



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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December 31, 2012

Debi Moore, Administrator
Autumn Cove Assisted Living LLC
652 S Main St
Star, ID 83669

Dear Ms. Moore:

An unannounced, on-site complaint investigation survey was conducted at Autumn Cove Assisted Living, LLC from December 28, 2012 to December 28, 2012. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005659

Allegation #1: The facility had bed bugs for approximately 3 months and did not take action to exterminate them.

Findings #1: On 12/28/12, a caregiver, the previous administrator and the facility owner confirmed the facility had a problem with bed bugs. All three also confirmed that an extermination company was hired and worked with the facility from July through October 2012 until the bed bug problem was completely eradicated.

On 12/28/12, the extermination company provided documentation of the work they had provided to the facility. On 10/19/12, the company checked all possible areas of infestation at the facility but did not find any further bed bug problems.

Unsubstantiated.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

Donna Henscheid
Health Facility Surveyor
Residential Assisted Living Facility Program

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program