



IDAHO DEPARTMENT OF  

---

HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR  
RICHARD M. ARMSTRONG – DIRECTOR

DIVISION OF LICENSING & CERTIFICATION  
P.O. Box 83720  
Boise, Idaho 83720-0009  
PHONE 208-334-6626  
FAX 208-364-1888

September 21, 2012

April Kohlmaier, Administrator  
Aarenbrooke Place - Cory Lane, Ashley Manor LLC  
9327 Cory Lane  
Boise, ID 83704

License #: RC-718

Dear Ms. Kohlmaier:

On August 16, 2012, a complaint investigation was conducted at Aarenbrooke Place-Cory Lane, Ashley Manor LLC. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level(s):

- Non-core issues, which are described on the Punch List, and for which you have submitted evidence of resolution.

This office is accepting your submitted evidence of resolution.

Should you have questions, please contact Polly Watt-Geier, MSW, Health Facility Surveyor, Residential Assisted Living Facility Program, at (208) 334-6626.

Sincerely,

Polly Watt-Geier, MSW  
Team Leader  
Health Facility Surveyor  
Residential Assisted Living Facility Program

PWG

c: Jamie Simpson, MBA, QMRP Supervisor, Residential Assisted Living Facility Program





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LICENSING AND CERTIFICATION  
P.O. Box 83720  
Boise, Idaho 83720-0009  
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August 27, 2012

Deirdre Kempe, Administrator  
Aarenbrooke Place - Cory Lane, Ashley Manor LLC  
9327 Cory Lane  
Boise, ID 83704

Dear Ms. Kempe:

An unannounced, on-site complaint investigation was conducted at Aarenbrooke Place-Cory Lane, Ashley Manor LLC from August 15, 2012 to August 16, 2012. During that time, observations, interviews or record reviews were conducted with the following results:

**Complaint # ID00005576**

**Allegation #1:** The facility was not appropriately monitoring and assisting residents with their medications.

**Findings #1:** Substantiated. The facility was issued a deficiency at IDAPA 16.03.22.305.02 for not having signed physician's orders for a resident. The facility was also issued a deficiency at IDAPA 16.03.22.711.08.b for a medication aide documenting she gave a medication when she did not. Additionally, the facility was issued a deficiency at IDAPA 16.03.22.711.11 for not accurately documenting the reason why a medication was not given. The facility was required to submit evidence of resolution within 30 days.

Please bear in mind that non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference, on **08/16/2012**. The completed punch list form and accompanying evidence of resolution (e.g., receipts, pictures, policy updates, etc) are to be submitted to this office within thirty (30) days from the exit date.

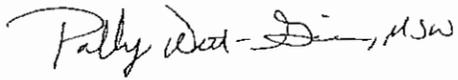
If you have questions or concerns regarding our visit, please call us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Deirdre Kempe, Administrator

August 27, 2012

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Sincerely,

A handwritten signature in cursive script that reads "Polly Watt-Geier, MSW".

Polly Watt-Geier, MSW

Health Facility Surveyor

Residential Assisted Living Facility Program

PWG

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program



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August 27, 2012

Deirdre Kempe, Administrator  
Aarenbrooke Place - Cory Lane, Ashley Manor LLC  
9327 Cory Lane  
Boise, ID 83704

Dear Ms. Kempe:

An unannounced, on-site complaint investigation survey was conducted at Aarenbrooke Place-Cory Lane, Ashley Manor LLC from August 15, 2012 to August 16, 2012. During that time, observations, interviews or record reviews were conducted with the following results:

**Complaint # ID00005613**

Allegation #1: The facility did not give an identified resident thier personal spending allowance.

Findings #1: Substantiated. However, the facility was not cited as they acted appropriately by refunding the identified resident's personal spending allowance prior to this complaint investigation.

Please bear in mind that non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference, on **08/16/2012**. The completed punch list form and accompanying evidence of resolution (e.g., receipts, pictures, policy updates, etc) are to be submitted to this office within thirty (30) days from the exit date.

If you have questions or concerns regarding our visit, please call us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,

Polly Watt-Geier, MSW  
Health Facility Surveyor  
Residential Assisted Living Facility Program

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Aarenbrooke Place - Cory Lane, Ashley Manor LLC  
9327 Cory Lane  
Boise, ID 83704

Dear Ms. Kempe:

An unannounced, on-site complaint investigation survey was conducted at Aarenbrooke Place-Cory Lane, Ashley Manor LLC from August 15, 2012 to August 16, 2012. During that time, observations, interviews or record reviews were conducted with the following results:

**Complaint # ID00005639**

**Allegation #1:** The facility did respond to a complainant in a timely manner when an identified resident's dog was allowed to defecate routinely in neighbors' yards.

**Findings #1:** Substantiated. The identified resident let a dog defecate in neighbors' yards and did not pick up after the dog. The facility was aware of this concern for an extended period of time and did not respond in writing to the complainant until 6/22/12.

The facility was not cited at this time, as a plan was put into place where the identified resident walked her dog on the sidewalks around the facility and no longer let the dog defecate in neighbors' yards prior to this complaint being investigated.

Please bear in mind that non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference, on **08/16/2012**. The completed punch list form and accompanying evidence of resolution (e.g., receipts, pictures, policy updates, etc) are to be submitted to this office within thirty (30) days from the exit date.

Deirdre Kempe, Administrator

August 27, 2012

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Sincerely,

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Polly Watt-Geier, MSW

Health Facility Surveyor

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