



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – GOVERNOR
RICHARD M. ARMSTRONG – DIRECTOR

TAMARA PRISOCK – ADMINISTRATOR
DIVISION OF LICENSING & CERTIFICATION
JAMIE SIMPSON – PROGRAM SUPERVISOR
RESIDENTIAL ASSISTED LIVING FACILITY PROGRAM
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: 208-334-6626
FAX: 208-364-1888

April 8, 2013

Viorel Boeru, Administrator
Advanced Assisted Living
601 West Blaine Avenue
Nampa, ID 83651

FILE COPY

Dear Mr. Boeru:

An unannounced, on-site complaint investigation survey was conducted at Advanced Assisted Living from April 3, 2013, to April 4, 2013. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005970

Allegation #I: The administrator violated an identified resident's rights by restricting visitors and telephone usage, and forcing the resident to attend school.

Findings #1: On 4/3/2013, from 9:50 AM through 12:15 PM, the administrator was observed to interact with residents in a respectful and dignified manner. At no time was the administrator observed to violate any of the residents' rights.

Six residents currently residing at the facility, were interviewed on 4/3/13. All residents stated the administrator had not restricted visits with their friends or family. All residents stated they were allowed to use the telephone whenever they wished and their phone calls were not limited. All of the residents also stated the administrator treated them with dignity and respect at all times.

The identified resident stated, on 4/3/13 at 11:20 AM, that his visitation rights and telephone rights were not being restricted in any way by the administrator. The identified resident stated he was not being forced to attend school or forced by the administrator to do anything against his will. He further stated, he felt the administrator was a "good guy" who had his best interest in mind.

On 4/3/13 and 4/4/13, three outside service providers were interviewed. They

Viorel Boeru, Administrator

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each stated, they had not witnessed residents' rights being violated, nor had they heard residents complain about their rights being violated. They further stated, they had no concerns regarding the treatment of residents.

The identified resident's outside service provider was interviewed, on 4/4/13 at 8:45 AM. He stated he had visited the facility several times a week and had not observed the administrator mistreat any residents or restrict their rights. He stated the administrator treated the identified resident well and the resident thought the administrator was "the salt of the earth." He further stated, he observed many visitors at the facility during his visits and did not recall a time when the administrator restricted any visitors. The outside service provider stated the administrator encouraged "a family atmosphere." He stated residents were not restricted on phone usage and were provided a home-like environment. He further stated, the administrator was an advocate for the resident and had encouraged him to attend college, and in no way was he forceful.

On 4/3/12 at 1:26 PM, the administrator stated that there were no restrictions on any resident's visitors or limits on telephone usage. He further stated, he had encouraged the identified resident to consider going back to school and to look into employment opportunities, but was not forcing any residents to do anything against their rights.

Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,



Matt Hauser
Health Facility Surveyor
Residential Assisted Living Facility Program

MH/mh

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program



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Advanced Assisted Living
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Nampa, ID 83651

Dear Mr. Boeru:

An unannounced, on-site complaint investigation survey was conducted at Advanced Assisted Living from April 3, 2013, to April 4, 2013. During that time, observations, interviews, and record reviews were conducted with the following results:

Complaint # ID00005732

Allegation 1: The administrator did not treat residents with dignity and respect.

Findings #1: On 4/3/13, from 9:50 AM through 12:15 AM, the administrator was observed to interact with residents in a respectful and dignified manner. Additionally, the other staff member on duty was also observed to treat the residents with dignity and respect.

Six residents currently residing at the facility were interviewed on 4/3/13. All residents stated the administrator did not yell at them or use profanity at any time. They all stated they had never observed the administrator treat residents in an undignified manner. They felt the administrator was fair and had no complaints about the administrator.

On 4/3/13 and 4/4/13, four outside service providers for the residents were interviewed. They each stated, they had never witnessed the administrator mistreat residents, nor had residents complained about being mistreated. They further stated, they had observed the administrator treating residents in a dignified manner.

On 4/3/13 at 1:26 PM, the administrator stated that he treats the residents like family. He stated he does not yell at or use profanity with the residents.

On 4/3/13 at 1:36 PM, a staff member stated she had never observed the administrator speak harshly to the residents.

Unsubstantiated. Although the allegation may have occurred, it could not be determined during the complaint investigation.

Allegation #2: The facility does not have up and awake staff to meet the residents' night needs.

Findings #2: The facility's as-worked schedule was reviewed on 4/3/13. The schedule documented that one staff worked the day shift and the administrator worked during the night. The administrator was noted to have been sleeping during the morning at 8:45 AM on 4/3/13, which was congruent with the as-worked schedule. At 9:34 AM, when the administrator was woken up by a staff member, he stated he had been staying up and working the nights shift.

On 4/3/13, all residents were interviewed regarding night needs and staffing at night. All the residents stated if and when they had night needs the administrator was always readily available to provide them with any assistance they needed. The residents stated if they used their call buttons, the administrator responded quickly during the night. None of the residents expressed any concerns about having their night needs not met by the administrator.

On 4/3/13 and 4/4/13, four outside service providers were interviewed. All stated that to their knowledge, the residents were getting their night needs met by the administrator.

On 4/3/13 at 1:26 PM, the administrator stated he stayed up every night and worked the night shift. He stated he preferred to work the night shift, as he could get more paper work done with less interruptions. He stated he assisted residents with any night needs and felt safer staying up to ensure their needs would be met as they arose.

Unsubstantiated.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

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Sincerely,



Matt Hauser

Health Facility Surveyor

Residential Assisted Living Facility Program

MH/mh

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Assisted Living Facility Program