IDAHO DEPARTMENT OF HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

DIVISION OF LICENSING & CERTIFICATION
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Boise, Idaho 83720-0009
PHONE 208-364-1959
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September 7, 2012

Jason McKinnley, Administrator
Seubert's Quality Home Care
609 Bryden Avenue, Suite B
Lewiston, ID 83501

Dear Mr. McKinnley:

Thank you for submitting the Plan of Correction for Seubert's Quality Home Care dated September 4, 2012, in response to the Residential Habilitation Agency compliance review conducted by the Department on August 2, 2012. The Department has reviewed and accepted the Plan of Correction.

As a result, we have issued Seubert's Quality Home Care a full certificate effective from September 1, 2012, through August 30, 2015, unless otherwise suspended or revoked. This certificate is contingent upon correction of deficiencies cited during the compliance review.

Thank you for your patience while accommodating us through the survey process. If you have any questions, you can reach me at (208) 364-1828.

Sincerely,

FREDÉ TRENKLE-MACALLISTER
Medical Program Specialist
DDA/ResHab Certification Program

FTM/slm

Enclosures
1. Renewed Residential Habilitation Agency Certificates
2. Approved Plan of Correction

IDAHO DEPARTMENT OF
HEALTH & WELFARE

Submit by Email | Print Form

Statement of Deficiencies

Residential Habilitation Agency

Seubert's Quality Home Care
RHA-206

609 Bryden Ave Ste B
Lewiston, ID 83501-
(208) 743-1818

Survey Type: Recertification

Entrance Date: 8/2/2012

Exit Date: 8/2/2012

Initial Comments: Survey Team: Eric Brown, DDA/ResHab Supervisor, Licensing and Certification; Fredé Trenkle-MacAllister, DDA/ResHab Medical Program Specialist, Licensing and Certification.

Rule Reference/Text	Findings	Plan of Correction	Date to be Corrected
16.04.17.203 203. STAFF RESIDENTIAL HABILITATION PROVIDER TRAINING. Training must include orientation and ongoing training at a minimum as required under IDAPA 16.03.10, "Medicaid Enhanced Plan Benefits," Sections 700 through 706. Training is to be a part of the orientation training and is required initially prior to accepting participants. All required training must be completed within six (6) months of employment with a residential habilitation agency and documented in the employee residential habilitation provider record. The agency must ensure that all employees and contractors receive orientation training in the following areas: (3-29-12)	Based on review of agency personnel records, it was determined that 4 out of 4 direct care providers (Employees 1, 2, 4, and 5) lacked documentation of receiving orientation training for "Service Rules" as required under IDAPA 16.03.10 Sections 700 through 706.	Corrective Action Plan: 1) SQHC shall revise its Residential Habilitation training program to include a documented review of the Service Rules applicable to the Residential Habilitation Program. 2)SQHC shall use or home care software program to identify all consumers we serve under the Residential Habilitation Program and applicable staff needing training to meet this rule. 3) Jason McKinley, agency administrator, shall be responsible to make sure this change in our program is made. 4) The corrective action shall be monitored through our Quality Assurance program (ensuring the training requirements have been completed). 5)If this plan is approved, the corrective action shall be taken on or before November 2, 2012.	2012-11-02

Rule Reference/Text	Findings	Plan of Correction	Date to be Corrected
16.04.17.203.06 203. STAFF RESIDENTIAL HABILITATION PROVIDER TRAINING. Training must include orientation and ongoing training at a minimum as required under IDAPA 16.03.10, "Medicaid Enhanced Plan Benefits," Sections 700 through 706. Training is to be a part of the orientation training and is required initially prior to accepting participants. All required training must be completed within six (6) months of employment with a residential habilitation agency and documented in the employee residential habilitation provider record. The agency must ensure that all employees and contractors receive orientation training in the following areas: (3-29-12) 06. First Aid and CPR. First aid, CPR, and universal precautions. (7-1-95)	Based on review of agency personnel files, it was determined that 1 out of 5 employees (Employee 3) lacked current CPR/First Aid certification.	Corrective Action Plan: 1) SQHC shall revise its Residential Habilitation training program to include First Aid/CPR training for our Program Coordinator's (even if they are Registered Nurses). 2)SQHC shall use or home care software program to identify all consumers we serve under the Residential Habilitation Program and applicable staff required to meet this rule. 3) Jason McKinley, agency administrator, shall be responsible to make sure this change in our program is made. 4) The corrective action shall be monitored through our Quality Assurance program (ensuring the training requirements have been completed). 5)If this plan is approved, the corrective action shall be taken on or before November 2, 2012.	2012-11-02

Administrator/Provider Signature: Jason [illegible] **Date:** 9/4/2012

Department POC Approval Signature: [illegible] **Date:** 9/5/12

If deficiencies are cited, an approved plan of correction is requisite to continued program participation.