



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR  
RICHARD M. ARMSTRONG – DIRECTOR

LESLIE M. CLEMENT – DEPUTY DIRECTOR  
LICENSING AND CERTIFICATION  
P.O. Box 83720  
Boise, Idaho 83720-0009  
PHONE 208-334-6626  
FAX 208-364-1888

March 14, 2012

Marcy Garretson, Administrator  
Hillcrest Manor, LLC  
4660 Hatchery Road  
Eagle, ID 83616

Dear Ms. Garretson:

On March 13, 2012, a follow-up visit to the complaint investigation survey of 1/3/12, was conducted at Hillcrest Manor, LLC. The core issue deficiencies issued as a result of the 1/3/12, survey have been corrected.

Should you have questions, please contact me at (208) 334-6626.

Sincerely,

  
JAMIE SIMPSON, MBA, QMRP  
Program Supervisor  
Residential Assisted Living Facility Program

JS/rc