

Communication Map For a Resident's First 24 Hours
Staff Experience

	What Information Do Staff NEED from a New Resident?	Who has that Information?	How can staff who need it get it in time?
From arrival til bedtime			
The first night			

	What Information Do Staff NEED from a New Resident?	Who has that Information?	How can staff who need it get it in time?
The first morning			
First full day			