

RESIDENTIAL CARE/ASSISTED LIVING PROGRAM 2013

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SURVEYORS:

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2013 HOT TOPICS!

Frequent issues
encountered during the
survey

Presented by:

- Karen Anderson, RN
- Maureen McCann, RN

July 17, 2013

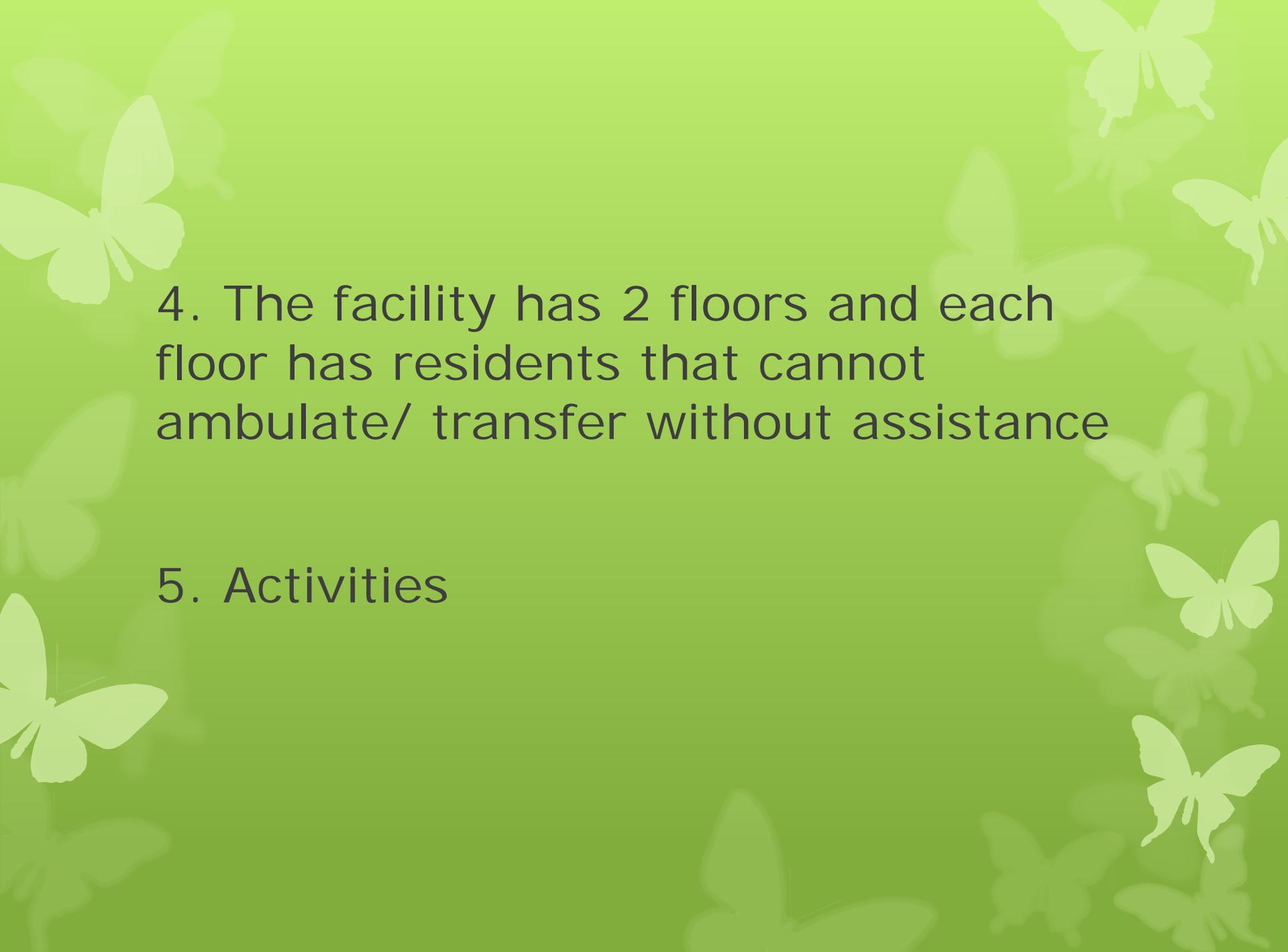
- 
- Staffing
 - Outside Agencies
 - Exploitation
 - Supervision
 - Reporting to Adult Protection
 - Behavior Management
 - Documentation
 - Audience Hot Topics

