Please help us congratulate the following facilities that have received awards between August and December 2009:

**GOLD AWARD - no citations!!!**
- Cottonwood Shelter Home - Cottonwood
- Generations Assisted Living & Wellness - Rathdrum
- Hettinger Living Center - Boise

**SILVER AWARD – 3 or fewer non-core citations!!!**
- Ashley Manor, Cedar - Pocatello
- Basil Celany Living Center - Boise
- Willowbrook Assisted Living – Twin Falls

**NEWLY LICENSED FACILITIES**
- Friends and Family Living Center – Idaho Falls – 28 beds
- The Bridge at Post Falls – Post Falls – 95 beds
- Arrowrock Assisted Living – Meridian – 8 beds

**QUALITY CORNER**

**CRIMINAL BACKGROUND CHECKS**

- New employees must either have a department criminal history check that was completed within the past three years, plus a new, state police background check or a new, department criminal history check.
- While an employee is in the process of obtaining a criminal history check, the employee cannot work unsupervised until a clearance is obtained.
- When a facility goes through a change of ownership, all employees are considered new employees. The same standard as for new employees now applies: If their department criminal history check is less than three years old, then the new employer will need to complete a state police background check. If the
department criminal history check is more than three years old, then the new employer will need to require a new department criminal history check be completed.

- All employees who have contact with residents (such as: housekeepers, nurses, outside service providers, office staff, maintenance personnel, and dietary staff), must have a criminal history check completed.

For more information, please visit the Department’s criminal history web site at [http://www.chu.dhw.idaho.gov](http://www.chu.dhw.idaho.gov)

**HOT WATER TEMPERATURES**

- The facility hot water temperatures must be maintained between 105°F and 120°F Fahrenheit. These temperature guidelines are in place to protect your residents from scalding injuries.

- The elderly have thinner skin layers and therefore can receive a deep burn, even with brief exposure to hot water. Chronic health conditions, such as diabetes, can reduce a person's sensitivity to heat, making it more likely for that person to receive a burn before realizing the water is too hot.

- Also, be aware that residents who have physical or cognitive challenges are at high risk for all types of burn injuries, including scald injuries.

<table>
<thead>
<tr>
<th>Water temperature</th>
<th>Time for a third degree burn to occur</th>
</tr>
</thead>
<tbody>
<tr>
<td>155°F</td>
<td>1 second</td>
</tr>
<tr>
<td>148°F</td>
<td>2 seconds</td>
</tr>
<tr>
<td>140°F</td>
<td>5 seconds</td>
</tr>
<tr>
<td>133°F</td>
<td>15 seconds</td>
</tr>
<tr>
<td>127°F</td>
<td>1 minute</td>
</tr>
<tr>
<td>124°F</td>
<td>3 minutes</td>
</tr>
<tr>
<td>120°F</td>
<td>5 minutes</td>
</tr>
<tr>
<td>100°F</td>
<td>Safe temperature for bathing</td>
</tr>
</tbody>
</table>

For the most current, up-to-date information, please visit our Web site at [www.assistedliving.dhw.idaho.gov](http://www.assistedliving.dhw.idaho.gov).

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