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October 22, 2012

Mary Beth Hassell, Administrator Legends Park Assisted Living Community 1820 North Legends Parkway Coeur D Alene, ID 83815

Dear Ms. Hassell:

An unannounced, on-site complaint investigation survey was conducted at Legends Park Assisted Living Community on October 19, 2012. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005770

Allegation #1:

The facility allowed an identified resident's family member to fill a medi-set.

Findings #1:

On 10/19/12, the identified resident was not available for interview. During this time, a medication aide, the facility nurse and administrator were interviewed. All stated, upon admission the identified resident came to the facility with a medi-set; however, the resident's medications were obtained from the pharmacy and the facility managed the resident's medications. The facility nurse and administrator further stated that family members were not permitted to fill medi-sets. At 9:35 AM, the identified resident's medications were observed bubble-packed from the pharmacy in the medication cart. The identified resident's record did not contain documentation indicating the resident ever had medications in a medi-set. A self medication assessment, dated 9/17/12, documented the identified resident was assessed to safely manage insulin, but the facility managed her oral medications.

During the survey, three other residents who were self-medications were sampled. Medications were observed in their rooms in their original containers and the residents stated they managed their medications independently.

Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

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As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Rachel Corey, RN

Health Facility Surveyor

Residential Assisted Living Facility Program

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c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program