1. STAFFING

- 600.06.a The facility will employ AND the administrator will schedule sufficient personnel to provide care, during all hours, required in each resident's NSA, to assure residents' health, safety, comfort, and supervision, and to assure the interior and exterior of the facility is maintained in a safe and clean manner, and
- 600.06.b To provide at least 1 direct care staff with certification in first aid and cardio-pulmonary resuscitation in the facility (each building if multiple) at all times

Scenario:

1. Resident A requires a 2 person assist from their bed to the bathroom
2. Five residents require total assist with eating
3. One resident wanders constantly throughout the facility, urinating where ever they happen to be when they need to urinate, gathering items they collect at random from around the facility including other residents' rooms



4. The facility has 2 floors and each floor has residents that cannot ambulate/ transfer without assistance

5. Activities

The background is a solid light green color. It is decorated with numerous white butterfly silhouettes of various sizes and orientations, scattered across the frame. The butterflies are most prominent on the left and right sides, with some appearing in the top and bottom corners. The overall aesthetic is clean and nature-themed.

Questions?

2. Outside agency or private caregiver staffing

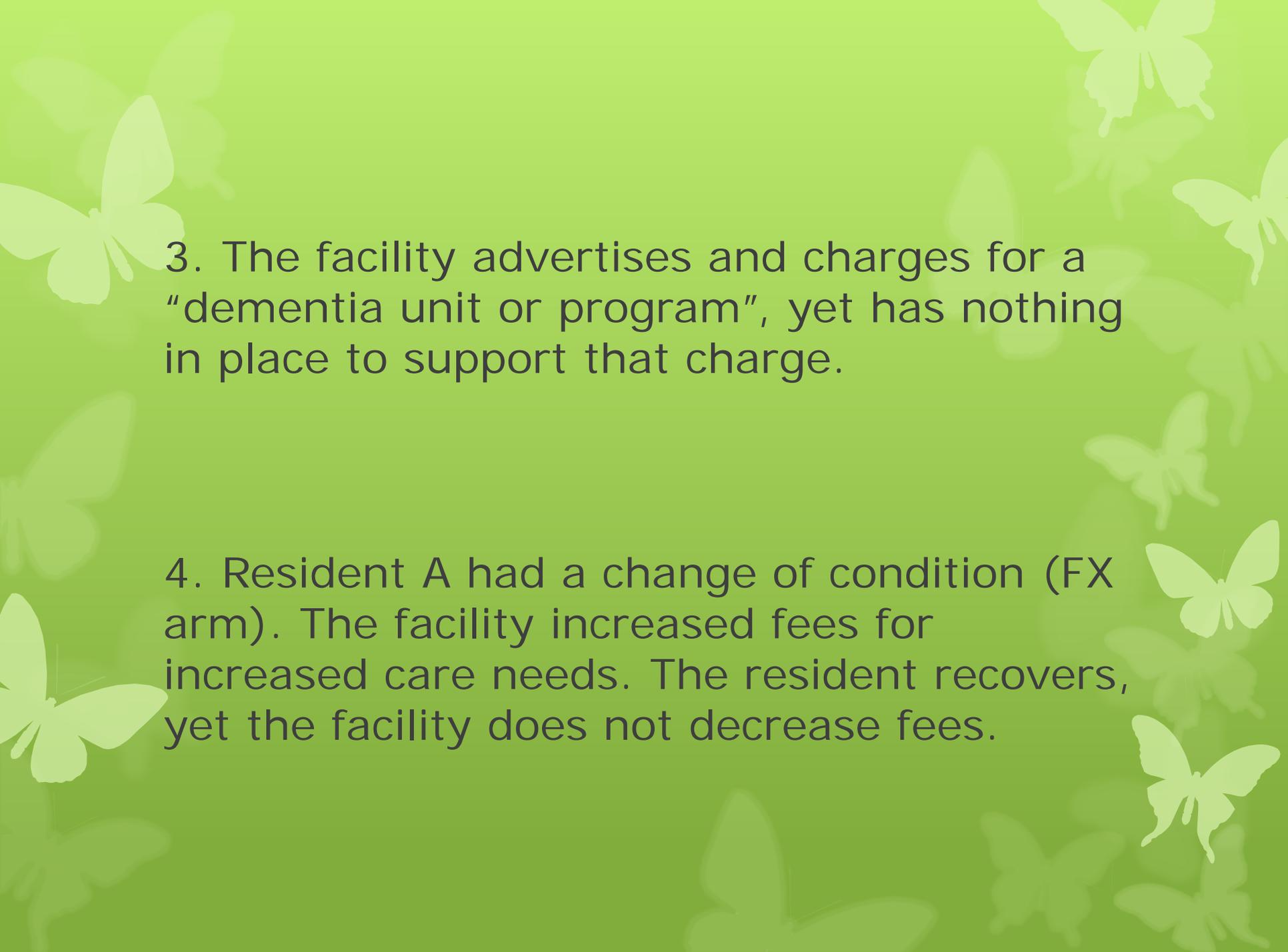
152.05.a A resident will be admitted or retained only when the facility has the capability, capacity, and services to provide appropriate care, or the resident does not require a type of service for which the facility is not licensed to provide or which the facility does not provide for or arrange for, or if the facility does not have the personnel, appropriate in numbers and with appropriate knowledge and skills to provide such services.

