



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER -- GOVERNOR
RICHARD M. ARMSTRONG -- DIRECTOR

DIVISION OF LICENSING & CERTIFICATION
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE 208-364-1959
FAX 208-287-1164

October 19, 2012

Mary Carol Niland, MRA, Administrator
WITCO Development Center
3919 East Ustick Road
Caldwell, ID 83605

Dear Ms. Niland:

Thank you for submitting the Plan of Correction for WITCO Development Center -- Caldwell dated October 16, 2012. Licensing and Certification has reviewed and accepted the Plan of Correction in response to the Department's complaint investigation findings.

According to IDAPA 16.03.21.125.02, your certificate is contingent upon the correction of deficiencies. The supporting documentation addressed in your plan of correction will be reviewed during your next survey. Please ensure your agency's quality assurance processes continue to implement and monitor rule compliance.

Thank you for your assistance through the survey process.

Sincerely,

FREDÉ TRENKLE-MACALLISTER
Medical Program Specialist
(208) 364-1828
trenklef@dhw.idaho.gov

FTM/slm

Enclosure

1. Approved Plan of Correction



Statement of Deficiencies

Developmental Disabilities Agency

WITCO Development Center -- Caldwell
3WITCO009-4

3919 E Ustick Rd
Caldwell, ID 83605-
(208) 454-3051

Survey Type: Investigation

Entrance Date: 8/3/2012

Exit Date: 10/3/2012

Initial Comments: Investigative Team: Eric Brown, Supervisor, DDA/ResHab Certification Program; and Fredé Trenkle-MacAllister, Medical Program Specialist, DDA/ResHab Certification Program.

Rule Reference/Text	Findings	Plan of Correction	Date to be Corrected
16.03.21.910 910. OBLIGATION TO REPORT ABUSE, NEGLECT, EXPLOITATION, AND INJURIES. Each agency must report all confirmed or suspected incidents of mistreatment, neglect, exploitation, or abuse of participants to the adult or child protection authority in accordance with the "Child Protective Act," Section 16-1619, Idaho Code, and the "Adult Abuse, Neglect and Exploitation Act," Section 39-5303, Idaho Code, or law enforcement as mandatory reporters. (7-1-11)	Based on review of 1 of 1 participant records (Participant A) and interview with agency staff, it was determined that the agency failed to report a suspected incident of mistreatment, neglect, exploitation, or abuse of a participant to the child protection authority in accordance with the Child Protective Act, Section 16-1619, or law enforcement as mandatory reporters.	<ol style="list-style-type: none"> 1. Additional instruction and clarification has been provided to all developmental services staff directing them to report allegations of suspected abuse to the designated protection agency responsible for investigating such claims within 24 hours. This includes information regarding suspected abuse that is reported to them indirectly. 2. Incident was investigated by Child Protection agency. Additional and on going staff training will prevent further incidents. 3. Leanne Swetland, Director Developmental Services has met with all program staff to review and clarify reporting policy. 4. Witco will continue to provide mandatory abuse training to all staff at orientation and on an annual basis. TBD 	2012-08-24

5. Arrangements will be made to provide annual training provided by designated agency.

Administrator/Provider Signature:

Mary O'Neil, President + CEO

Date:

Oct 16, 2012

Department POC Approval Signature:

Frank J. Macklin

Date:

10/18/12

If deficiencies are cited, an approved plan of correction is requisite to continued program participation.