



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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September 8, 2011

Rhonda Repp, Administrator
Virginia Rose Resident Inn
2525 North Maple Grove Road
Boise, ID 83704

Dear Ms. Repp:

An unannounced, on-site complaint investigation survey was conducted at Virginia Rose Resident Inn on September 1, 2011. During that time, observations and interviews were conducted with the following results:

Complaint # ID00005189

Allegation #1: Windows were not operable.

Findings #1: Substantiated. On 9/1/11 at 11:15 AM, one bedroom window was observed not to be operable, due to a board having been screwed into the track of the window. The facility was issued a deficiency at 16.03.22.250.13.e. The facility immediately corrected the issue on-site, by removing the board.

If you have questions or concerns regarding our visit, please call us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,

Rachel Corey, RN
Health Facility Surveyor
Residential Assisted Living Facility Program

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program

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