010.29 EXPLOITATION: The misuse of a resident's funds, property, resources, identity or person for profit or advantage, for example:

- a. Charging a resident for services or supplies not provided
- b. Charging a resident for services or supplies not disclosed in the written admission agreement between the resident and the facility.

Scenario:

1. Resident A receives showers from an outside agency such as hospice (HS), yet the facility is billing for showering the resident.
2. Five residents require total assist with eating – a HS aid is coming in to feed the resident. OR, A family member is coming in to feed because facility cannot.



3. The facility advertises and charges for a “dementia unit or program”, yet has nothing in place to support that charge.

4. Resident A had a change of condition (FX arm). The facility increased fees for increased care needs. The resident recovers, yet the facility does not decrease fees.

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Questions?

3. SUPERVISION

- 012.25 A critical watching and directing activity which provides protection, guidance, knowledge of the resident's general whereabouts, and assistance with activities of daily living.
- 600.05 The administrator must provide supervision for all personnel to include contract personnel. Staff who have not completed the orientation training requirements must work under the supervision of a staff who has completed the orientation training.

Scenario:

1. Five residents require total assist with eating
2. One resident wanders constantly throughout the facility, urinating where ever they happen to be when they need to urinate, gathering items they collect at random from around the facility including other residents' rooms
3. The facility has 2 floors and each floor has residents that cannot ambulate/ transfer without assistance
4. The medication system has several flaws.

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Questions?

4. REPORTING TO ADULT PROTECTION, LAW ENFORCEMENT

350.05 AND Title 39, Chapter 53

- All assisted living employees ARE MANDATORY reporters
- AP must be notified IMMEDIATELY if there is reasonable cause to believe abuse, sexual assault, neglect or exploitation has occurred
- LE must be notified WITHIN 4 HOURS if there is reason to believe the abuse or sexual assault has resulted in death or serious physical injury
- Check your facility's P&P's

See Forms:

- e-Incident Report Form
- Reporting Requirements for Residential Care or Assisted living Facilities (reportable incidents, abuse, neglect, etc.)

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Questions?

