F 689 - Free of Accident Hazards/Supervision/Devices	3	37.5%
F 812 - Food Procurement,Store/Prepare/Serve-Sanitary	5	62.5%
F 880 - Infection Prevention & Control	4	50.0%

Most Frequently Cited - Health



Scope and Severity - Health

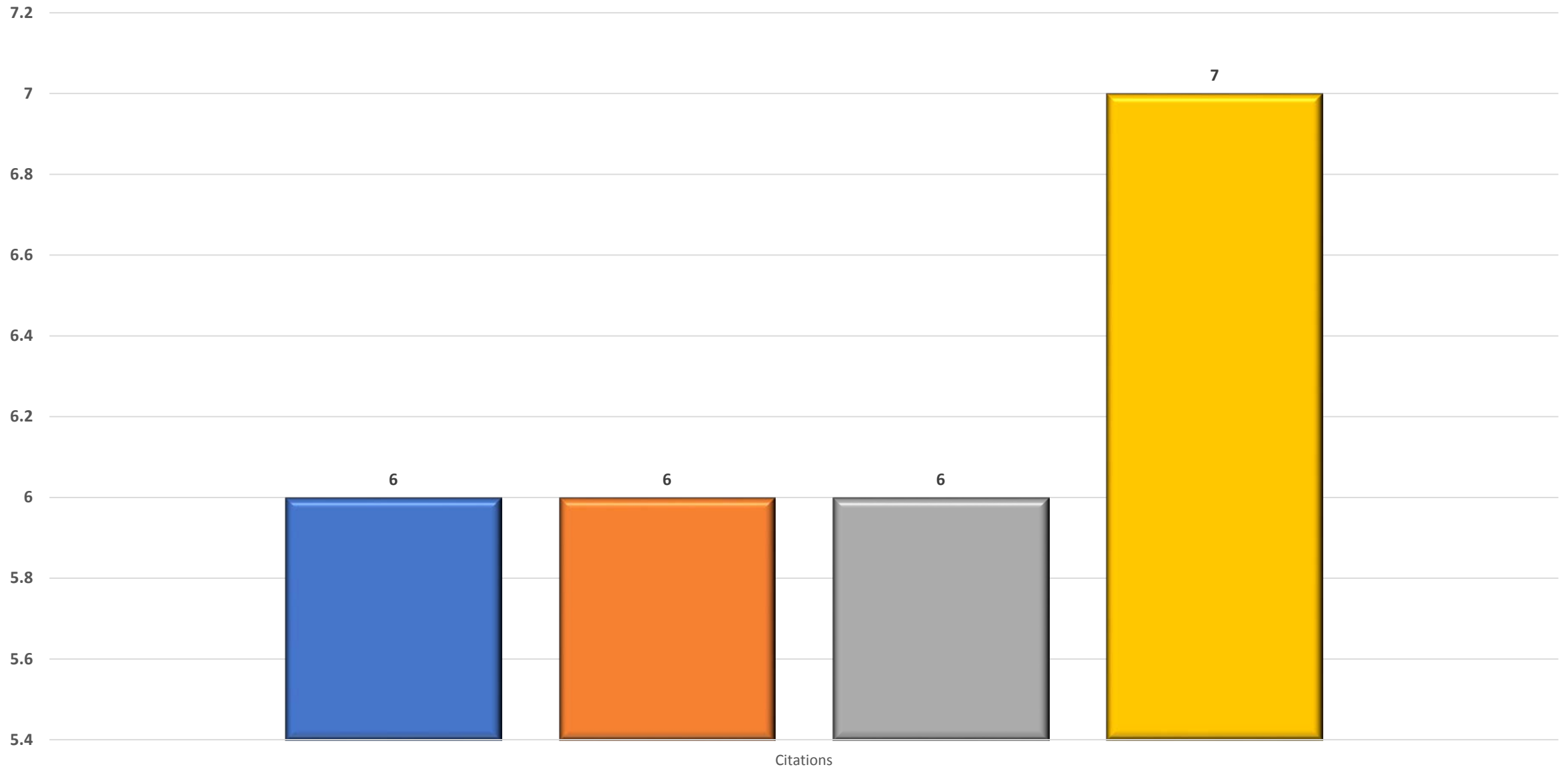


New Emergency Preparedness Survey

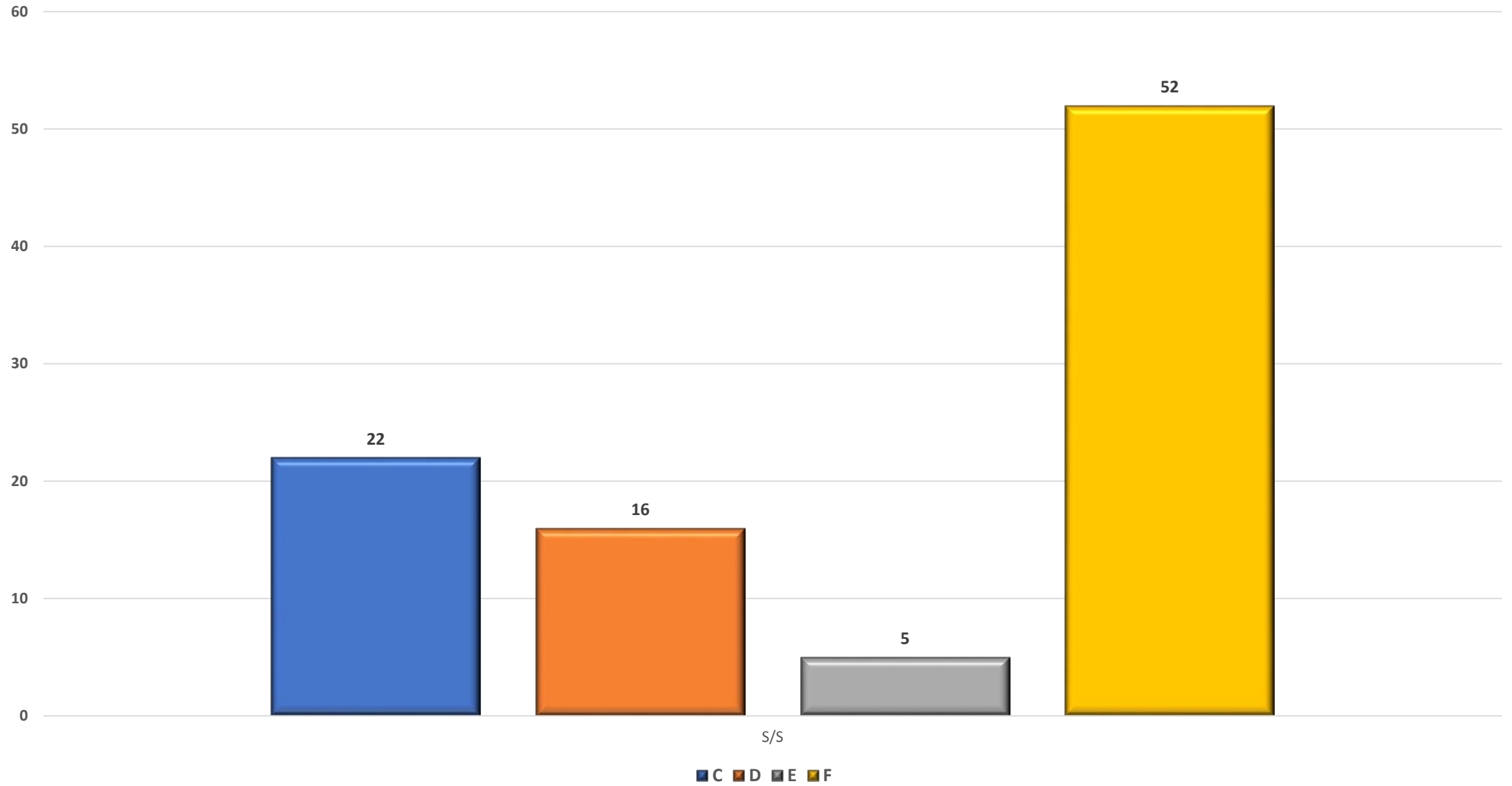
- CMS finalized and made effective, November 16, 2017, the new Emergency Preparedness requirements.
- Requirements are specific to facility/supplier type
- This new survey will be conducted at the same time as the Life Safety Code surveys for Long Term Care facilities
- Totals Surveys Completed – 10
- Total citations – 95 (24 different tags)
- Average number of citations per survey – 9.5

Most Frequently Cited:	Citations	% of Surveys
E 001 - Establishment of the Emergency Program (EP)	6	60.0%
E 018 - Procedures for Tracking of Staff and Patients	6	60.0%
E 037 - EP Training Program	6	60.0%
E 039 - EP Testing Requirements	7	70.0%

Most Frequent - Emergency Program



Scope and Severity - EP



FLS staff conducting Emergency Preparedness surveys
Will receive 2 reports, not eligible for E-POC

List of material of entrance conference on LTC website
[Nursing Facilities](#)

Contract dental services

Save the date: April 19-20, 2018 for the Annual Patient Safety and Quality Improvement Conference. CMP money approved for scholarships

Sending secure e-mail to FSB & IDR requests

Staffing, new regional based survey staff

Does a resident with a diagnosis of schizophrenia with an order for Seroquel (an on label use) require a 14 day PRN order and continuous 14 day reassessment and PRN order indefinitely?

There are no exceptions to the PRN antipsychotic medication requirements. Use of these medications, on a PRN basis, is limited to 14 days. If the attending physician or prescribing practitioner wishes to write a new order for the PRN antipsychotic, they must first evaluate the resident to determine if the new order is appropriate. If deemed appropriate, the new order would, again, be limited to 14 days. If the resident is assessed as needing an antipsychotic on a non-PRN basis, the PRN requirements would not apply.