



IDAHO DEPARTMENT OF  
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor  
RICHARD M. ARMSTRONG – Director

DEBRA RANSOM, R.N., R.H.I.T., Chief  
BUREAU OF FACILITY STANDARDS  
3232 Elder Street  
P.O. Box 83720  
Boise, ID 83720-0009  
PHONE 208-334-6626  
FAX 208-364-1888

February 21, 2014

Susan Broetje, Administrator  
Southwest Idaho Treatment Center - Kyler  
1660 11th Avenue North  
Nampa, ID 83687-5000

RE: Southwest Idaho Treatment Center - Kyler, Provider #13G081

Dear Ms. Broetje:

On February 12, 2014, a complaint survey was conducted at Southwest Idaho Treatment Center - Kyler. The complaint allegation, finding, and conclusion are as follows:

**Complaint #ID00006320**

**Allegation:** Active treatment is not being provided to individuals.

**Findings:** An unannounced on-site complaint investigation was conducted from 2/10/14 - 2/12/14. During that time, observations, review of individuals' Individual Program Plans (IPPs) and active treatment schedules, and staff interviews were conducted with the following results:

Observations were conducted in the facility on 2/10/14 and 2/11/14 for a cumulative 4 hours and 2 minutes. During that time, individuals were noted to be consistently engaged in tasks and activities. Five direct care staff were on shift and were observed implementing training plans.

Five direct care staff were interviewed regarding individuals' active treatment schedules and training plans. All staff reported individuals had current schedules and training plans in their floor books.

Three individuals were selected for review. All three individuals' floor books contained current active treatment schedules and training plans. The three individuals' IPPs were reviewed and were consistent with their active treatment schedules and training plans.

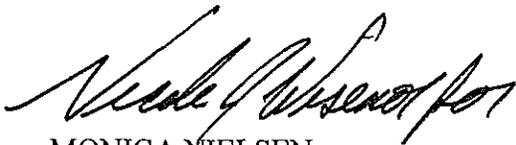
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Therefore, due to a lack of sufficient evidence, the allegation was unsubstantiated.

**Conclusion:** Unsubstantiated. Lack of sufficient evidence.

As the allegation was unsubstantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,



MONICA NIELSEN  
Health Facility Surveyor  
Non-Long Term Care



NICOLE WISENOR  
Co-Supervisor  
Non-Long Term Care

MN/pmt