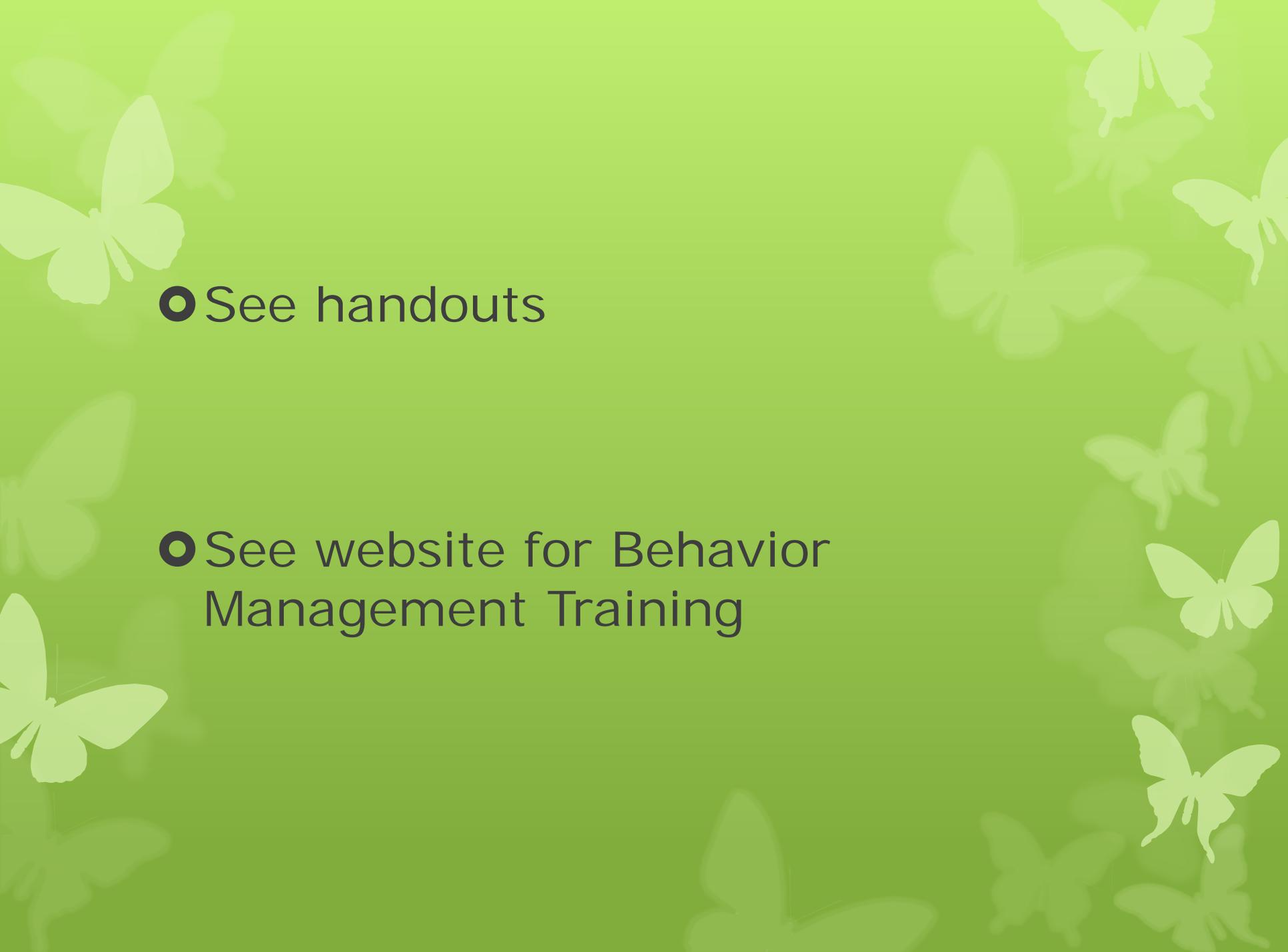
5. BEHAVIOR MANAGEMENT PLANS

010.14, 225, 310.04.e, 320.02.i, 711.01

*see handout

Behavior management plan goals:

- extinguish or decrease/prevent a maladaptive behavior
 - behavior: distressing to the resident or infringe on other resident's rights
- guide staff how to react when the resident exhibits the behavior or before the resident exhibits the behavior



