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**HEALTH & WELFARE**

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November 15, 2012

Judy Martinez, Administrator  
Liberty Dialysis Meridian  
3525 E Louise Dr, Suite 100  
Meridian, ID 83642

Provider #132512

Dear Ms. Martinez:

On **November 9, 2012**, a complaint survey was conducted at Liberty Dialysis Meridian. The complaint allegations, findings, and conclusions are as follows:

**Complaint #ID00005760**

**Allegation #1:** The facility is not clean, having dust and dried blood in the bathrooms, on the water fountain, and on the dialysis treatment chairs.

**Findings #1:** An unannounced visit was made to the facility from 11/8/12 - 11/9/12. Observations were conducted, general cleanliness of the facility was noted, staff were interviewed, and the housekeeping contract was reviewed. Findings include:

Three restrooms were available for patient use in or adjacent to the facility. One restroom was in the building lobby, one was located in the facility waiting area, and one was directly connected to the dialysis treatment floor. The three restrooms were free of dust and dried blood when inspected on 11/9/12 at 7:30 a.m., and again at 2:45 p.m.

Patient treatment chairs were equipped with folding side tables and non-moveable sides. Fourteen patient treatment chairs/tables were observed to be free of dust and dried blood when inspected on 11/9/12 at 2:45 p.m. during a walking tour. During the same tour there was no dust or dried blood noted on the single drinking fountain in the facility hallway.

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Three of three direct care staff members interviewed stated housekeeping was available and responsive to requests for additional cleaning needs during facility hours. While interviewing staff on 11/9/12 at 2:45 p.m. the facility administrator determined that an incident had occurred on 9/10/12. At that time the restroom in the facility waiting area and the restroom connected to the treatment floor were found to be soiled with blood. Staff reportedly called housekeeping who responded and cleaned the restrooms. The facility administrator had not been made aware of the incident prior to 11/9/12.

The housekeeping services contract was reviewed and documented services adequate for the provision of a sanitary environment. Additionally, a written report from the building's housekeeping supervisor confirmed a phone call had been received from the facility at approximately 6:30 a.m. requesting two soiled restrooms be cleaned. The supervisor went to the facility and inspected the restrooms. She verified blood on the seat of the toilet in both bathrooms. She then called her coordinator and, after discussion, the two came to the conclusion the restrooms had been soiled the same morning because the blood was "far too wet" to have been there overnight. The housekeeping supervisor's report further confirmed the contracted housekeeping company came and cleaned the restrooms immediately.

It was substantiated that the facility had identified housekeeping concerns. However, the facility took appropriate corrective action to resolve the concerns and no on-going issues were identified at the time of the investigation on 11/8/12 and 11/9/12. Therefore, no deficiencies were cited.

Conclusion: Substantiated. No deficiencies related to the allegation are cited.

As none of the allegations were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,



TRISH O'HARA  
Health Facility Surveyor  
Non-Long Term Care



NICOLE WISENOR  
Co-Supervisor  
Non-Long Term Care

TO/nw