



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
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LICENSING AND CERTIFICATION
P.O. Box 83720
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PHONE 208-334-6626
FAX 208-364-1888

December 15, 2011

Amber Castillo, Administrator
The Cottages Of Mountain Home
735 South 5th West
Mountain Home, ID 83647

License #: Rc-727

Dear Ms. Castillo:

On November 16, 2011, a complaint investigation survey was conducted regarding, The Cottages Of Mountain Home. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level(s):

- Non-core issues, which are described on the Punch List, and for which you have submitted evidence of resolution.

This office is accepting your submitted evidence of resolution.

Should you have questions, please contact Rachel Corey, RN, Health Facility Surveyor, Residential Assisted Living Facility Program, at (208) 334-6626.

Sincerely,

Rachel Corey, RN
Team Leader
Health Facility Surveyor
Residential Assisted Living Facility Program

c: Jamie Simpson, MBA, QMRP Supervisor, Residential Assisted Living Facility Program



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November 18, 2011

Amber Castillo, Administrator
The Cottages Of Mountain Home
735 South 5th West
Mountain Home, ID 83647

Dear Ms. Castillo:

An off-sight complaint investigation survey was conducted regarding The Cottages Of Mountain on November 16, 2011. During that time, interviews, and record reviews were conducted with the following results:

Complaint # ID00005141

Allegation #1: An employee's fingerprints were not submitted to the criminal history unit within 21 days of hire.

Findings #2: Substantiated. The facility was issued a deficiency at IDAPA 16.03.22.009.04 for not submitting an employee's fingerprints to the criminal history unit within 21 days of hire. The facility was required to submit evidence of resolution within 30 days.

If you have questions or concerns regarding our visit, please call us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,

Rachel Corey, RN
Health Facility Surveyor
Residential Assisted Living Facility Program

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program