- See handouts

- See website for Behavior Management Training



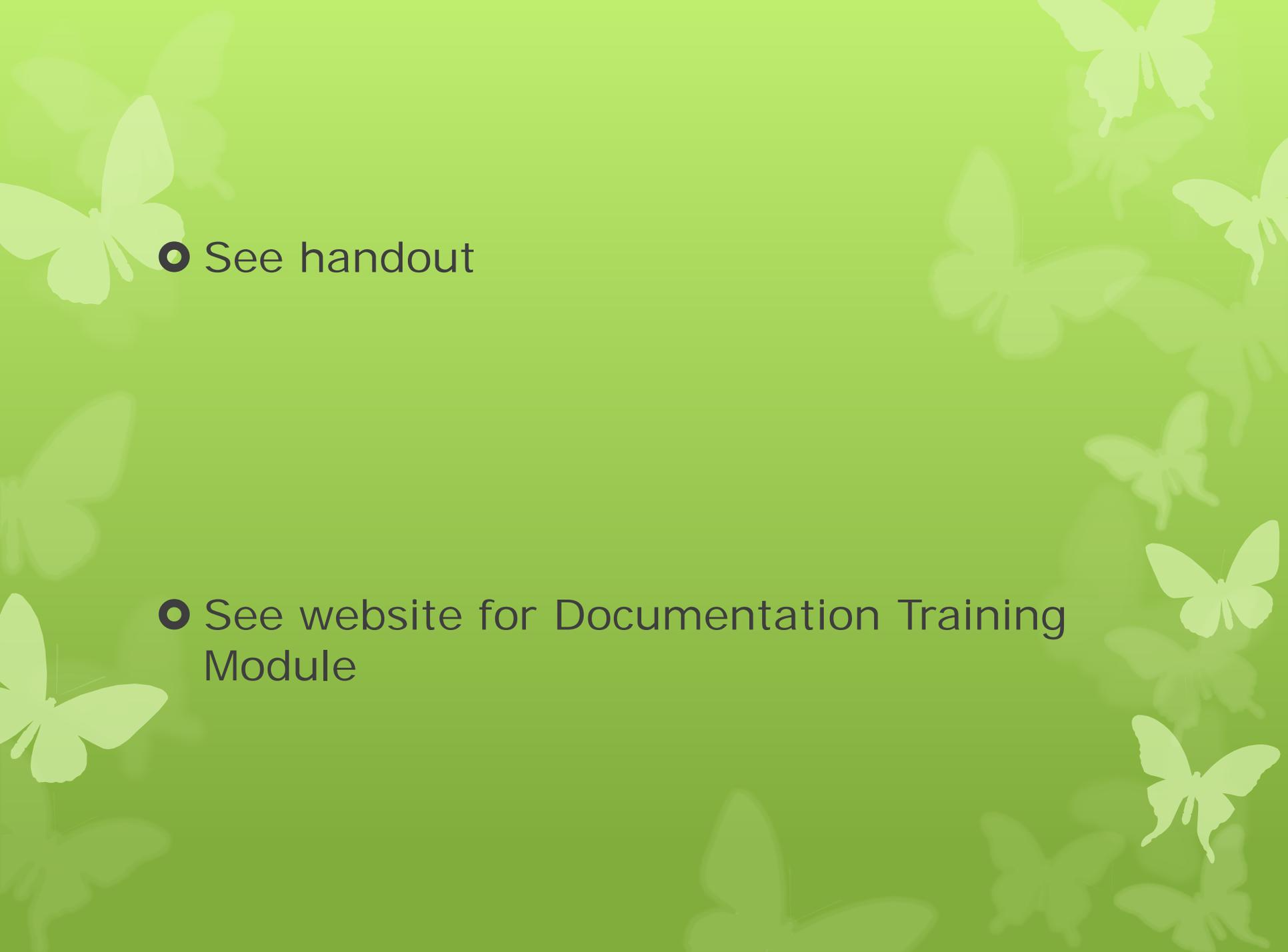
Questions?

6. DOCUMENTATION

in Resident Care Records

* see handout

- Documentation should tell a story clearly
- The story should be complete so that the reader does not have further questions
- All documentation records regarding an incident should support each other
- Caregiver notes, incident report, nurse notes, MAR, etc.



