



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor
RICHARD M. ARMSTRONG – Director

LESLIE M. CLEMENT - Administrator
DIVISION OF MEDICAID
Post Office Box 83720
Boise, Idaho 83720-0036
PHONE: (208) 334-6626
FAX: (208) 364-1888

January 20, 2011

CERTIFIED MAIL #: 7009 0820 0000 2807 1545

Robbe Redford, Administrator
Hearthstone Village, LLC
Po Box 418
Kootenai, ID 83840

Dear Mr. Redford:

Based on the follow up survey conducted by our staff at Hearthstone Village, LLC on **January 14, 2011**, we have determined that the facility failed to correct a non-core deficiency cited on two previous surveys.

This non-core issue deficiency substantially limits the capacity of Hearthstone Village, LLC to furnish services of an adequate level or quality to ensure that residents' health and safety are safe-guarded. The deficiency is described on the enclosed non-core issues punch list. As a result of the survey findings, the Department is issuing the facility a provisional license, effective January 24, 2011 through July 24, 2011. The following administrative rule for Residential Care or Assisted Living Facilities in Idaho (IDAPA 16.03.22) give the Department the authority to issue a provisional license:

935. ENFORCEMENT REMEDY OF PROVISIONAL LICENSE.

A provisional license may be issued when a facility is cited with one (1) or more core issue deficiencies, or when noncore issues have not been corrected or become repeat deficiencies. The provisional license will state the conditions the facility must follow to continue to operate. See Subsections 900.04, 900.05 and 910.02 of these rules.

The conditions of the provisional license are as follows:

- 1. An administrator consultant, with experience working for a residential care assisted living facility in Idaho as a licensed residential care assisted living administrator, will be obtained and paid for by the facility, and approved by the Department. This administrator consultant**

must have an Idaho residential care assisted living administrator license, and may not also be employed by the facility or company that operates the facility. The administrator consultant must be allowed unlimited access to the facility and its systems for the provision of care to residents. The name of the consultant with the person's qualifications will be submitted to the Department for approval no later than February 1, 2011

- 2. The Department approved consultant will submit a weekly written report to the Department commencing on February 4, 2011 and every Friday thereafter. The reports will address progress on correcting the deficiencies on the Non-Core Issues Punch List.**
- 3. The facility will maintain, on an ongoing basis, the deficient area in a state of compliance in accordance with the submitted ;**
- 4. A provisional license is issued which is to be prominently displayed in the facility. Upon receipt of this provisional license return the full license, currently held by the facility.**
- 5. When the consultant and the administrator agree the facility is in full compliance, they will notify the Department and a follow-up survey will be conducted.**

Please be advised that you may contest this decision by filing a written request for administrative review pursuant to IDAPA 16.05.03.300. **no later than twenty-eight (28) days after this notice was mailed.** Any such request should be addressed to:

**Randy May
Deputy Administrator
Division of Medicaid-DHW
3232 Elder Street
P.O. Box 83720
Boise, ID 83720-0036**

If you fail to file a request for administrative review within the time allowed, this decision shall become final.

You have an opportunity to make corrections and thus avoid further enforcement action. Correction of this deficiency must be achieved by **February 13, 2011**. **We urge you to begin correction immediately.**

Please bear in mind that other non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference. The completed punch list form and accompanying evidence of resolution (e.g., receipts, pictures, policy updates, etc.) are to be submitted to this office by **February 13, 2011**. Your license depends upon the corrections made and the evaluation of the Evidence of Resolution you develop.

If at a follow-up survey, it is found that the facility is not in compliance with the rules and standards for residential care or assisted living facilities, the Department will have no alternative but to initiate further enforcement actions against the license held by Hearthstone Village, LLC.

Should you have any questions, or if we may be of assistance, please call our office at (208) 334-6626.

Sincerely,

A handwritten signature in black ink, appearing to read 'JS', written in a cursive style.

JAMIE SIMPSON, MBA, QMRP
Program Supervisor
Residential Assisted Living Facility Program

JS/mmc

Enclosure

c: Kent Kniggie, Program Manager, Regional Medicaid Services, Region I - DHW



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February 15, 2011

Robbe Redford, Administrator
Hearthstone Village, LLC
Po Box 418
Kootenai, ID 83840

License #: RC-922

Dear Mr. Redford:

On January 14, 2011, a State Licensure follow-up survey was conducted at Hearthstone Village, LLC. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level(s):

- Non-core issues, including a repeat non-core issue (X3), which are described on the Punch List, and for which you have submitted evidence of resolution.

In your letter dated February 8, 2011, you requested punch items 4 and 5 be removed from the non-core citations. You cited the Informal Dispute Resolution Guidelines that additional information may be submitted to the survey team within two working days of the exit conference. The Informal Dispute Resolution process addresses core issues. The survey team requested information for the non-core punch items 4 and 5 several times during the survey both on January 13 and 14, 2011. Interviews with facility staff during the survey confirmed the deficiencies had occurred. Therefore, these deficiencies will not be removed, however, the evidence of resolution you have sent to this office has been accepted for all non-core punch items.

Should you have questions, please contact Maureen A. McCann, Health Facility Surveyor, Residential Assisted Living Facility Program, at (208) 334-6626.

Sincerely,

Jamie Simpson, Supervisor
Residential Assisted Living Facility Program

