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IDAHO DEPARTMENT OF
HEALTH & WELFARE

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March 1, 2011

Joseph Caroselli, Administrator
Idaho Elks Rehabilitation Hospital
PO Box 1100
Boise, ID 83702

Provider #133025

Dear Mr. Caroselli:

On **February 8, 2011**, a complaint survey was conducted at Idaho Elks Rehabilitation Hospital. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00004875

Allegation #1: Facility provided confidential patient information to third party.

Findings #1: An unannounced complaint survey was conducted on 2/08/11. Clinical records, facility policies, grievance logs were reviewed, and staff interviews were conducted.

Ten records of patients who had been discharged were reviewed for evidence of social work services and discharge planning. All records contained social work and discharge planning notes.

One record documented the social worker had provided a family member with the name of an independent contractor. The record indicated the patient's family member had requested additional resources in finding an appropriate Assisted Living Facility. The record later indicated a social worker provided patient information to the independent contractor.

All patients (or their representative), signed an "ADMISSION AGREEMENT," upon admission to the facility. Under "Release of Information," the agreement stated "The Hospital may disclose all or any part of my records to other health care providers including, but not limited to, hospitals,

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nursing homes, physicians, home health agencies, visiting nurse associates, or any other facility, organization or practitioner concerned with my continuing health care.

In an interview, the Director of Social Services stated the "Release of Information" was identified as being too broad, and she recently established a task force with the HIPAA Officer to design a more specific consent directly related to releasing patient information to third parties.

It could not be determined the facility inappropriately released patient information to a third party, therefore the complaint was unsubstantiated.

Conclusion: Unsubstantiated. Lack of sufficient evidence.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,



SUSAN COSTA
Health Facility Surveyor
Non-Long Term Care



SYLVIA CRESWELL
Co-Supervisor
Non-Long Term Care

SC/srm