

## RALF Report to CCAC Calendar Year 2013

### Surveys Completed

Year	2007	2008	2009	2010	2011	2012	2013
Number of Licensed Beds	7269	7583	8413	8560	8809	8851	9056
Number of Buildings	304	319	333	343	349	348	352
Surveys Completed							
Initial Surveys	20	40	46	12	13	14	24
Licensure Surveys (Annual)	42	45	96	97	119	76	57
Follow-up Surveys	36	32	39	45	44	36	22
Complaint Investigations	121	163	177	135	171	170	195
Total Surveys Completed	219	280	358	289	348	296	303
FTE	10	10	10	8.5	9.5	10	10

### Most Common Deficiencies

Core Deficiencies	Times Cited
Inadequate Care Acceptable Admission/Retention (10) Resident Rights (3) Safe Living Environment (5) Supervision (5) Assistance and Monitoring of Medications (9) Coordination of Outside Services (2) Emergency Intervention (4)	29
No Administrator for more than 30 days	1
Abuse	7
Neglect	2
Exploitation	0
Surveyors Denied Access	1

	Non-Core (Punch List) Deficiencies	Times Cited
16.03.22.350.02	Investigation of incidents, accidents and complaints	49
16.03.22.410.02	Fire Drills	44
16.03.22.305.03	RN assessment of health status	43
16.03.22.305.02	Current medication orders	42
16.03.22.404.01	Fire Life Safety Requirements	42
16.03.22.415.02	Fuel Fired Heating inspected/cleaned Annually	33
16.03.22.711.08.e	Notify Nurse of Changes of Condition	32
16.03.22.405.05	Fire Alarm/smoke detector system	31
16.03.22.300.01	RN assessment @ change of condition and 90 days	29
16.03.22.220.02	Admission Agreement	34
16.03.22.350.04	Written Response to Complaints	28
16.03.22.750.01	Documentation of Fire Drills	26
16.03.22.260.06	Housekeeping and Maintenance	26
16.03.22.320.01	Negotiated Service Agreement	26

## Enforcement Actions

<b>Enforcement Actions</b>	<b>2011</b>	<b>2012</b>	<b>2013:</b>
Provisional License	8	13	12
Required Consultant	7	5	4
Civil Monetary Penalties	4	18	6
Ban on Admissions	4	7	5
Revocation	0	4	0
Summary Suspension	1	1	1
Temporary Management	0	1	0

## Awards

### **Gold Awards (deficiency free standard survey):**

Edgewood Spring Creek Overland – Tom Pfliger

### **Silver Awards (3 or fewer punches on standard survey):**

Coeur d'Alene Homes – Mike Grabenstein  
Aspen Springs – Melinda Widgren  
Grace Englefield – Abree Hines  
Aspen Ridge West – Susan Vanderlinden  
Ashley Manor Beverly Hills – Jodi Howard  
Joyce's Orchard – Joy Cook  
Gardens of Rigby – Amy Johnson