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December 9, 2011

Linda Gill, Administrator
Ashley Manor - Crescent, Ashley Manor Llc
421 Crescent Drive
Caldwell, ID 83605

Dear Ms. Gill:

An unannounced, on-site complaint investigation survey was conducted at Ashley Manor - Crescent, Ashley Manor Llc from December 8, 2011, to December 8, 2011. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005228

Allegation #1: The facility utilized medications as a first resort to address an identified resident's behaviors.

Findings #1: On 12/8/11 at 3:00 PM, the identified resident was observed walking independently from his room to the living room. The resident was alert but did not respond verbally.

On 12/8/11, the identified resident's record was reviewed. The identified resident was admitted to the facility on 7/1/11 from a long term care center. The resident came to the facility with orders for several different routine psychotropic/sedating medications. None of the psychotropic medications were ordered "as needed" and were only given as ordered by the physician.

The facility nurse requested a medication review be conducted by the physician due to the resident being sedated. The physician made several changes to the medications in October.

On 12/8/11, the house manager stated when the resident first came to the facility he was "like a zombie." She stated, "it took two people to transfer him and he was asleep all the time." She stated she had spoken

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to the guardian about getting his medications changed but the guardian was reluctant to do so because of the resident's previous behaviors. She stated they finally got the guardian to agree and the physician made several changes to the identified resident's medications and the resident was "doing so much better."

Unsubstantiated. However, the facility was provided technical assistance to respond in a more timely manner and advocate for residents who appear to be sedated or having adverse reactions to medications.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,



Donna Henscheid
Health Facility Surveyor
Residential Assisted Living Facility Program

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program