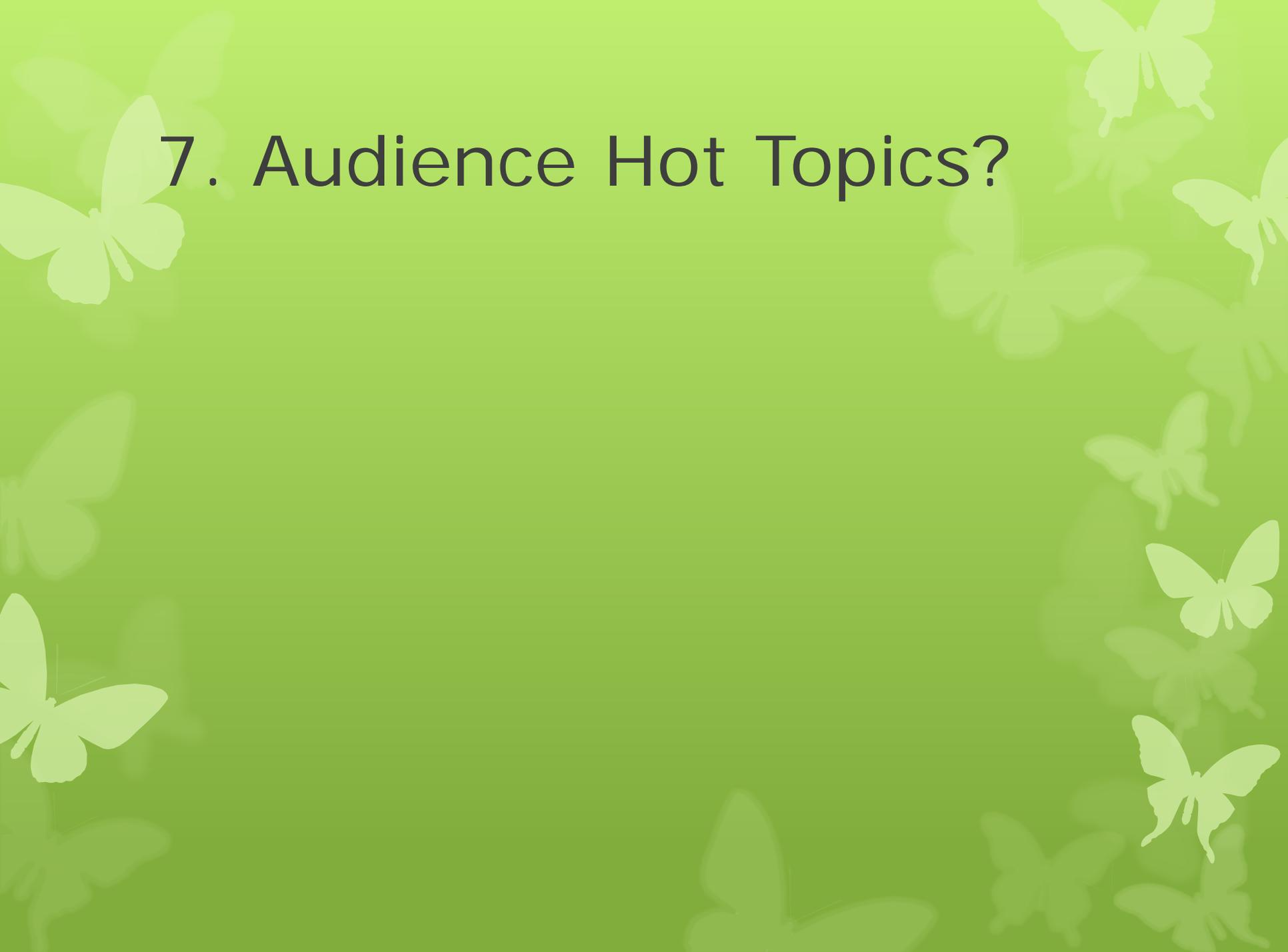
● See handout

● See website for Documentation Training Module

Questions?

The image features a solid green background with a repeating pattern of white butterfly silhouettes. The butterflies are scattered across the frame, with some appearing larger and more prominent than others, creating a decorative and thematic border around the central text.

7. Audience Hot Topics?



FYI

- See handouts:
 - Documentation
 - Behavior Plans
 - NEW! Reporting Requirements for Residential Care or Assisted living Facilities (reportable incidents, abuse, neglect, etc.)
 - NEW! e-Incident Report Form
- OSHA reference:
<http://www.osha.gov/SLTC/nursinghome/index.html>

L&C/RALF new contact info:

● NEW phone # 364-1962

● NEW Email: ralf@dhw.idaho.gov

● www.assistedliving.dhw.idaho.gov