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December 17, 2012

Carol Ann Wise, Administrator
Gables of Blackfoot-Gables Management, LLC
2815 Hunters Loop
Blackfoot, ID 83221

Dear Ms. Wise:

An unannounced, on-site complaint investigation survey was conducted at Gables of Blackfoot - Gables Management, LLC on December 13, 2012. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005777

Allegation #1: The administrator discussed an identified resident's medical and behavioral issue where visitors could overhear.

Findings #1: An unannounced complaint investigation was conducted on 12/13/12. During the complaint investigation, 2 staff members, 4 residents and 2 family members were interviewed.

Between 1:45 PM and 2:40 PM, two staff members stated they had never heard the administrator discuss the identified resident's medical or behavioral issues in an area that could be overheard by others. They stated it was an unwritten policy not to discuss residents' private issues with others, or in an area where the information could be heard by others. They stated that if they needed to discuss information between themselves they would use the pantry or the administrator's office.

At 2:04 PM, the facility administrator denied discussing any confidential information about the identified resident in an area that could be overheard by visitors or other residents. She stated that if she needed to discuss any confidential information about the identified resident, or any other resident, she would do so in her office with the door closed.

Carol Ann Wise, Administrator

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Between 2:40 PM and 3:00 PM, four (4) residents denied they had ever heard the administrator or other staff, discuss residents' medical or confidential information.

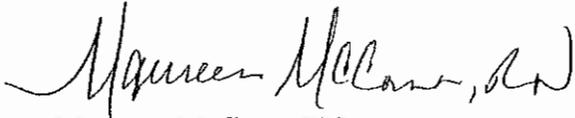
At 2:45 PM, a resident's family member stated that she was at the facility almost daily. She stated that she had never heard the administrator, or any other employee of the facility, discuss residents' confidential information.

At 2:53 PM, another resident's family member stated they had no complaints and had never heard the administrator discuss residents' confidential information where it could be overheard.

Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

A handwritten signature in cursive script that reads "Maureen McCann, RN".

Maureen McCann, RN
Health Facility Surveyor
Residential Assisted Living Facility Program