



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: 208-334-6626
FAX: 208-364-1888

January 28, 2013

Daniela Retegan, Administrator
Aging Gracefully Assisted Living LLC
3989 East Winterberry Drive
Nampa, ID 83687

License #: RC-920

Dear Ms. Retegan:

On December 27, 2012, a complaint investigation was conducted at Aging Gracefully Assisted Living LLC. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level(s):

- Non-core issues, which are described on the Punch List, and for which you have submitted evidence of resolution.

This office is accepting your submitted evidence of resolution.

Should you have questions, please contact Polly Watt-Geier, MSW, Health Facility Surveyor, Residential Assisted Living Facility Program, at (208) 334-6626.

Sincerely,

Polly Watt-Geier, MSW
Team Leader
Health Facility Surveyor
Residential Assisted Living Facility Program

PWG

c: Jamie Simpson, MBA, QMRP Supervisor, Residential Assisted Living Facility Program



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Daniela Retegan, Administrator
Aging Gracefully Assisted Living LLC
3989 East Winterberry Drive
Nampa, ID 83687

Dear Ms. Retegan:

An unannounced, on-site complaint investigation survey was conducted at Aging Gracefully Assisted Living LLC on December 27, 2012. During that time, interviews and record reviews were conducted with the following results:

Complaint # ID00005501

Allegation #1: The facility did not schedule staff to be up & awake when an identified resident went outside unsupervised.

Findings #1: The identified resident no longer resided at the facility. The resident's closed record did not document the resident needed assistance at night.

On 12/27/12 between 9:00 AM and 1:32 AM, the residents were interviewed. All of the nine residents were able to verbalize that they did not require assistance with cares at night. The residents stated if they needed assistance at night, the caregivers were always available by call light or by knocking on their door. Additionally, two residents stated staff began providing cares to the resident at 7:00 AM every day. However, they stated a few residents were up and awake walking around the facility, prior to when staff were up at 7:00 AM.

On 12/27/12 at 9:21 AM, the administrator stated that she does not accept residents who have night needs. However, if resident needed assistance during the night, the caregivers were always available to assist the residents. Additionally, she stated the caregivers began providing cares to residents at 7:00 AM every morning. She also confirmed on the day of the incident, the identified

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January 28, 2013
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resident had gone outside sometime in early morning hours, sometime after 5:30 AM.

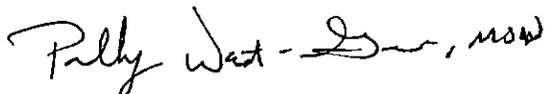
On 12/27/12 at 10:56 AM, two caregivers stated there were no residents who required night needs, but they were always available to assist residents if a need arose. They also stated they began providing cares with residents at 7:00 AM every morning.

Substantiated. The facility was issued a deficiency at IDAPA 16.03.22.600.06.a for the administrator not scheduling sufficient staff to provide supervision to residents when they were up and awake prior to 7:00 AM. The facility was required to submit evidence of resolution within 30 days.

Please bear in mind that non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference, on **12/27/2012**. The completed punch list form and accompanying evidence of resolution (e.g., receipts, pictures, policy updates, etc) are to be submitted to this office within thirty (30) days from the exit date.

If you have questions or concerns regarding our visit, please call us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,



Polly Watt-Geier, MSW
Health Facility Surveyor
Residential Assisted Living Facility Program

PWG

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program